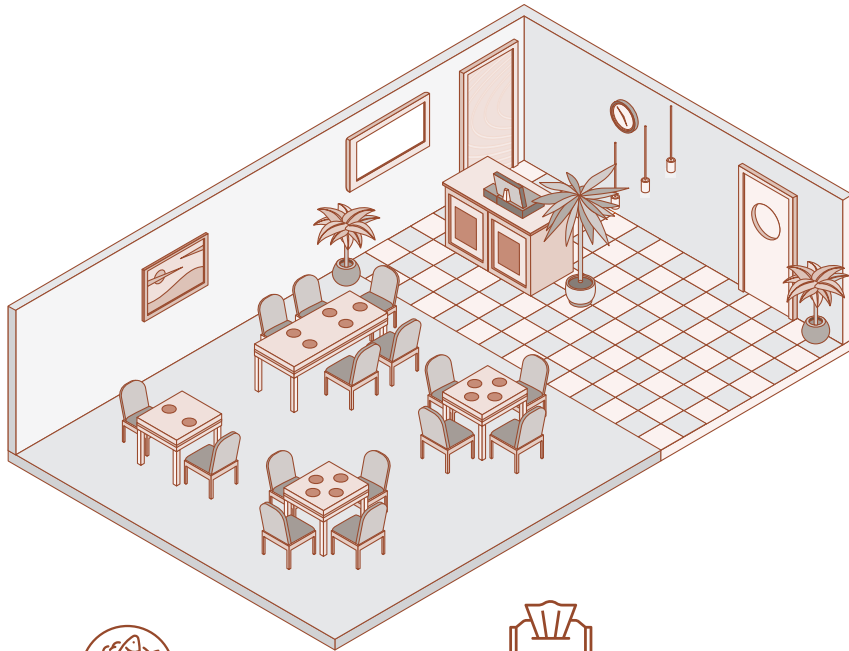


Our Commitment to Care and Cleanliness in Our Dining Outlets

STAY CLEAN
SAFE
WITH FULLERTON INSPIRED

At The Fullerton Hotels and Resorts, your safety and well-being are our top priority. We have enhanced our cleanliness practices in line with government standards to ensure that you experience an elevated level of protection at our dining outlets.



1 Self-service buffets have been replaced by individually plated meals paired with tableside service to avoid contamination.



2 Members of the Fullerton service team use gloves and sanitise their hands every 30 minutes.



3 Upon request, guests will be provided with individually wrapped anti-bacterial wet wipes and envelopes to store their face masks during meals.



4 Safe distancing reminders are placed prominently in and around dining outlets.



5 Floor and seating plans have been redesigned to ensure appropriate physical distancing between tables and chairs.



6 Touch-free hand sanitiser dispensers are available in all dining outlets.



7 All surfaces are sanitised hourly with hospital-grade disinfectant.



8 High-touch surfaces including tables, chairs and other surfaces are sanitised with hospital-grade disinfectant after every use.



9 Kitchens are sanitised and disinfected using hospital-grade disinfectant.



10 Food preparation stations are sanitised hourly with hospital-grade disinfectant.



11 All cutlery sets are thoroughly sanitised and wrapped in individual napkin pockets for guests' use.



12 All menus are single-use. Guests can also scan a QR code to access digital menus.



13 Touchless payment methods are available to ensure minimal physical contact between guests and team members.



14 All condiments are served in disposable sachets or individual saucers for guests' use.



15 Takeaway menus are available online, with the option of self-collection or delivery straight to your doorstep.



16 The interactive Tapendum digital concierge service available on our in-room tablets allows guests to make paperless and contactless in-room dining requests at the touch of a finger.

THE FULLERTON
HOTELS AND RESORTS

THE FULLERTON HOTEL SINGAPORE
THE FULLERTON BAY HOTEL SINGAPORE
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