

# Health & Safety Measures

At Eldorado Resort restaurants, the safety and well-being of our guests and employees is our top priority. Therefore, we are following government guidelines and taking additional measures to keep you safe. Strict protocols have been implemented in our restaurants as outlined below:

- All dine-in guests will be offered hand sanitizer prior to entering.
- Hand sanitizer stations are available throughout the restaurants and hotels for guest use.
- All guest table surfaces will be disinfected thoroughly between use.
- Strict hygiene protocol training has been implemented for all employees.
- All employees will be wearing PPE and following stringent hygiene protocol within the restaurant at all times.
- In common spaces such as waiting areas, guests are asked to maintain a physical distance of **6 feet** between them and other restaurant guests and staff members.
- Groups will be seated 6 feet apart with a maximum of **6 people** per table.
- Menus are available on our website. Single-use menus are also available.
- Operating at a reduced capacity and/or in accordance with provincial occupancy guidelines.
- **Reservations are required for dining with us.**
- Electronic payments are preferred.
- All guests' contact information will be logged for contact tracing. Guest information will remain confidential and will only be used in the event of contacting the guest if there is a potential COVID-19 exposure in our resort.
- Any guests exhibiting COVID-19 related symptoms will be asked to return when they are well.

## **Reservation Policy:**

- Please note we will not seat incomplete parties.
- We aim to have you seated within 10 minutes of your entire party's arrival.
- Reservations will be held for 15 minutes.
- Reservations will be seated for up to a maximum of 2 hours.

**We thank you for your support during this time.**

