

## GENERAL TERMS AND CONDITIONS

**THE FULLERTON CLUB SYDNEY** is an exclusive programme that offers discounts and other privileges to its members.

### DINING

- On presentation of a valid membership card, the member is entitled to a 30% discount on food for up to fifteen (15) people.
- The dining benefit is valid for standard meals (namely breakfast, lunch, afternoon tea and dinner) and a valid membership card must be presented when dining, to receive the benefit.
- The dining benefit is valid for the food portion of the bill only. Applicable service charge and government taxes are not included in the discount calculation.
- The dining benefit is available 365 days per year and carries no black-out dates.
- The dining discount is not available for in-room dining, minibar, banquets and events held in function rooms.

### BEVERAGE

- On presentation of a valid membership card, the member is entitled to a 20% discount on all beverages at The Fullerton Sydney Hotel for up to fifteen (15) people.

### ACCOMMODATION

- Valid at The Fullerton Sydney Hotel only
- 15% off the Flexible Retail Rate (FRR) for up to three (3) consecutive nights for Standard room, and subject to availability at The Fullerton Hotel Sydney
- Requests for using the accommodation benefits must be made in advance, stating an intention to use the relevant benefit at the time of reservation.
- Accommodation benefits are valid for single or double occupancy.
- All accommodation rates are non-commissionable.
- Rates must be booked through the Fullerton Sydney Hotel website, <https://www.fullertonhotels.com/fullerton-hotel-sydney/> or a Customer Contact Centre, or direct with the hotel concerned.
- Valid membership card must be presented on check-in to verify the 15% reduction.
- Rates available all year round (except when the hotel is sold out).

# THE FULLERTON *Club*

- Limited to a maximum of 3 rooms per booking per night: not valid for group bookings.
- Cannot be combined with any other special offer or promotion or discount dollar value certificates. 15% Discount is not valid on negotiated, corporate or contracted rates including group rates.
- Not applicable on any booking made via a travel agency or on a website other than <https://www.fullertonhotels.com/fullerton-hotel-sydney/>

## **THE FULLERTON CLUB SINGAPORE**

- On presentation of a valid membership card at The Fullerton Hotel Singapore, the member is entitled to enjoy the discounts offered by The Fullerton Hotel Singapore for The Fullerton Club Singapore in Singapore.
- For more information on the member discounts and benefits offered by The Fullerton Club Singapore, please refer to [thefullertonclub.com](http://thefullertonclub.com).
- Any queries relating to the use of the membership card in Singapore shall be referred to the Management of The Fullerton Club Singapore whereby a decision is final and conclusive upon a member.

## **GENERAL TERMS AND CONDITION**

Your signature and use of The Fullerton Club Sydney card constitute your acceptance of the Terms and Conditions listed below:

- The membership privileges are applicable at The Fullerton Sydney Hotel only, unless otherwise stated.
- A valid The Fullerton Club Sydney card must be presented to enjoy membership privileges. Privileges will not be accorded if the card is not presented. The membership benefits are valid for the named member only.
- The membership benefits have no cash value and cannot be sold or transferred for cash. The membership benefits are valid for the named member only and must be signed by the authorized user immediately on receipt.
- Only "one (1) member name per card is allowed; Upon receipt of your membership package, the card must be signed by the member before it can be used.
- Supplementary card and Primary card cannot be used at the same time, at the same to enjoy the benefits.
- Your membership benefits are valid until the expiry date printed on your card.

# THE FULLERTON *Club*

- The membership benefits cannot be used in conjunction with any other discounted offer and are subject to any applicable terms and conditions.
- Without prejudice to any other mode of proof, through payment for the Fullerton Club membership, a member accepts these terms and conditions as amended from time to time and agrees to be bound by them.
- Where possible, members will be kept updated on any such changes through the membership website, [www.thefullertonclub.com](http://www.thefullertonclub.com) or [www.fullertonhotels.com/fullerton-hotel-sydney](http://www.fullertonhotels.com/fullerton-hotel-sydney) and the membership e-newsletters. Please ensure that your email address is provided upon enrolment of membership.
- The Fullerton Hotel Sydney and its affiliates reserve the right to cancel or suspend membership at any time if it is suspected that there is any breach of these terms and conditions, or the membership is being abused or operated fraudulently. Breach of these terms and conditions, fraud or abuse concerning this membership or usage of membership benefits is subject to appropriate administrative and/or legal action by the Fullerton Sydney.
- No commission will be earned by any party in respect of bookings for accommodation pursuant to the membership benefits, even if such bookings are made by or through a travel agent.
- Lost or stolen membership cards must be immediately reported to The Fullerton Sydney Club Customer Service. And the administrative fee will be charged for a replacement membership card, which will have the same expiry as the original membership card.
- The Fullerton Club Program is void where prohibited by law and all conditions; warranties or other terms implied by law are excluded to the fullest extent permitted by applicable laws and regulations.
- By providing their information, members authorize The Fullerton Sydney, and its affiliated and subsidiary companies: to collect, process and use the data provided for any lawful, The Fullerton Sydney business-related purpose including marketing and communications with members via electronic direct mail, newsletter and SMS in relation to the products and services offered by The Fullerton Sydney program; to store the data at and transmit the data to various location(s), either directly or through its third-party vendor(s), as the Fullerton Sydney deems appropriate, throughout the world, whether within members' country of residence, the United States, or elsewhere.



To learn about Fullerton Sydney's privacy practices, please view the Privacy Statement at [www.fullertonhotels.com/fullerton-hotel-sydney](http://www.fullertonhotels.com/fullerton-hotel-sydney).

## LIMITATION OF LIABILITY

- Neither Fullerton Club or The Fullerton Sydney, or its group of hotels and restaurants shall be liable for an amount greater than the membership fees to any member as a result of/or in conjunction with his or her membership.
- Any queries relating to the use of the card or its validity should be referred to the Management or an authorized representative whose decision is final.
- Information is correct at time of printing. The benefits and Terms and Conditions may be amended or withdrawn without prior notice at the sole discretion of the Management.

## PRIVACY STATEMENT

- The Fullerton Sydney is committed to respecting your privacy. Personal data that is collected on behalf of Fullerton Club is used to enhance your membership and update you on any special offers and promotions. For more information regarding the Privacy Statement, please visit [www.fullertonhotels.com/fullerton-hotel-sydney](http://www.fullertonhotels.com/fullerton-hotel-sydney)

## The Fullerton Sydney Hotel

No. 1 Martin Place, Sydney

New South Wales, 2000, Australia

T +61 (0) 2 8223 1111

E [fsy.enquiries@fullertonhotels.com](mailto:fsy.enquiries@fullertonhotels.com)

FULLERTONHOTELS.COM