

Coronavirus Update

The health and wellbeing of our guests, team members and visitors is our highest priority. During these troubled and unpredictable times, The Cornwall Hotel & Spa remains open, with additional measures in place to minimise risk.

There have been no confirmed cases of Coronavirus in the hotel - we are in regular contact with employees, are monitoring staff activities and closely following official guidance from Public Health England.

Information for Members:

We are open across the business, including the gym and spa - fitness and yoga classes are temporarily cancelled.

Use of the Spa & Leisure Facilities:

We ask that in your time with us you take great care to observe the heightened recommendations for hand washing and personal hygiene:

- Wash your hands with soap and water often - do this for at least 20 seconds
- Always wash your hands when you get home or into work, and before and after eating
- Use hand sanitiser gel if soap and water are not available
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze
- Put used tissues in the bin straight away and wash your hands afterwards
- Avoid touching your eyes, nose or mouth

Please ensure that you continue to follow the procedures of wiping down the fitness equipment at all times.

Anyone with symptoms (high temperature or new persistent dry cough) is asked to please self-isolate, as advised by Public Health England.

We will continue to respond based on UK Government advice, supported by the World Health Organisation.

Getting in contact

We are working hard to respond promptly to calls and emails. Thank you for your patience at this difficult time.

For the latest health advice, see the NHS website.

Please monitor our website and social media for the latest updates.

