



Precautionary Measures Against COVID-19

In view of the current COVID-19 situation, Goodwood Park Hotel has taken the following precautionary measures to safeguard the health and well-being of all our guests and employees which is of utmost priority to us:

- Hand sanitisers are available at all F&B outlets, lifts, Fitness Centre, Front Desk and offices.
- Health questionnaire and travel history declaration forms are in place for all check-in guests and at our F&B outlets.
- All visiting suppliers and vendors have to go through temperature screening at our Security Checkpoint before they are permitted entry to the hotel.
- Daily temperature screening for all employees before starting work and after ending work.
- Informative posters are placed in the employee washrooms to promote regular and proper way of hand washing and hygiene practises.
- Employees to declare their overseas trips, including that of their family members. The hotel follows the guidelines from the Singapore government as to the countries required for quarantine. They must self-quarantine for 14 days and seek medical clearance with our company doctor before returning to work. For employees returning from any of the affected countries, they must monitor their health closely and seek medical assistance if they are feeling unwell.
- Use of protective gloves and face masks by employees while working.
- Cleaning and disinfecting of the hotel facilities every 2 hours on a daily basis.
- Face masks and thermometers are readily available to all employees and guests.
- Guest letters are placed in all rooms to remind guests to exercise caution, monitor their health closely and adopt good hygiene measures. If they exhibit any fever or respiratory symptoms, to contact our Front Desk immediately for assistance.
- Employees are daily reiterated and briefed to stay vigilant and adopt good personal grooming and hygiene practices.

At our F&B outlets, we are also exercising additional measures to improve hygiene by minimising the number of service staff who are in contact with food. For example:

- Splitting our service staff into two groups – one serving food only to diners and the other to clear the tables to manage the risk of contamination.
- At all restaurants and venues that offer buffet (e.g. English afternoon high tea buffet at L'Espresso and banquet buffets), service staff are stationed at the buffet counters to serve the dishes to diners to reduce diner contact with food.

Goodwood Park Hotel will continue to monitor the situation and may introduce other initiatives accordingly.

Please find updates on the COVID-19 situation in Singapore at: <https://www.moh.gov.sg/covid-19>

Should you have any concerns or queries, kindly contact us at +65 6737 7411 or email: enquiries@goodwoodparkhotel.com