



Cancun, Mexico, on March 18, 2020

At Seadust Cancun Family Resort, we are aware of the latest official updates on the pandemic caused by COVID-19, and have trained all of our staff with the corresponding prevention measures. In addition to having a strict hygiene protocol validated with the H certificate, which prevents the spread of the virus. Therefore, we can assure you that we are prepared to welcome you with the excellent service and amenities that characterize us.

At the Cancun International Airport, the necessary measures for prevention have been implemented. Nevertheless, we recommend taking the basic protective measures stated by the WHO when travelling: wash your hands frequently, maintain social distancing, avoid touching eyes, nose and mouth.

In case you need to reschedule, you can do it through the hotel to our reservations number. **Toll-Free Canada & USA: 1 (800) 233-5162**
Email: reservations@seadustcancun.com

If your reservation was made through a travel agency, please contact them for assistance.

We hope to see you soon!