

# COVID19 SAFETY MEASURES

## #StaySafe at The Cornwall

The safety of guests, staff and the community is our top priority. Here is how we're working hard to reduce the spread of the virus in the Hotel, Lodges and facilities.

### CLEANING MEASURES

Housekeeping staff follow strict cleaning measures in rooms, lodges and public areas. High touch areas such as bathrooms, door handles and remote controls are cleaned to a higher frequency.

### DEEP CLEANING EQUIPMENT

The latest room sanitiser fogging machines are used to eliminate harmful viruses and micro-organisms in rooms and lodges.

### PPE

Staff are provided with relevant Personal Protective Equipment where required.

### TRAINING & MONITORING

We are monitoring official guidance, responding and making changes where required.

### CASHLESS PAYMENTS

In order to reduce the risk of infection from cash payments, all transactions throughout the Hotel are electronic.

### HAND SANITISER

Hand sanitiser stations are located at key points around the Hotel for customer and staff use.

### SOCIAL DISTANCING

Seating has been reduced in the Restaurant & Bar to facilitate social distancing. You will also see signage around the Hotel reminding people to maintain 2m distance where possible.

### LOOSE ITEMS

Loose items such as newspapers, magazines, menus, notepads and pens have been removed from rooms and public areas.

### GUEST INFO

On arrival, all guests are provided with an information pack on COVID19 measures at The Cornwall.

## How you can help

### FACE COVERINGS

Guests, visitors and staff are required to wear face coverings indoors. Diners are exempt when seated at a table.



### SELF SERVICE

Buffet-style service is avoided and guests are asked to please wait to be seated in The Restaurant.



### CHECK OUT

Please maintain social distancing when checking out. Electronic payment is requested to minimise contact.



### BE PATIENT

Your patience and understanding is appreciated as we adapt to changing guidelines and legislation.



### HANDS

You won't need reminding that handwashing is one of the simplest ways you can protect yourself and others.



### MAINTAIN SPACE

We thank you for following social distancing guidelines both inside and outside the Hotel and grounds.

