

# Harbour View Inn

## MACKINAC ISLAND

The entire team at the Harbour View Inn hope you are well and safe during these unique times.

We are excited to announce our opening date of June 12<sup>th</sup>, 2020.

Due to the pandemic we have had to make a few changes to some of our hospitality practices and some of our services. The safety for our guests and staff is our utmost priority.

### **Prior to your Mackinac Island Arrival:**

For your safety, the ferry companies are requiring you to wear a face mask on board. Boats will be sanitized between each trip. Please remember to arrive 30 minutes prior departure times for unloading luggage, car parking instructions and ferry boarding instructions.

### **Upon your arrival:**

Even with social distancing and masks, our returning team of Dock Porters: Brady, Jeff, Tony and Zach will be there to meet the ferry and assist with your luggage if you wish to use their services. Gratuities are welcomed.

### **Please connect with a Harbour View Inn porter before leaving your luggage at the docks.**

### **Guest Distancing Policy:**

To help diminish the spread of COVID19, all guests will be required to wear a face mask and social distance by at least six feet while indoors. Frequent hand washing and sanitizing is highly encouraged while you are visiting us. Hand sanitizing stations are placed around the hotel for your use. Many areas now have direction signage and 6-foot markers on the floor. Please keep your eyes open for them.

### **New Cleaning Policies:**

We have implemented enhanced cleaning standards in our guestroom and public spaces. We are working closely with our vendor Ecolab to use the best products available for sanitizing. Extra attention will be paid to touch points such as door handles, light switches, sink faucets, tv remotes and telephones. Due to the additional procedure, **we will not be offering daily housekeeping services for stayovers.**

### **Breakfast:**

Until the State tells us we can offer a buffet, breakfast will be more of a Grab and Go style with pre-wrapped items that you can pick up and enjoy in your guest room, on your balcony or other outside spaces around the hotel.

### **Employee Health:**

We will be monitoring the health of all our employees. Temperatures will be taken prior to each shift. If anyone shows symptoms or has a temperature, they will be sent home and monitored. All staff will be trained on new cleaning procedures, social distancing and personal hygiene, each employee will also be wearing a mask during their shift.

While we hope that some of these changes will be short lived. They should not diminish your enjoyment of Mackinac Island. There are still many activities to enjoy and memories to be made! For the near future welcome back handshakes and hugs are being replaced with a six-foot wave or head nod and masked face, but the smile will still be there.

We look forward to seeing you soon!