

# Our Commitment to Care and Cleanliness in Our Dining Outlets

**STAY** CLEAN  
WITH FULLERTON **SAFE**  
INSPIRED

At The Fullerton Hotels and Resorts, your safety and well-being are our top priority. We have enhanced our cleanliness practices in line with government standards to ensure that you experience an elevated level of protection at our dining outlets.



- 1** Self-service buffets have been replaced by individually plated meals paired with tableside service to avoid contamination.



- 2** Members of the Fullerton service team use gloves and sanitise their hands every 30 minutes.



- 3** Guests are provided with individually wrapped anti-bacterial wet wipes and envelopes to store their face masks during meals.



- 4** Safe distancing reminders are placed prominently in and around dining outlets.



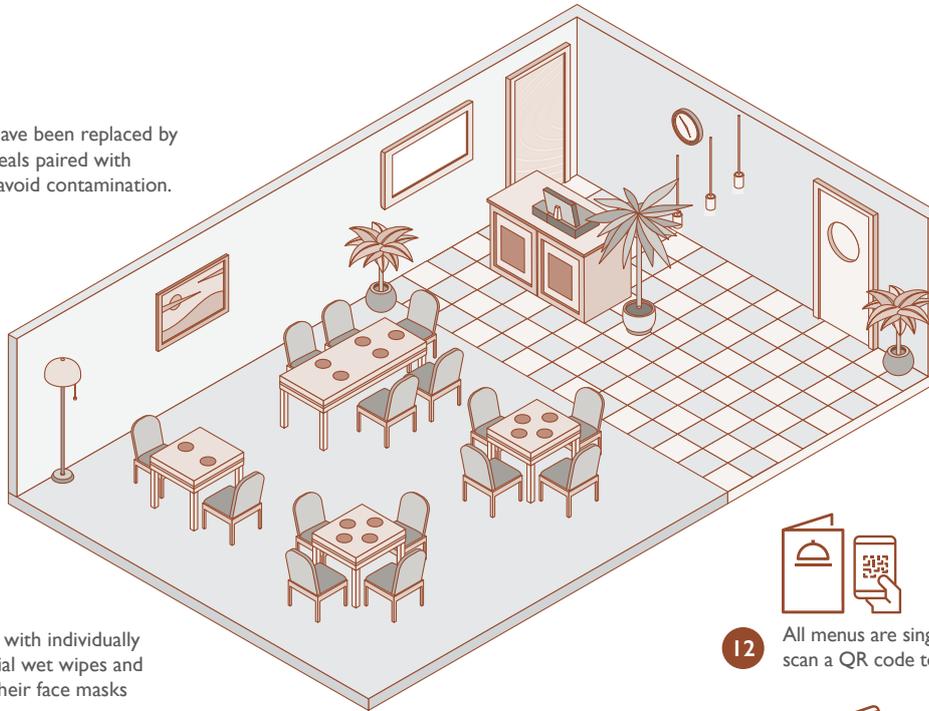
- 5** Floor and seating plans have been redesigned to ensure appropriate physical distancing between tables and chairs.



- 6** Touch-free hand sanitiser dispensers are available in all dining outlets.



- 7** All surfaces are sanitised hourly with hospital-grade disinfectant.



- 8** High-touch surfaces including tables, chairs and other surfaces are sanitised with hospital-grade disinfectant after every use.



- 9** Kitchens are sanitised and disinfected using hospital-grade disinfectant.



- 10** Food preparation stations are sanitised hourly with hospital-grade disinfectant.



- 11** All cutlery sets are thoroughly sanitised and wrapped in individual napkin pockets for guests' use.



- 12** All menus are single-use. Guests can also scan a QR code to access digital menus.



- 13** Touchless payment methods are available to ensure minimal physical contact between guests and team members.



- 14** All condiments are served in disposable sachets or individual saucers for guests' use.



- 15** Takeaway menus are available online, with the option of self-collection or delivery straight to your doorstep.



- 16** The interactive Tapendum digital concierge service available on our in-room tablets allows guests to make paperless and contactless in-room dining requests at the touch of a finger.

THE FULLERTON

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