

ACCESSIBILITY REPORT



تو سيزنز
TWO SEASONS
فندق وشلقق فندقية
HOTEL & APARTMENTS

TABLE OF CONTENTS

a. GENERAL INFORMATION	3
A. COMPANY INFORMATION	3
B. CLOSEST AIRPORT	3
C. TRANSPORTATION	3
b. PUBLIC AREA	4
D. HOTEL ENTRANCE	4
E. LOBBY	4
F. F&B OUTLETS	6
F1. La Terrasse Restaurant	6
F2. LA TERRASSE TENT	6
F3. POOL BAR	6
F4. LE GRAND CAFE	7
F5. SKY LOUNGE	7
G. RECREATIONAL FACILITIES	8
G1. SWIMMING POOL	8
G2. FITNESS CENTER, KIDS CLUB & OTHER SPORTS FACILITIES	8
G3. MEETING ROOMS	9
H. TOILETS IN COMMON AREAS	9
c. GUEST ROOMS	9

a. GENERAL INFORMATION

A. COMPANY INFORMATION

Name	Two Seasons Hotel
Scale	4-star
Opening Date	9 th September 2009
Renovation	2016-2017
Number of rooms	1010
Number of floors	41
Address	Two Seasons Hotel, Dubai Sheikh Zayed Road, Dubai Internet City, P.O.Box 502222 Dubai, United Arab Emirates
Phone	+971 4 399 6666
Fax	+971 4 399 6000
Distance to local attractions	Dubai Marina, 5km (9 minutes) Jumeirah Beach Residences, 10.5km (16 minutes) Palm Jumeirah, 9km (16minutes) Miracle Garden, 15.5km (15 minutes) Global Village, 20.5km (20 minutes) Dubai International Airport, 30km (27 minutes) Dubai World Trade Centre, 20km (19 minutes) Mall of the Emirates, 5km (8 minutes) Dubai Mall, 18km (20 minutes) Dubai Marina Mall, 5km (10 minutes)

B. CLOSEST AIRPORT

Dubai International Airport (DXB) is the closest airport to the hotel. The travel time by car to and from the airport can take between 22 and 28 minutes depending on traffic.

Passengers with special needs are well catered for at all terminals of Dubai International Airport. Airport staff can assist special needs passengers with courtesy wheelchairs and personal assistance, and airport buggies are available for passengers with limited mobility (including families with young children, pregnant women and elderly passengers). Passengers who are visually impaired can request meet and greet services to guide them through the airport. To request any of these special needs services, inform your airline or travel agent when making your travel booking. Other services are available for VIP passengers or those that require assistance with baggage collection and immigration at the airport.

C. TRANSPORTATION

The hotel staff provides transportation and assistance from and to the airport on chargeable basis; however there are no equipped cars for the guests with special needs.

Wheelchair accessible taxis can be arranged at the airport upon request on chargeable basis, but wait time can be up to 1 hour.

b. PUBLIC AREA

D. HOTEL ENTRANCE

Guests can access the hotel lobby directly from the hotel driveway area in front of the hotel.

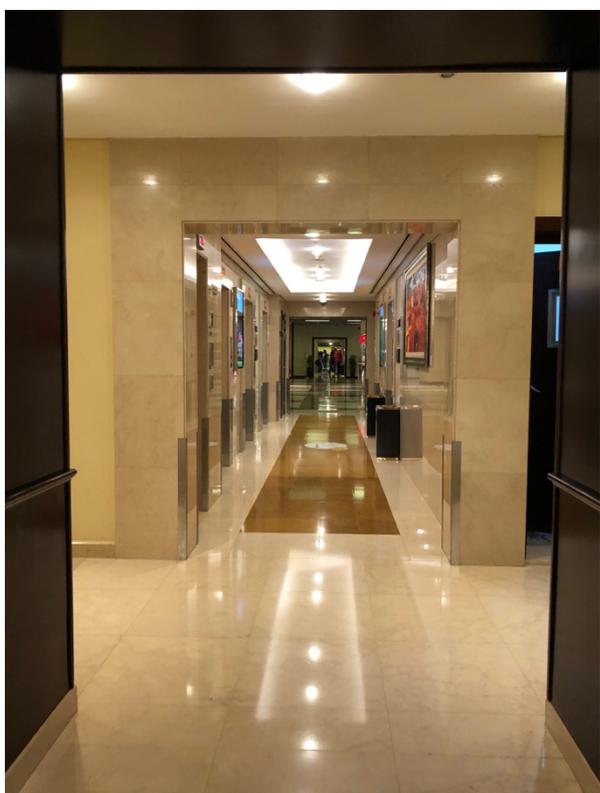


E. LOBBY

The hotel lobby is flat and obstruction free. The guest service is also located in the lobby. The prayer rooms, business center and Le Grand Café are located on the ground floor which is also easily accessible with flat floor.



Six guest elevators in the lobby provide easy access to all the floors.



F. F&B OUTLETS

F1. La Terrasse Restaurant

La Terrasse is the all-day dining restaurant located on the 8th floor and is easily accessible by the elevator. The tables in the restaurant are conveniently placed to allow easy wheelchair access. Seating arrangement allows the guests in wheelchairs to use the outlet.



F2. LA TERRASSE LOUNGE

This is the extension of La Terrasse where the shisha is served located on 8th floor and is easily accessible by wheelchair.



F3. POOL BAR

The Pool Bar is situated on the 8th floor and is easily accessible by wheelchair.



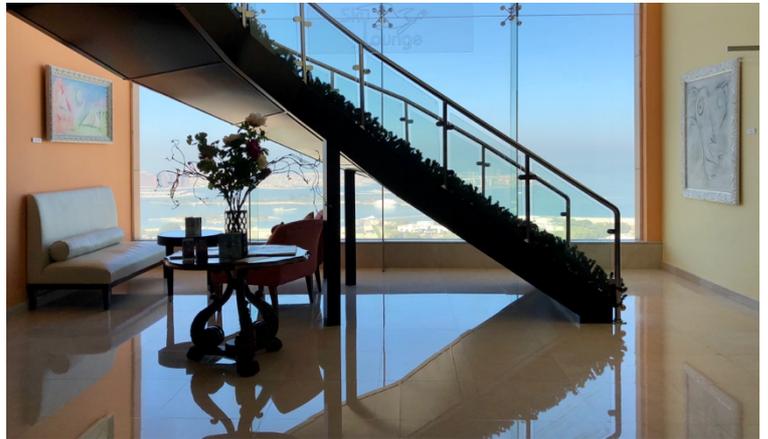
F4. LE GRAND CAFE

The Le Grand Cafe is situated on the ground floor and is easily accessible by wheelchair.



F5. SKY LOUNGE

The Sky Lounge is situated on the 40th floor and is easily accessible from the elevator.



F5. SUSHI CAFÉ

Situated on the ground floor near lobby, Sushi café is easily accessible by wheelchair.



G. RECREATIONAL FACILITIES

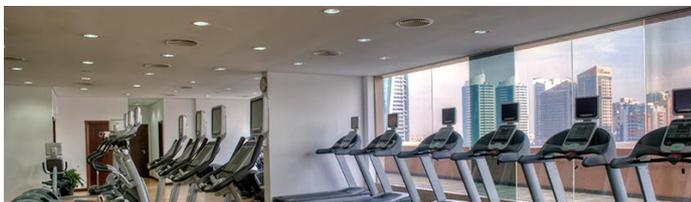
G1. SWIMMING POOL

The 25m swimming pool is situated on the 8th floor along with kids pool which is near Pool bar and easily accessible by wheelchair. There's also a designated changing room for handicapped in the Male changing room; however the Female changing room doesn't have the same facility even though it is accessible by wheelchair. There is handicapped toilet for male and female combined near the changing room area.



G2. FITNESS CENTER, KIDS CLUB & OTHER SPORTS FACILITIES

The gym and kids club is located on the 8th floor and is easily accessible from the elevator. The Squash court, mini Volleyball court and mini Football court are all accessible by wheelchair.



H. MEETING ROOMS

Around 35 meeting rooms spread across 4 levels, all of which are easily accessible by wheelchair.



I. TOILETS IN COMMON AREAS

The hotel has handicapped toilets available on ground floor next to lobby, on 4th floor and on 8th floor.



c. GUEST ROOMS

We have 16 rooms for handicapped in the hotel with both sea view and city view from 9th floor to 17th floor which are easily accessible from the elevators. All are equipped with walk-in shower, grab bars closest to the side wall of the toilet and panic alarm. There is enough space in these rooms for easy wheelchair movement and access.



