



To our valued guests and friends,

From all of us here at The Magnolia Hotel, we hope you and your family are safe and well and staying at home during this difficult time.

Our hearts go out to all those who have suffered loss as a result of the COVID-19 outbreak and we hope our guests will understand the measures we have put in place in response to the developing situation.

Since the Portuguese President has declared a state of emergency in Portugal, and to do our part in reducing the spread of the virus, we have taken the difficult decision to close The Magnolia Hotel.

We know that this is disappointing for many of you who have bookings with us over the coming weeks. The health and safety of our colleagues and guests and their families is our absolute priority, and this is the most responsible measure we can put in place to safeguard that. That being said, we are sincerely sorry and saddened that you will not be joining us here at this time.

Presently, The Magnolia Hotel is scheduled to reopen on the 3rd April 2020. If you have a booking with us before that date, we will gladly either change the scheduled dates for you or offer you a full refund during these dates. We have contacted all those with reservations, and ask you to please get back in touch so we can arrange this for you.

For those of you hoping to join us here at The Magnolia Hotel later in the year, we have created flexi-booking options to allow you to change your dates if needed and have complete peace of mind when making your reservation.

Once again, we hope you understand this decision and we very much look forward to welcoming you to The Magnolia Hotel and the beautiful Algarve as soon as we possibly can.

Hoping that all our guests and their families are safe and in complete health.

Sincerely,

Mark McSorely  
General Manager Hotel & Residences

GENERAL MANAGER