



## Your Safer Experience at The Cornwall Spa

We are delighted to welcome you to  
The Cornwall Spa.

Here is a guide to your visit.

We would appreciate it if you were only in the spa for your allocated treatment time.

We advise arriving 15 mins prior to your treatment time to ensure your treatment can start on time.



### SOCIAL DISTANCING

We are implementing social distancing measures throughout the spa. Please note our relaxation room will be closed.



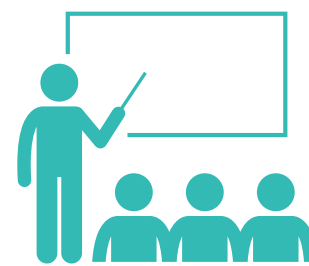
### PPE

Staff are provided with the relevant Personal Protective Equipment where required



### HAND WASHING

Sanitising stations and hand washing facilities are available in key areas and on entrance to the spa. We kindly ask that you wash your hands prior to your treatment.



### TRAINING & MONITORING

We are monitoring official guidance, responding and making changes where required.



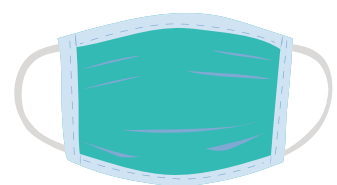
### CASHLESS PAYMENTS

All transactions throughout the spa are electronic to reduce risk of infection.



### ENHANCED CLEANING

Our team work to a strict cleaning regime in our treatment rooms and within the spa facilities.



### FACE MASK

On entering the spa we ask that you wear your own face mask and during your treatment you will be advised when it is appropriate to remove this during the treatment if necessary.

Late arrivals mean that your treatment time may be cut short during our busy periods so we do please ask if you are running late then call us on 01726 874055 as we will always do our best to accommodate each and every guest.



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