



# YOU DECIDE

## KEY CONTACTS TO REMEMBER

### LEVY CLEARANCE

Tel: 031 717 7474

### FIRST RESERVATIONS & TRAVEL ADMIN

Tel: 031 717 7475

Email: [reservations@firstgroup-sa.co.za](mailto:reservations@firstgroup-sa.co.za)

### FIRST EXCHANGE

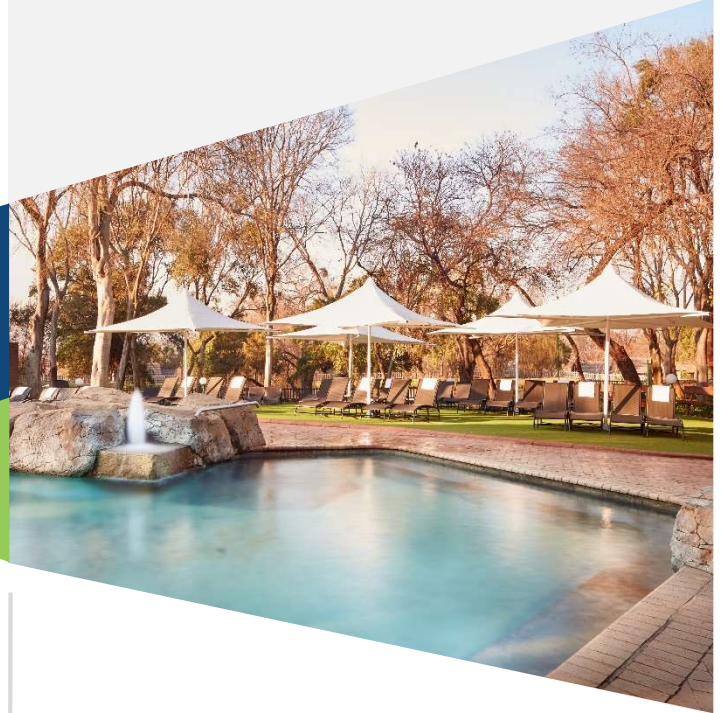
Tel: 031 717 7500

Email: [info@firstexchange.co.za](mailto:info@firstexchange.co.za)

### RCI SPACEBANKING

Email: [resortbank@rci.com](mailto:resortbank@rci.com)

We know that owners at Magalies Park love going to Magalies Park, but if you can't use your weeks next year, here are some other options for you to consider.



## A NOTE FROM US

Simply let us know what your plans are for 2020.

Please have a look at the calendar for next year and return your owner instruction form. Will you be:

- Occupying yourself
- Sending your friends or family instead
- Renting your week out on our platforms
- Depositing your week with First Exchange
- Spacebanking your week with RCI

Your completed owner instruction form can be emailed to [reservations@firstgroup-sa.co.za](mailto:reservations@firstgroup-sa.co.za)



# 2020 MAGALIES PARK CALENDAR

WK	RANK	START	END	MODULE
1	P3	03 Jan 20	10 Jan 20	H012
2	H	10 Jan 20	17 Jan 20	Flexi
3	M	17 Jan 20	24 Jan 20	Flexi
4	M	24 Jan 20	31 Jan 20	Flexi
5	M	31 Jan 20	07 Feb 20	Flexi
6	M	07 Feb 20	14 Feb 20	Flexi
7	M	14 Feb 20	21 Feb 20	Flexi
8	L	21 Feb 20	28 Feb 20	Flexi
9	L	28 Feb 20	06 Mar 20	Flexi
10	L	06 Mar 20	13 Mar 20	Flexi
11	L	13 Mar 20	20 Mar 20	Flexi
12	P3	20 Mar 20	27 Mar 20	H001
13	M	27 Mar 20	03 Apr 20	H002
14	M	03 Apr 20	10 Apr 20	Flexi
15	H	10 Apr 20	17 Apr 20	Flexi
16	M	17 Apr 20	24 Apr 20	Flexi
17	H	24 Apr 20	01 May 20	Flexi
18	M	01 May 20	08 May 20	Flexi
19	M	08 May 20	15 May 20	Flexi
20	M	15 May 20	22 May 20	Flexi
21	M	22 May 20	29 May 20	Flexi
22	M	29 May 20	05 Jun 20	Flexi
23	M	05 Jun 20	12 Jun 20	Flexi
24	P3	12 Jun 20	19 Jun 20	H003
25	P3	19 Jun 20	26 Jun 20	H004
26	P3	26 Jun 20	03 Jul 20	H005

WK	RANK	START	END	MODULE
27	H	03 Jul 20	10 Jul 20	Flexi
28	M	10 Jul 20	17 Jul 20	Flexi
29	M	17 Jul 20	24 Jul 20	Flexi
30	M	24 Jul 20	31 Jul 20	Flexi
31	M	31 Jul 20	07 Aug 20	Flexi
32	H	07 Aug 20	14 Aug 20	Flexi
33	M	14 Aug 20	21 Aug 20	Flexi
34	M	21 Aug 20	28 Aug 20	Flexi
35	M	28 Aug 20	04 Sep 20	Flexi
36	M	04 Sep 20	11 Sep 20	Flexi
37	M	11 Sep 20	18 Sep 20	Flexi
38	P2	18 Sep 20	25 Sep 20	H006
39	H	25 Sep 20	02 Oct 20	H007
40	M	02 Oct 20	09 Oct 20	Flexi
41	M	09 Oct 20	16 Oct 20	Flexi
42	M	16 Oct 20	23 Oct 20	Flexi
43	M	23 Oct 20	30 Oct 20	Flexi
44	H	30 Oct 20	06 Nov 20	Flexi
45	H	06 Nov 20	13 Nov 20	Flexi
46	H	13 Nov 20	20 Nov 20	Flexi
47	H	20 Nov 20	27 Nov 20	Flexi
48	H	27 Nov 20	04 Dec 20	Flexi
49	P1	04 Dec 20	11 Dec 20	H008
50	P3	11 Dec 20	18 Dec 20	H009
51	P4	18 Dec 20	25 Dec 20	H010
52	P4	25 Dec 20	01 Jan 21	H011

## CALENDAR KEY

### WEEK RANK

L – Low

M – Medium

H – High

P1 – Peak 1

P2 – Peak 2

P3 – Peak 3

P4 – Peak 4

### MODULE



Flexi Weeks

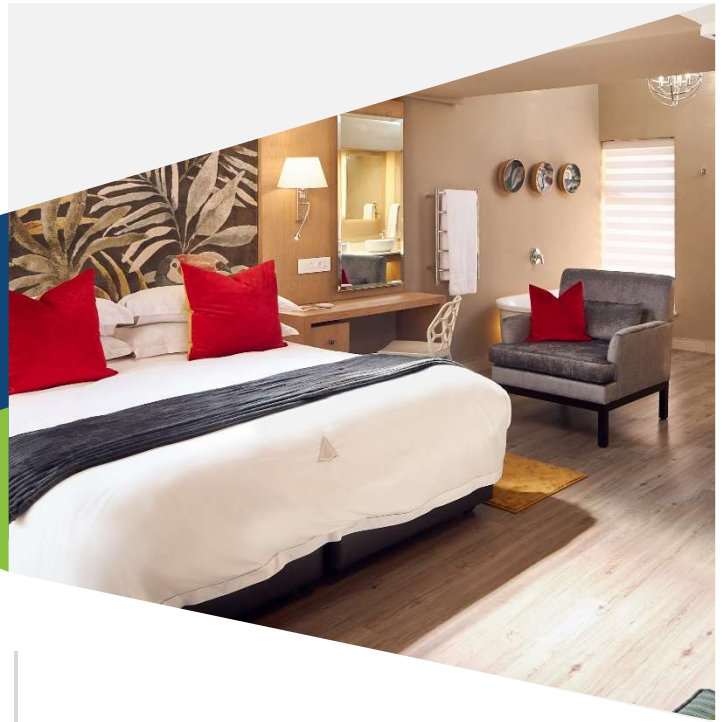


Fixed Weeks

If you are a Flexi Season owner, you can choose to holiday during any of the flexi week periods highlighted in blue. Any weeks that have not been requested 120 days prior to occupation are automatically released into the rental pool.



# VISITING MAGALIES PARK



## SEND FRIENDS & FAMILY

We understand that sometimes you are unable to visit us. Why not send family or friends instead and spoil them with a holiday gift?

Our First Reservations and Travel Admin team will assist you with the guest name change.

Please make sure that you complete and submit the owner instruction form and send it to [reservations@firstgroup-sa.co.za](mailto:reservations@firstgroup-sa.co.za).

Kindly also ensure that you indicate the full name and identification number of the primary guest you would like to send in your place.

As you are the owner of the week, our team will send the amended guest certificate to your email address.

Please note that your levy must be paid in full to complete a guest name change.

## STAY YOURSELF

If you are planning to occupy yourself, please let our First Reservations and Travel Admin Team know by completing and sending your owner instruction form to [reservations@firstgroup-sa.co.za](mailto:reservations@firstgroup-sa.co.za).

It's important for our owners to let us know if they are staying with us, so that we can prepare for their arrival.

We want everything to be perfect and your check-in to run smoothly and efficiently.

# RENTALS



## RENTAL OPPORTUNITIES

To make sure that your week has the best opportunity to be rented, it is made available for booking on the following online channels:

- Magalies Park website
- Booking.com
- Expedia
- Hotels.com
- TripAdvisor
- SafariNow
- Travelground

Your week is also available to be booked telephonically directly at the resort, as well as by the First Group Central Reservations, Fun Holidays Margate and Optima rental agents. Our rates are market-related and fluctuate according to demand and booking trends. From time to time we may offer promotions and discounts, but these will never exceed 20% above or below the minimum and maximum rate.

**Standard Cancellation Policy:** There is free cancellation and full refund of the reservation cost where cancellation is more than 14 days before arrival. Where cancellation is less than 14 days before arrival, there is no refund of the reservation fee.

## MAXIMISING ON RENTAL

Our First Reservations and Travel Admin Team will assist you with letting out your week.

Once you have returned your owner instruction form, your week will be released to several channels to be booked. A commission of up to 30% will be charged and deducted from rentals collected. This will vary depending on the channel through which the reservation was made. Our team will notify you in writing when your week has been booked, but unfortunately rental cannot be guaranteed. Payment of rental will be processed, less the commission, after the occupation period has passed.

### BEST AVAILABLE ROOM RATE PER NIGHT\*

UNIT SIZE	MAX. RATE	MIN. RATE
HOTEL ROOM	R2,120	R1,220
1 BEDROOM CABANA	R1,940	R1,190
1 BEDROOM CHALET	R2,120	R1,220
2 BEDROOM CHALET	R2,280	R1,380
2 BED SUPERIOR	R3,200	R2,000
3 BEDROOM CHALET	R3,430	R2,230
4 BEDROOM VILLA	R3,840	R2,640

\* Prices effective 1 December 2019 – 30 November 2020

SUP – Superior

BED - Bedroom





# FIRST EXCHANGE

## USING YOUR SILVER MEMBERSHIP

The Magalies Park Board in conjunction with First Group has negotiated, on behalf of owners, affiliation to First Exchange. You are automatically enrolled in First Exchange's Silver membership tier at no cost to you.

Your Points are valid for the current and an extra calendar year. You will only pay R320 per booking (online) and R399 per booking (call centre), or R750 per booking in excess of ten per year.

You are allowed four guest name changes per year and R300 per additional change will be charged.

Points you will receive when depositing:

DAYS BEFORE CHECK-IN	% POINTS
180 + Days	115% Points
60 – 179 Days	100% Points
45 – 59 Days	80% Points
20 – 44 Days	60% Points
0 – 19 Days	0% Points



## DEPOSIT YOUR WEEK

1. To deposit your week, you will still need to pay your resort levy at least 60 days prior to occupation.
2. Complete and submit the Points Deposit Form, which can be found at:  
<https://www.firstexchange.co/Pages/bank-week.aspx>.  
Otherwise, simply call the First Exchange team on 031 717 7500 or email your request to [info@firstexchange.co.za](mailto:info@firstexchange.co.za).
3. Your account will be credited with the applicable value in Points. First Exchange will send you a notification confirming your deposit and the number of Points allocated for your week. You can also view this online once you have registered on [www.firstexchange.co.za](http://www.firstexchange.co.za).
4. Use your Points to make a booking. Browse online at [www.firstexchange.co.za](http://www.firstexchange.co.za) or call the team to check availability to make your reservation.



# RCI

## RCI TRADING POINTS

To spacebank your Magalies Park week with RCI, please make sure that your annual levy is paid for the check-in year that you wish to deposit.

Spacebanking is when you deposit your timeshare week into the RCI accommodation pool in exchange for Trading Points. Your Trading Points are valid for a minimum of 36 months. If you spacebank your week with RCI six months or more prior to check-in date, you will receive 10% additional Trading Points. You will still have access to International and Bonus Bookings if you bank in the 0 – 8 days window.

Points you will receive when banking:

DAYS BEFORE CHECK-IN	% TRADING POINTS
180 + Days	110% Trading Points
60 – 179 Days	100% Trading Points
39 – 59 Days	80% Trading Points
29 – 38 Days	60% Trading Points
19 – 28 Days	25% Trading Points
9 – 18 Days	10% Trading Points
0 – 8 Days	0% Trading Points

## SPACEBANK YOUR WEEK

1. Contact the First Group Levy Collections Team on 031 717 7474 to confirm your levy clearance.
2. Email the levy clearance code and your request to spacebank your week to [resortbank@rci.com](mailto:resortbank@rci.com).
3. Once your week has been deposited, RCI will send you a notification confirming your spacebanking and the number of Trading Points allocated for your week.
4. Your Trading Points can now be used to make an exchange either through the RCI Call Centre on 011 258 1000 or online at [www.rci.co.za](http://www.rci.co.za).