



HOLE IN THE WALL



FROM THE GM's DESK

Dear Valued Owners and Guests

And here we are, at the end of 2019....

Allow me to introduce myself as the new General Manager of Hole in the Wall. I started with the Group in 2015 at the magnificent Magalies Park resort, situated in the North-West province. From August 2016 onwards, I was the manager at Gethlane Lodge in Mpumalanga. This new opportunity to be part of the management team at Hole in the Wall is an exciting challenge that I will embrace with utmost drive and vitality.

I am delighted to be here and my aim is to go beyond management; I will be striving to Make-a-Difference!



Zelda Oosthuizen

ONWARDS TOWARDS A *New Chapter*

It has been a long and rewarding year and as we reflect on 2019, we also acknowledge that we did not manage to achieve all the goals we set at the beginning of the year. However, we have not been deterred by the slight setbacks. Rather, let us start gathering our thoughts and plan for a fabulous year ahead. I am a firm believer that life happens between setting goals and achieving them. I would like to give you my commitment that I begin my tenure at Hole in the Wall with the notion that in order to achieve success on the property, we should take it one step and one feat at a time. With positivity, a forward-thinking attitude and collaboration, we will accomplish great things in 2020!



WHAT'S *New?*



THE ULTIMATE BRAAI BOX

Our new holiday extras are going to rock your stays at Hole in the Wall. We have introduced the Picnic Basket and the Ultimate Braai Box, at just R499 and R140 respectively. So, whether you're in the mood for an intimate picnic for 2 or would like to fire up the perfect barbie with friends and family, we've got you covered!



picnic-perfect



SA's best all round

REWARDS PROGRAMME

First Group's brand new loyalty programme

Vaczone will be replaced by

FIRST LOYALTY

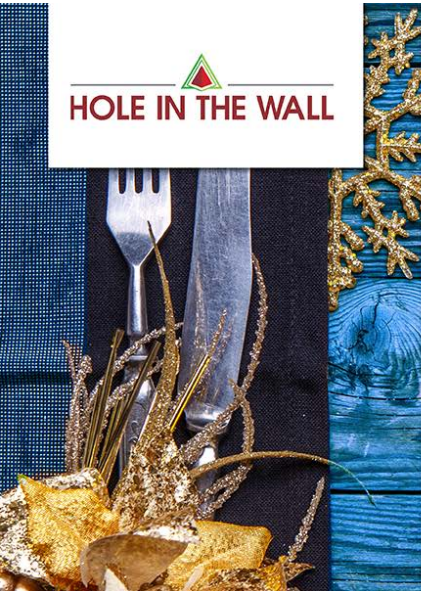
FIRST LOYALTY PLUS

Visit www.firstloyaltyplus.co.za to join or learn more

The launch of our new loyalty programmes, First Loyalty and First Loyalty Plus, have unleashed a fantastic range of lifestyle benefits for members to enjoy. Sign up today and save up to 50% OFF movies, meals, spa treatments, car hire and so much more.

UPCOMING *Events*

Join us for our festive celebrations! We will be hosting a Christmas Lunch and a New Year's Eve pool party to help our treasured guests close the year in style. Don't miss out, call and reserve a table for you and your family today.



Celebrate with us.

Christmas Lunch

#MakingMemories

R250
per person



THANK YOU & *Best Wishes*

I would like to take this opportunity to thank each owner and guest for partnering with and supporting Hole in the Wall during 2019!

May you have a blessed festive season and enjoy lots of special moments with family and friends. Please travel safely on our roads.

We are looking forward to the New Year and are excited about creating even more magic and memories with you in 2020.

Happy Holidays!
From the desk of Zelda Oosthuizen

Creating magical and lasting memories for everyone, all the time.