

### CLEAN ROOM POLICY

- We let the room air out after every guest's departure.
- We keep each room unoccupied for at least 48 hours after guest's departure.
- All team members have been retrained in line with Ecolab Inc. Housekeeping staff members are using adequate protection equipment, such as disposable visors and gloves. They change the gloves and sanitize their hands each time before putting clean sheets and towels into the room.
- Every room is thoroughly cleaned and sanitized. All surfaces and touch points are disinfected with Ecolab professional products (i.e. handles, worktops and counters, balustrades, lavatory bowls, remote controls, switches, air conditioning etc.).
- After the room is cleaned and restocked, it is inspected by the Housekeeping Supervisor, who carefully checks and approves each room and then seals it close until the arrival of the next guest.
- Bedding and towels are washed and sanitized in a professional laundry company which uses proper technology and follows a certified safety protocol.
- Room cleaning service is available only upon request and while the guest is away.
- Housekeeping staff members do not clean guests' private items and belongings.
- Due to health and safety reasons, the hairdryers and minibars are currently not in service.
- All collateral materials and bottled water are available upon request.