

featuring: Jane Williams

Our feature ambassador for the month of February is Jane Williams, a Front Desk Agent with the Coast Bastion Hotel in Nanaimo, BC.

Jane has been working since she was 14. Prior to working at the Coast, Jane was a bartender at the Marriot and then moved on to open Rogers Arena in 1995 where she worked in the Executive Suites. Jane started with Coast as a banquet captain in November of 2013 and started running since it turned out to also be one of the busiest seasons to date. Jane moved to a Front Desk agent position this July and with her natural ability to make guests feel welcome, she fits right in.

If you could have lunch with anyone who would it be?

Lunch with the Dali Llama and Jason Momoa for dessert

Why did you choose the hospitality industry, and specifically Coast Hotels?

On a boat trip to Gabriola, Jane and her husband needed to find an ATM machine. Making their way over to Nanaimo, they found themselves at the Coast Bastion. Immediately, Jane knew she needed to work here. She was so impressed with the vibe and energy and found it to be "unbelievably friendly".

What are you most proud of in your role or your biggest accomplishment in your role?

Making the workplace fun and creating a happy work environment. Also, mentoring young workers who may never have done any type of serving job, passing on the skills and happy to come to work.

What is your favorite food?

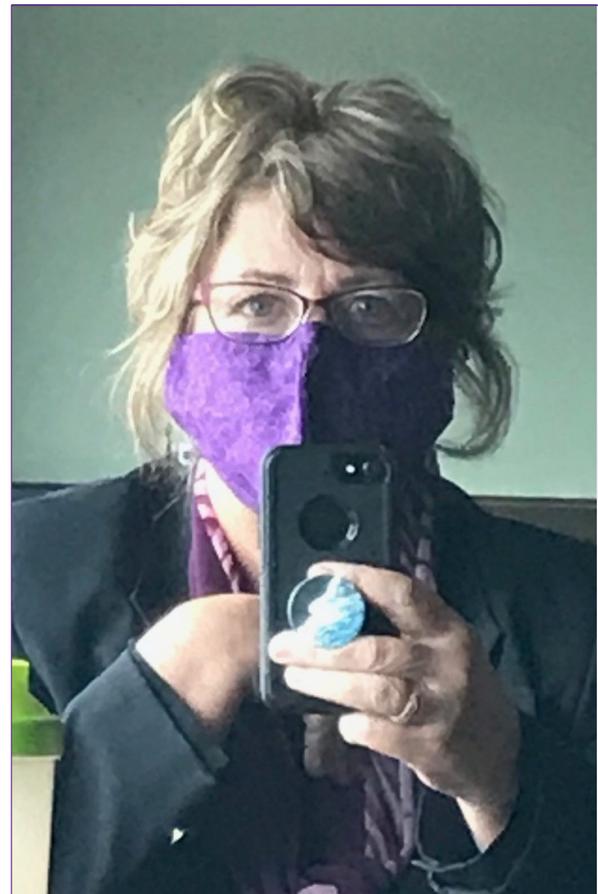
Steak and Lobster

Describe your personality in 3 words...

Funny, Positive and Tenacious

What is the best part of working at Coast Hotels?

The buzz and the energy. Everyone who comes here is happy and usually here to celebrate something.



What is your definition of success?

First a happy guest. I also think success is when your team is happy and doing well without drama.

Who inspires you and why?

People with positive outlooks inspire me. Those people who have big visions, can see the bigger picture and can see the good in the world.

***thank you Jane
for being an amazing
ambassador!***

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