



COVID-19 OPERATING SAFETY PLAN

We are rightfully obligated to ensure your safety and security, but the safety of all of us working at the hotel counts equally. It is impossible for us to be responsible for every guest and visitor's internal health. Every guest and visitor has a duty of care and human responsibility to ensure their own personal health and the health of those travelling with them.

- Our staff are fully trained on latest protective majors
- Hand sanitizer is available at check-in and all around the property
- We observe social distancing guidelines and hold ourselves to the highest standards of hand hygiene and respiratory etiquette
- Our check-in minimize contact and our staff are supplied with recommended protective gear
- Our staff, whenever possible only use disposable cleaning material
- We clean all our surfaces thoroughly and regularly with antibacterial and antiviral products
- All common areas are ventilated frequently
- We are rotating room allocations to carry a deep cleaning procedures between guests
- Extra time has been allocated to clean all surfaces in bedrooms and bathrooms

As per Worksafe BC guidelines we are not providing room stayover services during your stay. Please collect room supplies and towels at the hotel front desk. Rubbish and recycle can be placed outside your room for collection.

Breakfast will be take out only from courtyard restaurant

Courtyard Café:

- Courtyard café restaurant will be open for guests
- Restaurant table allocations ensure guests are physically distance from one another
- Table are rigorously cleaned and food preparation area are held to the highest standards of hygiene
- Staff are trained to operate in accordance with local and national public health guidelines

As per Worksafe guidelines we are unable to open **Fitness** center and hot tub until further notice.

Yoga center is closed until further notice

Public pool is closed until further notice

COVID-19 Positive Guests:

As per **Fraser Health Authority** If you are experiencing any cough, fever or other respiratory symptoms or believe you may have been exposed to Covid-19 or any other respiratory illness, we ask that you stay at home as we are not equipped to provide self-isolation facilities

High standards keep us all safe

We look forward to welcoming you to our hotel.