



AMORA HOTEL  
JAMISON SYDNEY



# COVIDSafe Statement (October 2020 Update)

We would like to reassure you that Amora Hotel Jamison Sydney is committed to the wellbeing of all its guests, visitors and hotel team.

The World Health Organization advises that appropriate hand sanitisation and practicing personal respiratory hygiene (covering your mouth and nose with your bent elbow or tissue when you cough or sneeze) are the two most effective measures to prevent spreading and contracting the COVID-19.

We are working as a team to proactively and constantly remain up-to-date, ensuring we are following all official guidelines and communication provided to us by the Australian Government Department of Health and the Tourism Accommodation Association (TAA).

We are taking the following steps to manage the risk of spreading the virus:

- Increasing the frequency of cleaning and disinfecting in all public spaces and back of house areas, in particular touch point zones.
- While servicing guest rooms, the housekeeping team pays additional attention to surfaces, disinfecting all touch points such as: light switches, remote controls, telephones, door handles etc.
- Hand sanitising stations have been installed outside guest elevators, and additional hand sanitisers and gloves are available in back of house areas, including front office, housekeeping, kitchen, spa, staff washrooms and dining facilities.
- Clean and disinfected key cards are provided upon check-in
- Signage in public spaces and back of house areas will remind our guests and staff to maintain social distancing protocols
- Signage in public bathrooms and back of house will remind our guests and staff to practice good hand hygiene
- The hotel is currently not at risk with regards to supply of goods or services for our guests. We are consistently monitoring supplies, cleaning stock etc. and have no concerns at this point.
- Meetings and events: We are guided by government restrictions and health and safety guidelines to ensure business is done correctly, to protect our clients and staff.

With your safety and wellbeing our highest priority, we advise the following guest facilities are following current restriction guidelines:

- Croft Restaurant - Level 1
- Silo Bar - Level 1
- Business Centre - Level 2
- Day Spa - Level 3
- Pool & Gym - Level 3

## Advice from the NSW Government

The Australian Government Department of Health has issued the following advice:

- NSW residents will be able to take a holiday anywhere in NSW, with intra-state travel restrictions to be lifted from Monday, 1 June 2020.

Under the new measures for designated venues across NSW, we have:

- On 22 October 2020, Public Health (COVID-19 Restrictions on Gathering and Movement) Order (No 5) 2020 was amended to allow bookings of 30 persons at hospitality venues.
- Appointed dedicated COVID Safe Hygiene Marshalls to oversee social distancing, cleaning and hygiene
- Maintain a digital record of patron names and phone numbers

## Advice from the Australian Department of Health

You must self-isolate if any of the following applies to you:

- you have COVID-19
- you have been in close contact with a confirmed case of COVID-19
- you arrived in Australia after midnight on 15 March 2020

## What to do if you get sick

- Call your doctor for an urgent assessment if you develop symptoms (fever, cough, sore throat, tiredness or shortness of breath within 14 days of: returning to Australia, or your last contact with someone with COVID-19)

Our focus is to ensure a safe environment for our guests and staff. We ask that anyone who is at risk, according to the official advice, please refrain from attending the hotel. Visit the Australian Government Department of Health website for the latest updates.