



POETS COVE COVID-19 UPDATE AND HEALTH GUIDELINES:

Poets Cove Resort are following guidelines set by Worksafe BC, the provincial government and the Vancouver Island Health Association (VIHA).

Accommodations:

Our lodge guestrooms, cottages and villas are open.

Marina:

We are currently open for moorage and fuel from 9am to 5pm. While the US border is closed we are only accepting Canadian vessels. Our marina will operate at a reduce number of available slips to facilitate social distancing. If you wish to pay for your slip over the phone to avoid physical contact we also offer this service.

Pools and Hot Tubs:

Bookings are no longer required for the pool. Our lower pool is available for marina and club card guests. Our upper pool is available for hotel guests.

Worksafe BC require guests to sign in at the pool for contact tracing. A registration sheet is located at the pools entrance. We kindly ask guests to observe the maximum occupancy posted and limit their time to 1.5hours so that everyone can enjoy the pool.

Restaurant:

Syrens Bistro is open for take-out or patio dining. In-house dining is restricted at this time. Aurora restaurant is closed until further notice.

Moorings Cafe and Liquor store:

Our cafe is open and have some grocery items available for purchase.

Housekeeping:

As per Worksafe BC guidelines we are unable to offer stay over services during your stay. If you require fresh towels, coffee, cleaning supplies etc. please request these from the front desk and we will drop them in front of your door for you. Rubbish and recycling can also be placed outside your unit for collection.

Spa and Gym Facilities:

As per Worksafe BC Guidelines, Susurrus Spa and gym are closed. We hope there will be re-assessment of this in the following months.

COVID-19 Positive Guests:

We ask that anyone that is positive or showing any Covid-19 symptoms to stay at home as we are not equipped to provide self-isolation facilities. We also ask for those are traveling from outside of province that they follow the recommend two-week isolation period before arriving at Pender Island. Pender Island is a small community and does not have the health facilities to cope with a large outbreak, we hope that you will understand this as we do what we can to keep our guests, staff and community safe.