

# CANCELLATION POLICY

For guests with existing reservations made with our hotel directly (for any future arrival date), we will allow full amendment or cancellation without penalty, up to 24 hours prior to arrival (amendment must be made before 30 April 2020).

For guests making new reservations with our hotel directly, between today and 30 April 2020, we will allow the reservation to be changed or cancelled at no charge up to 24 hours before your scheduled arrival date.

\* Please note that changes to the reservation will be subject to availability and any rate differences.

Guests who booked via online travel agents are advised to contact their booking provider for information on their policies.

## **Health, Safety and Wellbeing**

We place utmost importance in the safety and wellbeing of our guests and associates. In addition to implementing additional health and safety measures throughout our hotel, we have also increased the frequency of cleaning and disinfecting our public areas, and conducting temperature checks for all guests and associates entering our hotel.