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OF EVENTS

# BAY GARDENS RESORTS NEWSLETTER

AUGUST 2020



## *The Key to your Ultimate Caribbean Vacation Getaway*

Centrally situated in the heart of Saint Lucia's entertainment capital, Rodney Bay Village, the [Bay Gardens Resorts](#) family of hotels and luxury private villas offers inviting, island-inspired accommodations. With five properties positioned on the Reduit Beachfront and within Rodney Bay Village and the Rodney Bay Marina, Bay Gardens Resorts is a favourite hotel destination in Saint Lucia for families, couples, and island explorers.

Featuring a total of 241 rooms, seven conference centers, four restaurants, and six bars, our resorts are the perfect choice for a Saint Lucian getaway for families, couples, honeymooners, wedding parties, business travelers, groups, and more. Guests can stay at the property that suits them best and can still enjoy luxurious amenities from each. [Click here](#) to read more about our beautiful properties.



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## Bay Gardens Resorts Receives Green Globe Recertification Accolades



Bay Gardens Resorts in St. Lucia continues to be recognized for its commitment to sustainable tourism, having passed its Green Globe recertification with flying colors.

The largest locally owned and operated resort group, with five properties in the north of the island, once again earned the Green Globe Gold member certification, awarded to members that have been certified for five consecutive years.

This prestigious designation is only achieved when a member meets all requisite Green Globe criteria and has completed the independent and mandatory onsite audits.

Three of the resort group's five properties carry this distinct global certification for sustainable tourism: Bay Gardens Beach Resort & Spa, Bay Gardens Hotel, and Bay Gardens Inn.

"We at Bay Gardens Resorts are well aware of the connections between environmental stewardship, climate consciousness, and proactivity for the health and welfare of our staff, our guests and our local community," said Sanovnik Destang, executive director of the resort group.

He added that this holistic approach to the company's operations is especially important during today's COVID-19 pandemic as the management team continues to work tirelessly to keep its 350-member workforce off the breadline.

"It's most encouraging to be recognized so positively by Green Globe because such coordination requires a lot of focused training and nimble management from our teams," he noted.

Guido Bauer, Green Globe's CEO, said: "We are very impressed that this small and vibrant business group continues to prioritize the safeguarding of the local environment and demonstrates an exemplary commitment to supporting the people of St. Lucia."

Bay Gardens Resorts, which has been recognized at national, regional and international levels for its commitment to environmental stewardship, has phased out the use of plastic in favor of biodegradable vessels and utensils made from wood, paper, compostable plastic and sugar cane bagasse.

The company has also ended the use of all Expanded Polystyrene (Styrofoam) products at its properties. It has also embraced other ecological innovations such as installing GEM Link occupancy sensors in its guestrooms, leading to a 15 percent energy-use reduction per occupied room.

Bay Gardens Resorts' environmental efforts also include the conversion of air conditioning units to energy efficient inverter units, transitioning to LED lighting across its properties, and implementing a farm-to-table menu that reduces its total food mileage.

With St. Lucia's reopening of its borders to travelers in June, Bay Gardens Resorts has introduced heightened health and safety protocols and standards at all of its properties in accordance with guidelines set by the Ministry of Health and the Ministry of Tourism.

During the pandemic shutdown, Bay Gardens also premiered a completely reimagined website featuring new videos and virtual tours as well as a dedicated page, "Rest Assured with Paradise Protocols", outlining its enhanced health and sanitization protocols.

## Grand Reopening BOGO

We've missed you and can't wait to have you back! To celebrate our grand re-opening, Bay Gardens Resorts is offering 2 nights for the price of 1 plus a FREE Room Upgrade at all our Bay Gardens Resorts properties.

What's Included in your stay:

- Free upgrade to the next available room category
- Complimentary breakfast daily
- Welcome cocktail on arrival
- Complimentary Wi-Fi
- Bottled water in room on arrival
- Complimentary shuttle between the Bay Gardens properties ONLY
- Complimentary non-motorized water sports activities
- Unlimited complimentary passes to Splash Island Water Park



Book here by September 06, 2020 for travel September 01 to December 19, 2020.

## New Bay Gardens Website Enhances Customer Experience

Bay Gardens Resorts in St. Lucia has made a significant investment in enhancing the online experience for its customers and improving its navigation features.

Sanovnik Destang, Executive Director of the locally-owned chain of resorts, explained the upgrades were important and the return on investment has been promising. “More than ever, potential clients are using online services to book their visits, and since its launch in July, our website upgrades have been a success. We saw our fastest ever online booking rate that month, and the pace of online reservations have been increasing,” he said.



Among the upgrades is smoother and healthier online check-in to help guests avoid close contact upon arrival at the resort. Guests can also take advantage of the handy cash vouchers available on the website that can be used at various venues on property or as partial payment for accommodation.

In addition to the new, convenient Air+Hotel online booking feature, the website now includes conference and events pages <https://www.baygardensresorts.com/meetings-events> that display the conference rooms in detail. “It’s a great benefit and helpful tool for meeting planners who can see the dimensions of our event spaces so they can prepare better for productive meetings,” said Destang, adding that Bay Gardens has been one of St. Lucia’s go-to meetings and events venues for over 20 years. “Our recent overhauls make the properties even better-equipped to host events,” he noted.

Prospective guests can also enjoy the convenience of online features such as booking spa treatments, weddings, and other events as well as making reservations with restaurants on site or at some of St. Lucia’s best restaurants via the OpenTable feature.

The new website also lays out the group’s “Paradise Protocols” which explain the many practices Bay Gardens is implementing to safeguard the health and safety of guests, staff and local residents. Each property has been officially recognized as COVID-19-certified in St. Lucia.

Travelers can easily peruse and take advantage of Bay Gardens’ generous specials at the revamped and refreshed site [here](#).

## Bay Gardens Resorts Awards Scholarships and Back to School Hampers

The Bay Gardens Resorts hosted its Annual Scholarship and Back to School Hamper Awards at the Bay Gardens Beach Resort & Spa's Dolphins Conference Room, Friday, August 21, 2020.

Daughters of Purchasing Manager Mr. Shirvon Mathurin and Accounts & Receivables Ms. Nacha Peter, both achieving averages of over 80% in the 2020 Common Entrance Exam, were the recipients of the Bay Gardens Scholarship Program & Certificate 2020. They both will soon begin their Secondary School Journey at the St. Joseph's Convent.



In addition, 33 of our Bay Gardens Team members across its many departments were also recipients of the Resorts Annual School Supplies Hamper. All necessary COVID-19 protocols were exercised.

The Bay Gardens Resorts extends its Congratulations and well wishes to its recipients as well as all parents and students for the upcoming school year.

## Rest Assured with Our Paradise Protocols



With the resumption of operations at all our properties, we are doing our part to ensure the safety of our valued guests, team members and the St. Lucia society. You can have a look at how we have worked with the Ministry of Health and Ministry of Tourism to develop our own government-approved Paradise Protocols so that you can Rest Assured.

You may have questions about your trip planning, so here are some useful links that may help!

- [Bay Gardens Resorts Property Features for your Safety](#)
- [Saint Lucia Entry Requirements](#)
- [Pre-Arrival Form for Visitors](#)
- [Bay Gardens Resorts Travel Protection Program](#)

Still have questions? Visit our [website](#) or contact our team members. We are happy to help!

## Welcome, Travel Advisors

Bay Gardens Resorts welcomes all Travel Advisors to take advantage of our Travel Advisor Special Deals Program. By signing up for this program, Travel Advisors can now get exclusive access to special deals for your clients when booking at any of our Bay Gardens Resorts properties. Taking advantage of this new program is fast and simple, all you have to do is go to our web page located [here](#), click the property that you are interested, and complete the signup form.



- Earn commissions with us directly
- Get real time availability
- Get the best available rate guaranteed
- Earn my booking rewards cash rewards for each booking in addition to commissions

The four Bay Gardens properties offers variety of appealing packages to choose from, including the Breakfast Experience and MAP Experience (breakfast and dinner). If your clients are looking for an all-inclusive experience, try our popular, highly revered, All Inclusive Package. This package features, all meals for two, unlimited house brand drinks, daily spa treatment, access to our popular dine around program, unlimited access to Splash Island Water Park, and much more.

## FEATURE | USA Today Cheap Caribbean Getaways



Bay Gardens Beach Resort & Spa was recently featured in USA Today's "Cheap Caribbean getaways: These resorts have slashed rates".

"On Reduit Beach, Bay Gardens Beach Resort and Spa is easy on the wallet with nightly rates starting at \$153.00, double occupancy, compared to \$420.00 during the winter. Stays include unlimited playtime at the Splash Island Water Park, the largest outdoor waterpark on the island."

[Click here](#) to view the full article

## Live in Paradise and Save up to 70% Off!

We invite you to come spend some time with us and “Live in Paradise.” Our Bay Gardens Extended Stay Program is perfect for digital nomads or anyone who would like to work (or not work) remotely in Saint Lucia. Guests who decide to stay with us for 4 weeks or more under this program get exclusive benefits.

With Visa-free travel from the USA, Canada, UK, Caribbean, Russia, China and most of Europe and South America, St. Lucia is an ideal location to temporarily relocate to. Visitors are allowed to stay for up to 6 months. St. Lucia has several direct flights from the US, Canada, UK and the Caribbean as well as ferry services that connect nearby islands Martinique, Guadeloupe and Dominica. [Click here](#) to read more.



## Caribcation Reopening Special - Savings of 20%



We're Back! To celebrate our grand re-opening, Bay Gardens Resorts is offering Caribbean Nationals saving of 20% at all our Bay Gardens Resort properties.

- What's Included in your stay:
  - Complimentary breakfast daily
  - Welcome cocktail on arrival
  - Complimentary Wi-Fi
  - Bottled water in room on arrival
- Complimentary shuttle between the Bay Gardens properties ONLY
  - Complimentary non-motorized water sports activities
  - Unlimited complimentary passes to Splash Island Water Park

Book [here](#) by September 06, 2020 for travel September 01 to December 19, 2020.

## Our Guests Experience

Have you seen what our guests are saying about us on TripAdvisor?

### **BAY GARDENS BEACH RESORT & SPA**

#### **BEAUTIFUL PROPERTY**

Reviewed by: furil

This was our second stay, and again, not disappointed. The staff are all wonderful and helpful, I don't believe "no" is in their vocabulary.

Our one bedroom suite was clean and very comfortable with everything one could want for a week or longer stay. Walking around the grounds is like walking in a botanical garden with most of the vegetation placard with its information. A nice pool area and a great beach. The resort is within walking distance to local restaurants and a free shuttle is available to the sister resort which is a couple minute walk to a fully stocked market. This is a go to resort.

### **BAY GARDENS HOTEL**

#### **EXCELLENT SERVICE & HOTEL AMENITIES**

Reviewed by: D.F

I would like to begin by extending my sincere appreciation to the entire Bay Gardens Hotel team for the outstanding hospitality, professionalism, and attention to detail thus far.

Being part of the current global pandemic, this has not taken away from the exceptional service, catering, and hospitality that this resort is known for. I would like to extend a heartfelt thank you to Yolán & Sherian from the front desk for always being available and courteous at every turn. I would also like to send a notable mention to Ms. Matilda who has risen to the occasion and extended additional hospitality.

I have had zero complaints since my arrival here and I am looking forward to another fantastic week of this quarantine period (I almost wish it was longer).

Keep on doing the amazing job that you all are doing and I look forward to revisiting this resort in the future with my family post-COVID-19.

With excellent Wi-Fi, state of the art Smart Tv's and an extensive array of local dishes and cuisine, you do not want to pass this opportunity up.

I would highly recommend anyone to take stay here and visit this beautiful island of Saint Lucia. You will be warmly and graciously welcomed and have a vacation of a lifetime.



## **BAY GARDENS INN**

### **GOOD LOCATION AND GOOD AMENITIES**

Reviewed by: Donna G

We stayed at the Bay Gardens Inn for 10 days in March. The staff were great! The rooms are very clean and comfortable. The shuttle to the beach is very helpful but it's a very easy walk as well. The breakfast was great with a good variety to choose from.

## **BAY GARDENS MARINA HAVEN**

### **A NICE HOTEL**

Reviewed by: Xavier L

A hotel that wears its stars. The setting is beautiful, the room is excellent and bright. The staff are lively and warm despite the language that separates us. Breakfast and excellent restaurant for a good holiday in Saint Lucia.

## Recipe of the Month - Lobster Mac and Cheese

### INGREDIENTS

- Kosher salt
- Vegetable oil
- 1-pound cavatappi or elbow macaroni
- 1-quart milk
- 8 tablespoons (1 stick) unsalted butter, divided
- 1/2 cup all-purpose flour
- 12 ounces Gruyere cheese, grated (4 cups)
- 8 ounces extra-sharp Cheddar, grated (2 cups)
- 1/2 teaspoon freshly ground black pepper
- 1/2 teaspoon nutmeg
- 1 1/2 pounds cooked lobster meat
- 1 1/2 cups fresh white breadcrumbs (5



### INSTRUCTIONS

- 1.) Preheat the oven to 375 degrees F.
- 2.) Drizzle oil into a large pot of boiling salted water. Add the pasta and cook according to the directions on the package, 6 to 8 minutes. Drain well.
- 3.) Meanwhile, heat the milk in a small saucepan, but do not boil it. In a large pot, melt 6 tablespoons of butter and add the flour. Cook over low heat for 2 minutes, stirring with a whisk. Still whisking, add the hot milk and cook for a minute or two more, until thickened and smooth. Off the heat, add the Gruyere, Cheddar, 1 tablespoon salt, the pepper, and nutmeg. Add the cooked macaroni and lobster and stir well. Place the mixture in 6 to 8 individual gratin dishes.
- 4.) Melt the remaining 2 tablespoons of butter, combine them with the fresh breadcrumbs, and sprinkle on the top. Bake for 30 to 35 minutes, or until the sauce is bubbly and the macaroni is browned on the top. Chocolate Coconut Balls can be store in an airtight container for up to a week.

**Lobster season officially opens August 01, 2020 and closes on February 28, 2021**