



**MONT GABRIEL**  
RESORT & SPA

HOTEL MONT GABRIEL COMMITMENT TO PUBLIC HEALTH MANAGEMENT MEASURES
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February 19<sup>th</sup>, 2021

Hotel & Spa Mont Gabriel is committed to providing a safe environment for its customers and employees. In addition to the courteous behavior of travelers, which promotes respect and social distancing, the following measures were added to ensure the safety of all. This list is not exhaustive and is subject to change as the pandemic situation develops

- Reduced accommodation capacity to promote social distancing;
- Check-in and check-out with reduced contact;
- Contactless payment methods. We favor payment by card;
- Increase in number of hand sanitizer stations;
- Frequency and rigor of cleaning public areas increased with disinfectants;
- Rigorous room cleaning protocol, after a period when the room is left vacant;
- Use of a microsprayer to disinfect common areas, event rooms and guest units;
- Individual ventilation systems in guest units as well as event rooms;
- All non-essential elements are removed from the room to facilitate optimal disinfection but available at reception at all times;
- Unless a situation requires an immediate response, no room cleaning service will be performed to provide you with a controlled living space;
- Easier physical distance in common areas and outdoor gardens;
- Cleaning products will be available for customers wishing to disinfect their living space themselves during their stay;
- All our services are available, in respect of the measures put forward by Public Health authorities;
- Our cancellation policy is now more flexible than ever. You can now cancel your stay free of charge 24 hours before your arrival;
- Your invoice will be sent to you by email.

Despite the unprecedented situation we are living in, we are committed to offering our customers an unrivaled moment of relaxation where it will be possible to unwind in the mountains of the Laurentians. The great outdoors, the wide open spaces and the many outdoor activities that facilitate social distancing will allow you to get away from everyday life and enjoy summer in complete safety.

Thank you for your usual collaboration,

Martin B. Lavallée

General Manager