

Welcome to Lifestyle by Saujana Mobile App

Click on the link that has been sent to your email during enrollment to download and install the app.

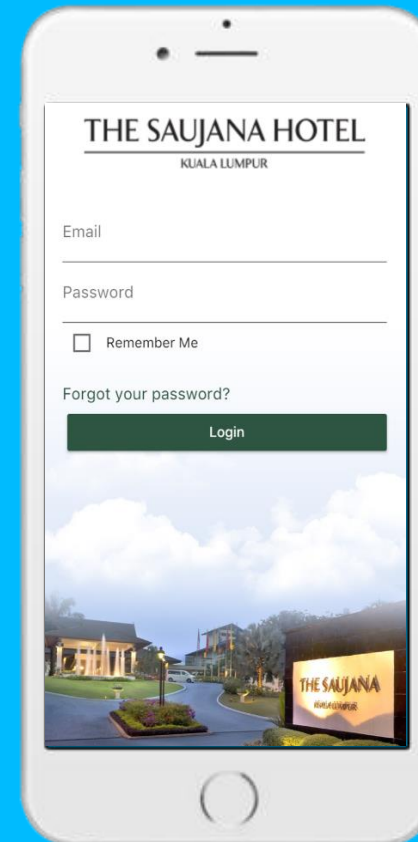
Login

- Enter email address
- Enter password that has been sent to your mobile number via SMS
- Please read PDPA and click Agree

For Preferred Membership

Please share the link with your Supplementary Card holder to download and install app.

Supplementary Card Holder will share the same Login credentials.



My Profile

- Principal & Supplementary Account Details
- List of Active & Expired Memberships
- Redeemed Vouchers
- Membership Benefits
- Invite Friends

Vouchers

- List of available vouchers (sort by memberships).
- Terms and Conditions are listed on individual vouchers.
- Room, Cake and Birthday Lunch Voucher require prior reservations.

Hotel Info

- Links to our brand website www.shr.my

Promotions

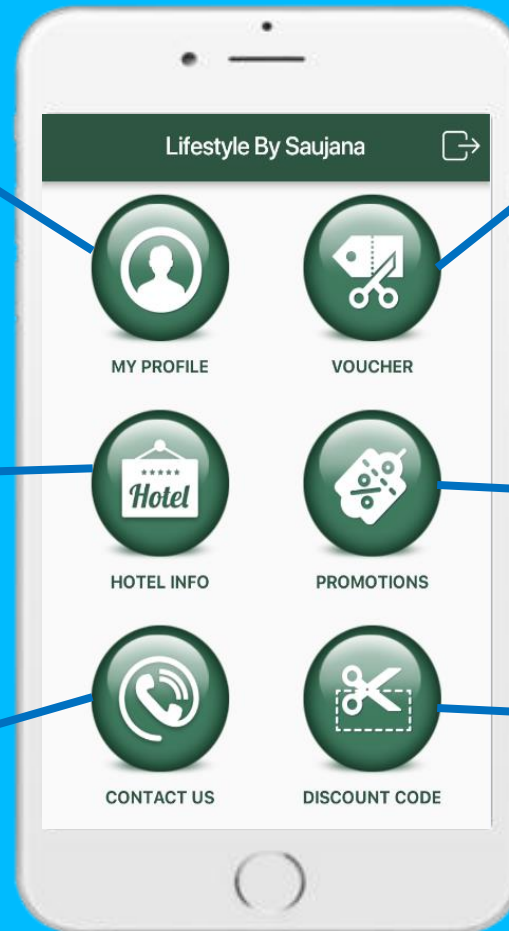
- Upcoming events and promotions
- Members enjoy additional privileges

Contact Us

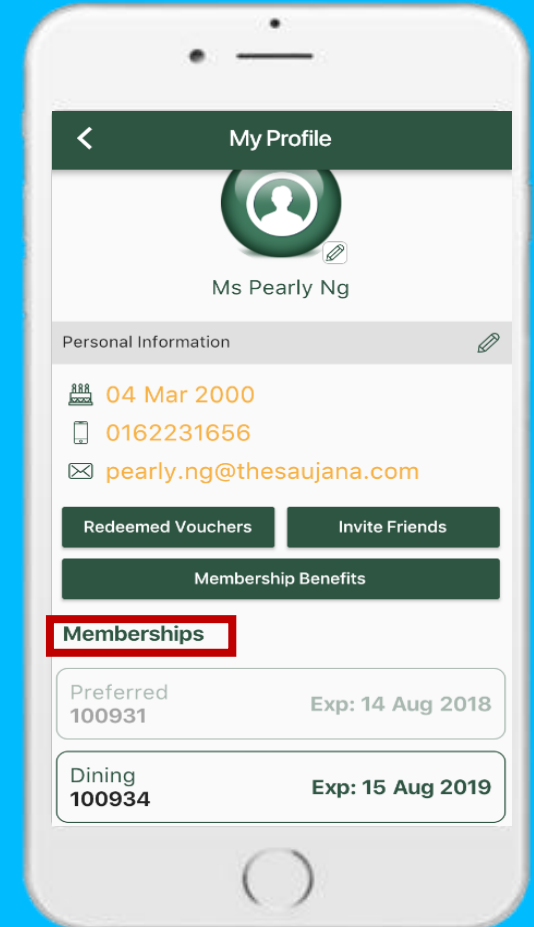
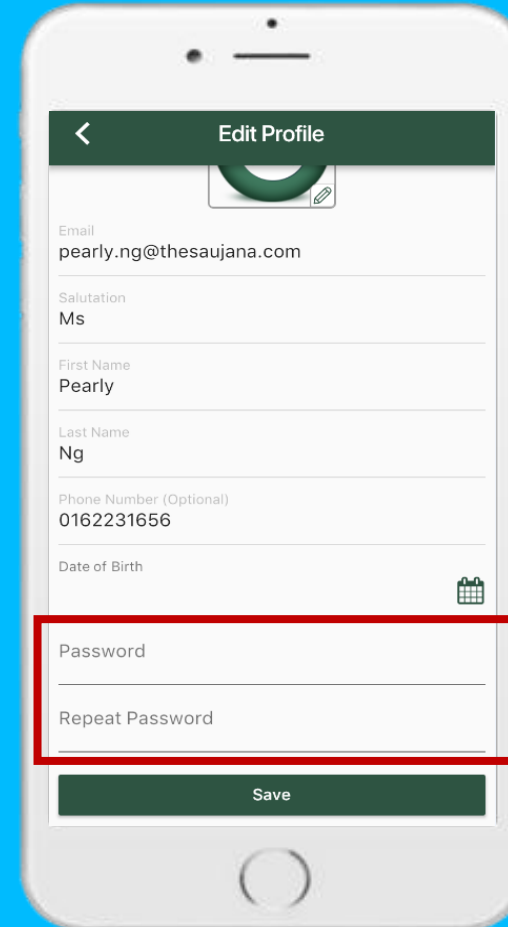
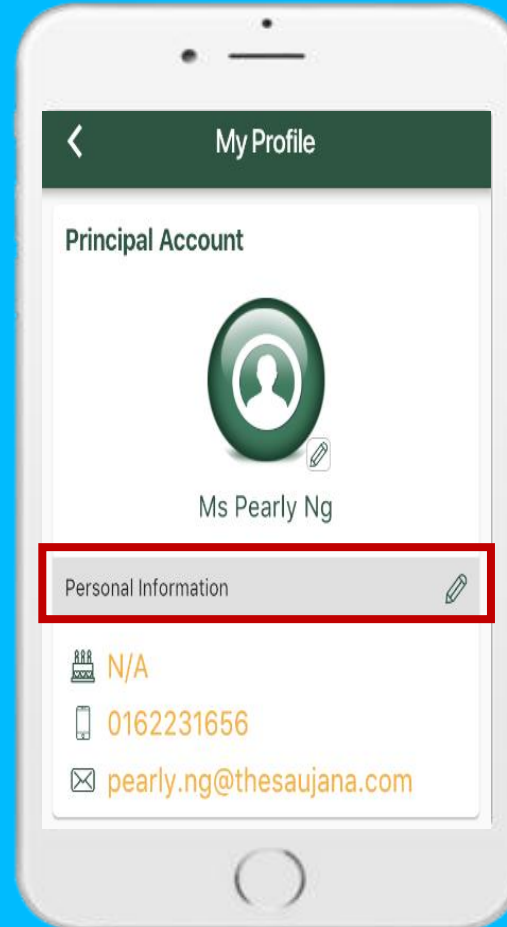
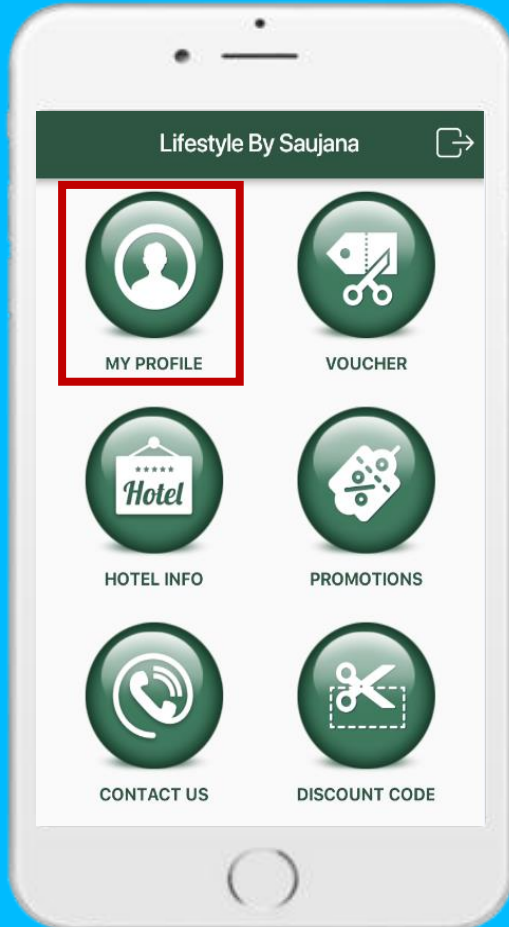
- Fast access to contact us via email or phone call.
- Department operating hours :
Mondays to Fridays (9am to 5pm).
Closed on Public Holidays

Discount Codes

- Retrieve discount codes to enjoy discounts for Rooms, Spa and Dining.



My Profile



Change Password

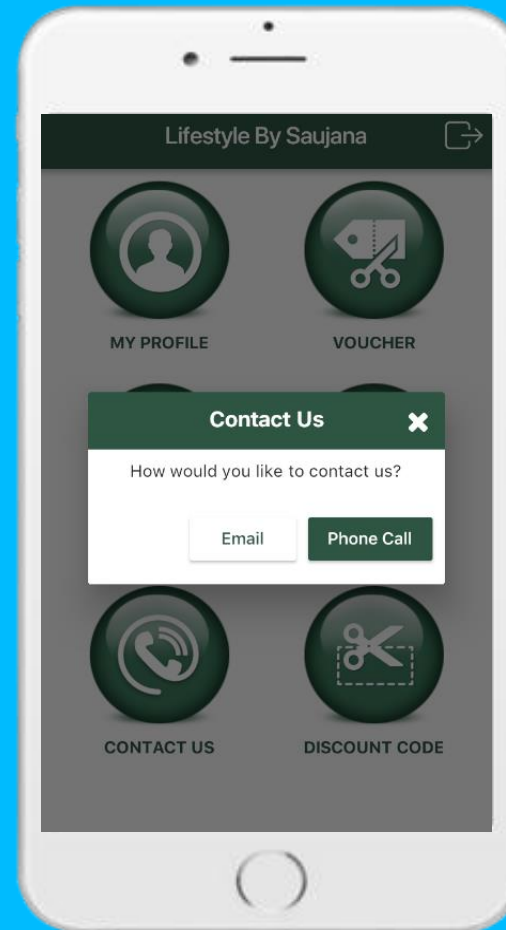
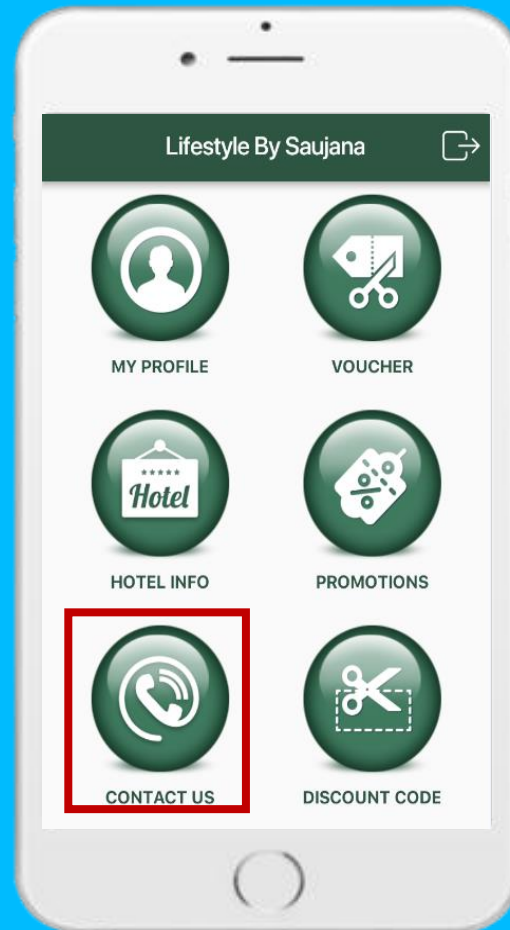
List of Membership
(greyed out memberships are not clickable – Expired or Deactivated)

Hotel Info



Links to our brand website www.shr.my
for a full listing of room categories, dining options
and facilities

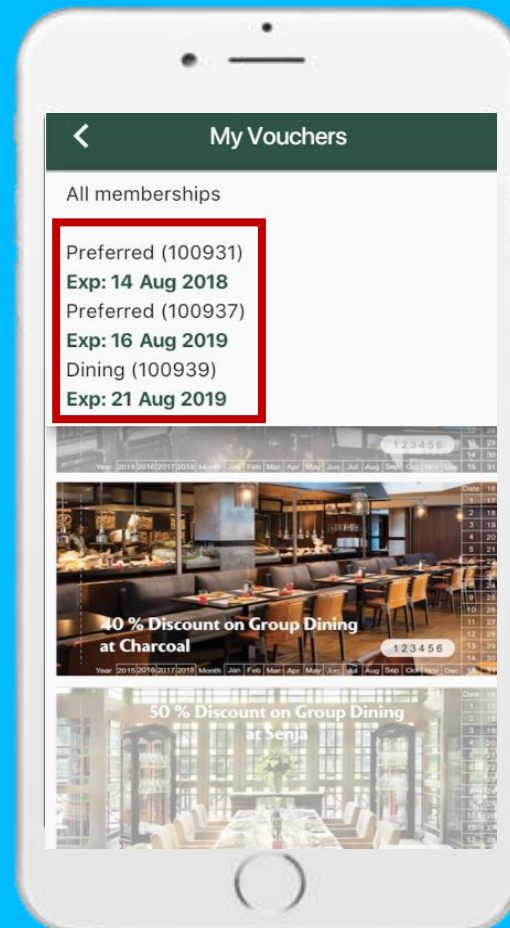
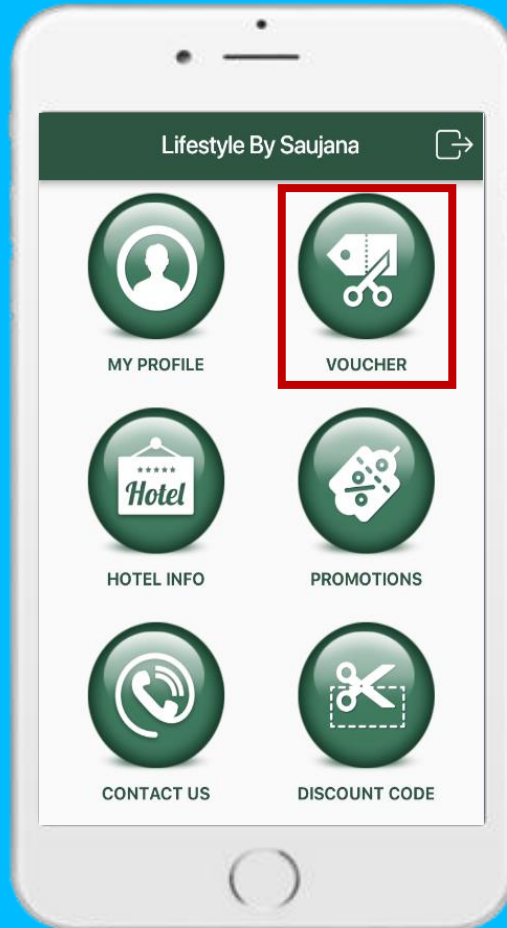
Contact Us



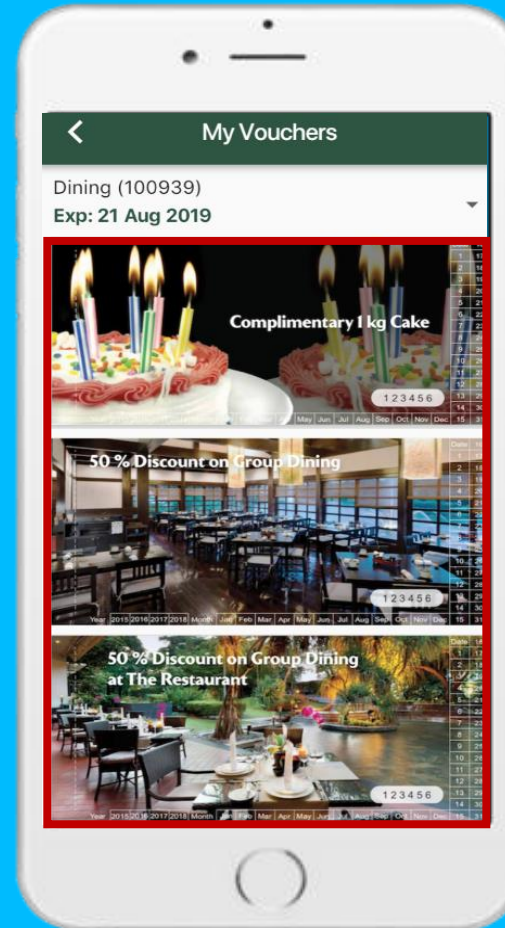
Reach us via email or phone call

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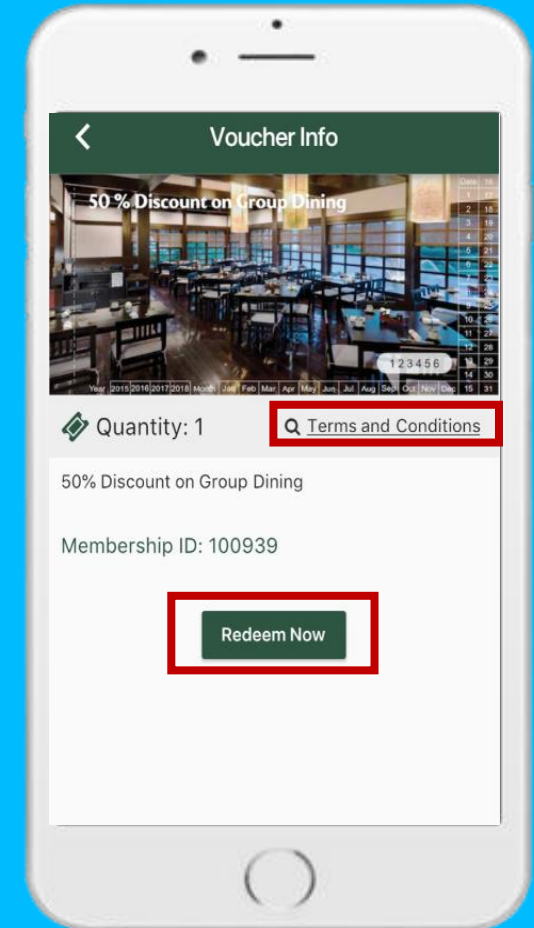
Vouchers



Select Membership



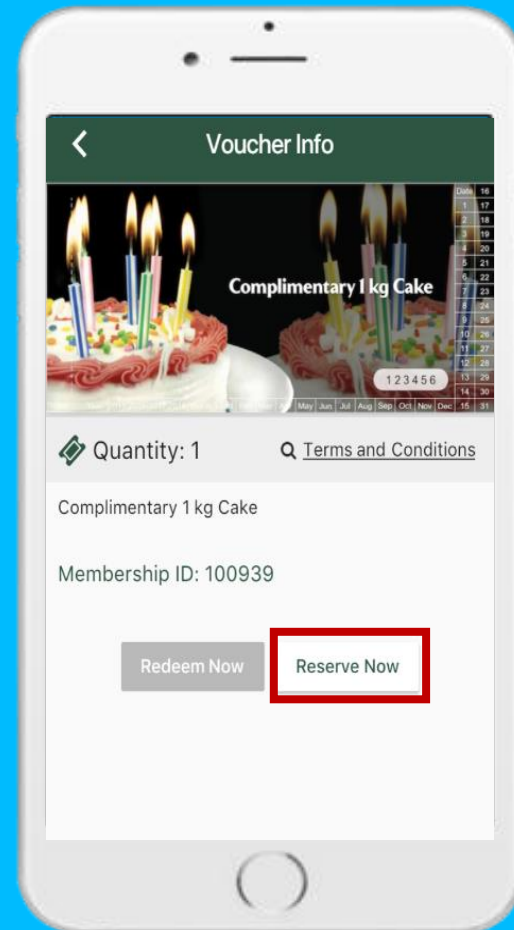
Select Voucher



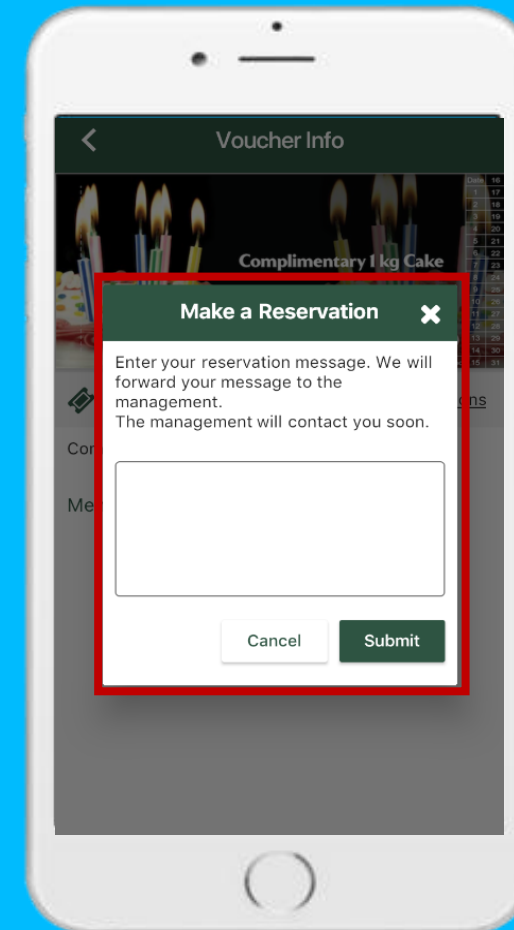
Please observe T&Cs and
Click Redeem Now

Pass your mobile device to our outlet
associate to complete redemption

Prior Reservations are required for **Rooms, Complimentary Birthday Lunch and Complimentary 1kg Cake Vouchers**



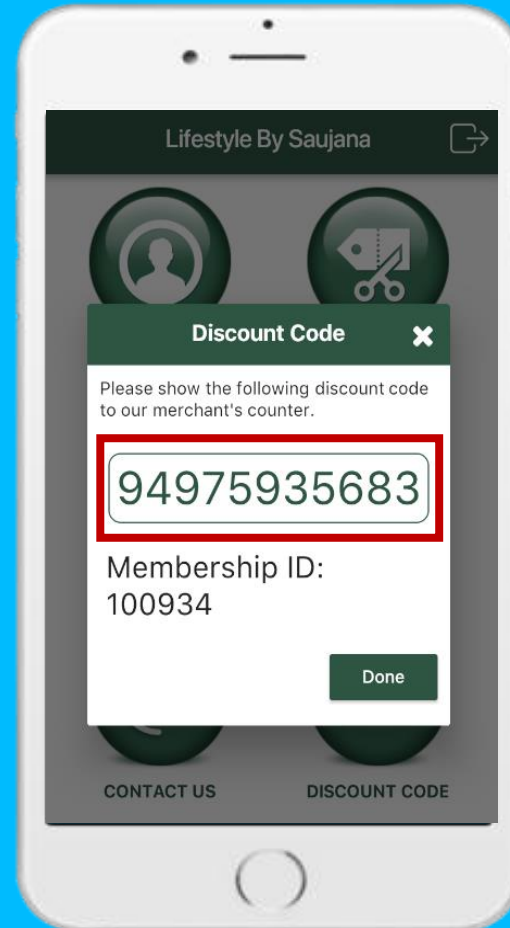
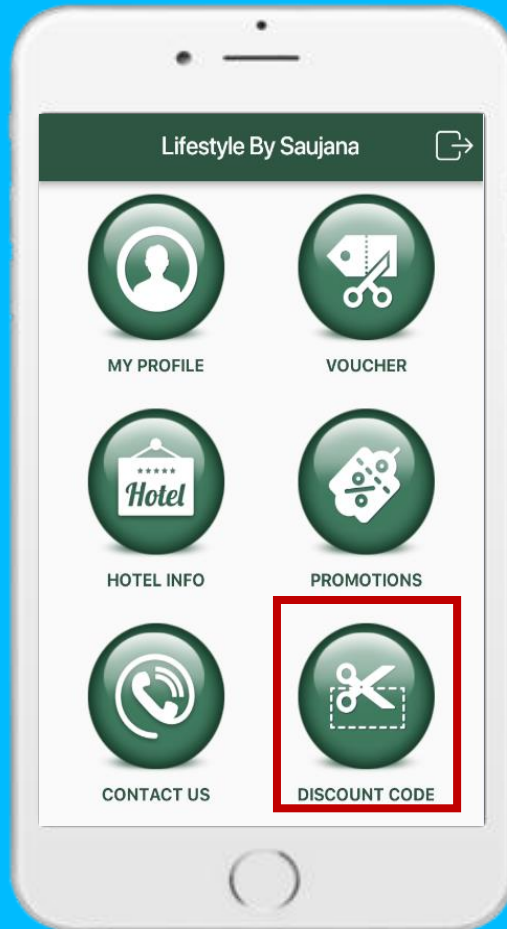
Click Reserve Now



Enter reservation information

(i.e. date, time, no. of guests, special requests)
LBS associate will be in touch with you within the next business day to confirm availability.

Discount Code



Discount tiers and terms and conditions are stated in
My Profile Tab > Membership Benefits

Please pass your mobile device
to retrieve discount code

Terms and Conditions

- Lifestyle by Saujana Mobile App must be presented for membership entitlement.
- Screenshots of vouchers and discount codes will not be accepted.

Scenarios	Solutions
Member did not bring phone	Unable to utilize membership
Did not download app	Unable to utilize membership
Phone lost	Download and Install app on new device.
Phone technical problem	Download and Install app on another device.
Unable to log-in	<ul style="list-style-type: none">• Only 1 user login at a single time.• Another user (Principal / Supplementary Card) logged in on another device.• Ask the other user to log out.• Call LBS during business hours to reset.
Forgot password	Click on Forgot Password. Link will be sent to email address for password reset.
Unable to redeem voucher	<ul style="list-style-type: none">• Voucher has been redeemed• Voucher require "Reserve" via LBS• Membership has expired
Membership expired	Contact LBS via call or email.