



Crown Towers Melbourne 2021 Forbes Competition

Tuesday 23 February 2021 – Thursday 25 February 2021

TERMS & CONDITIONS

SCHEDULE

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
Entrants (who can enter?):	Victorian residents aged eighteen (18) years or over who have a valid Facebook account and are not prohibited from the Promoter for any reason (Participants).
Participating Venue(s):	N/A
Competition Period:	11.00am Tuesday, 23 February 2021 – 11.00pm Thursday, 25 February 2021.
Entry Period:	N/A
Barrel Open Period:	N/A
Entry Mechanic:	<p>During the Competition Period:</p> <ol style="list-style-type: none">1. Entrants must have a valid Facebook account; and2. In twenty-five (25) words or less, detail a time at Crown Towers where the Crown team went above all else, in the comments section of the below post on the Crown Towers Facebook page (https://www.facebook.com/crowntowersmelbourne/) during the Competition Period: <p>To celebrate our fifth year receiving the prestigious Forbes Travel Guide Five-Star award, we're giving you the opportunity to experience an overnight stay in a Premier Club Suite, Crystal Club access for two, valet parking and two 60 minute Relaxation massages at Crown Spa. In addition you'll receive a king size Crown Hotels mattress ensemble, two pillows, Crown Towers linen and two luxurious bathrobes, so you can enjoy a piece of Crown Towers from home.</p> <p>Simply share in 25 words or less, a time at Crown Towers where our team went above all else for you, for your chance to win the ultimate Crown Towers gift.</p>
Maximum Entries per Entrant:	A maximum of one (1) entry into the Competition is permitted per Entrant. No other method of entry will be accepted.
Prize Draw(s):	<p>Prize Draw:</p> <ol style="list-style-type: none">1. This Competition is a game of skill; chance plays no part in determining the winner. A valid entry will be individually judged (by a representative of the Promoter) based on originality and creativity. The judge's decision is final, and no correspondence will be entered into.2. The selection of the winner of the Competition will be determined from the entire pool of valid entries received during the Competition Period and will take place at 11.00am AEST Friday 26 February 2021 at the Promoter's address.3. One (1) entry will be selected and declared the winner of the Competition.4. The winner will be notified in writing via Facebook direct message by 3.00pm AEST Friday 26 February 2021 and asked to provide their full contact details. The prize will be in the format of; i) a Crown Gifts card and must be used within three years of date of issue; and



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	<p>ii) Crown Hotels Ensemble bed, two Crown Hotels pillows, Crown Towers linen and two Crown Towers bathrobes.</p> <p>5. The prize provider for this Competition is Crown Towers Melbourne.</p>
Prize Pools:	<p>The Prize pool includes:</p> <ol style="list-style-type: none"> 1. An overnight stay in a Premier Club Suite; 2. Crystal Club access for two people; 3. Valet parking; 4. Two 60 minute Relaxation massages at Crown Spa; 5. King size Crown Hotels mattress ensemble; 6. Two pillows; 7. Crown Towers linen (two pillow cases, sheets and doona and doona cover); and 8. Two Crown Towers bathrobes
Total Prize Pool:	\$7, 522
How must drawn Entrants claim their prize? Are there any re-draws?	<p>Entrants are not required to be present at the time of the Prize Draw. In the event that a winner has not claimed their prize or Crown has been unable to contact a winner by Friday 5 March 2021, a re-draw will be conducted at Monday 8 March 2021 in the Crown Hotel Marketing Offices at the Promoter. If a re-draw winner has not claimed their prize by 5.00pm Wednesday, 17 March 2021, that prize will be deemed forfeited.</p>
How are winners notified?	<p>In writing via Facebook direct message.</p> <p>Details of winners of Prizes valued over \$1,000 will be published on the Promoter’s website (www.crownmelbourne.com.au) on Monday 1 March 2021 or in the case of a re-draw, Wednesday, 10 March, 2021 for twenty-eight (28) days.</p>
Additional terms and conditions for Prizes:	<p>An overnight stay in a Premier Club Suite at Crown Towers Melbourne, Crystal Club access, valet parking and relaxation massages will be in the form of a Crown Gifts’ gift card and must not be used in conjunction with any other offer and blackout periods or limited availability may apply to special event periods and public holidays. Bookings are essential. Gift cards will be valid for three (3) years from their date of issue.</p> <p>A Crown representative will arrange the delivery of the two Crown Towers bathrobes, Crown Hotels mattress ensemble, pillows and Crown Towers linen will be arranged once the winner’s address has been confirmed.</p> <p>Any other ancillary costs which may be payable as a result of taking a prize, including (but not limited to) meals, beverages, tours, tips, transfers and any other extra costs not described in the prizes above in the Schedule are not included and are the sole responsibility of the winner(s) (including any guest(s)).</p> <p>Crown Gifts’ gift cards terms and conditions are available at http://www.crowngifts.com.au/gift-terms-and-conditions.aspx</p> <p>The health and wellbeing of our guests, employees and the wider community is</p>



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	<p>Crown Melbourne's first priority. All activities and events at Crown Melbourne are operated in accordance with Victorian Government COVID-19 mandates. These may include physical distancing, entry screening and other measures which are subject to change based on government advice. If you or anyone you are travelling with: (i) Resides in an area designated a 'red zone or hot spot' by a State or Territorial government; (ii) Feels unwell or are experiencing flu-like symptoms; (iii) Have been in close contact with a confirmed case or have been diagnosed with COVID-19 in the last 14 days; (iv) Are awaiting the results of a COVID-19 test; or (v) Any State or Territorial government has issued directions to self-isolate which are currently applicable, please defer your visit until you receive medical clearance from the Department of Health and Human Services. Please see Crown Hotels website https://www.crownhotels.com.au/melbourneguestsafety.html for current requirements.</p>
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GENERAL

1. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.
2. Prizes are non-negotiable, not transferable and non-cash Prizes are not redeemable for cash, or any other goods or services.
3. In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside Crown's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
4. If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will instead award the winner a similar Prize of equivalent value (as determined by the Promoter).
5. Third party and/or ancillary terms and conditions (such as those of individual Prize providers) may apply in relation to the receipt of a Prize.
6. Where an Entrant is not able to redeem any prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the Prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
7. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
8. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition is for the sole use of identifying winners of the Competition and will not be disclosed to any other organisations, unless such disclosure is required by law.
9. Entrants are required to take full responsibility for the content of their entries and for ensuring that their entries comply with these Terms and Conditions.
10. If an entry cannot be verified to the Promoter's satisfaction, the entry will be deemed invalid.



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11. Crown may, in its absolute discretion, edit, modify, delete, remove or take-down any part of an Entrant's entry. The Promoter will remove any posts that include swearing, derogatory or racist commentary, inflammatory commentary, imagery or commentary displaying alcohol abuse, imagery including nudity and/or unauthorised commercial communications such as spam. A Entrant's entry must not include:
 - a. Any image, content or voice of any other person without that person's express consent. Entrants warrant that if any such content is included, they have obtained the express consent of the relevant person;
 - b. Any content that contravenes any law, infringes the rights of any person or is obscene, offensive, potentially defamatory, discriminatory, indecent or otherwise objectionable or inappropriate (which includes, without limitation, any content involving nudity, alcohol abuse, malice, excessive violence or swearing); and
 - c. Any literary, dramatic, musical or artistic work, any audio-visual or sound recording, or any other item in which copyright subsists, unless the entrant is entitled to do so. If an entrant has any doubts about whether they have the right to include any content (for example, recorded music) they must not include it. By including any such content in their entry, the Entrant warrants that they have the permission of the relevant copyright owner to do so and that this permission allows the Promoter to use the entry in accordance with these Terms and Conditions.
12. By submitting an entry into the Competition, each Entrant agrees to assign all rights in the entry to Crown and consents to Crown using the entry in any manner the Promoter wishes (including modifying, adapting or publishing the entry, whether in original or modified form, in whole or in part or not at all), by way of all media, without payment to the entrant (of royalties, compensation or otherwise). Each Entrant consents to any dealings with the entry that may otherwise infringe their moral rights in the entry. The Promoter may copy any content submitted as part of an entry, cause the content to be seen and/or heard in public, and communicate the content to the public. It may also allow third parties to do these things.
13. This Competition is in no way sponsored, endorsed or administered by, or associated with Facebook. By participating in this Competition, you release Facebook from any liability. All data collected (where applicable) is administered by the Promoter.
14. Subject to law, the Promoter (including its employees, agents and contractors) has no liability to any person for injury (including death), loss or damage whatsoever howsoever arising in connection with this Competition including the awarding, condition, use or misuse of the prizes. This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the prize winners in the ordinary course of the Promoter's business.
15. The Promoter may cancel or modify the Competition, but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified or due to Victorian Government COVID-19 requirements). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
16. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.



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17. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
18. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to participate in this Competition.
19. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
20. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.
21. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Commission for Gambling and Liquor Regulation Responsible Liquor Advertising & Promotions guidelines: <https://www.vcglr.vic.gov.au/resources/education-and-training/responsible-alcohol-advertising-and-promotion>.
22. PRIVACY COLLECTION STATEMENT: Crown collects your personal information for purposes directly related to its functions or activities, including for the purpose of conducting this Competition. Your personal information may be disclosed to overseas recipients. Please refer to Crown's privacy policy at crownmelbourne.com.au for full details including how you may access your personal information and/or complain about a privacy breach.
23. All activities and events at Crown are operated in accordance with Victorian Government COVID-19 requirements. These may include physical distancing, entry screening and other measures which are subject to change based on government advice. Please visit <https://www.crownmelbourne.com.au/safety-hygiene/info> for current requirements.