

featuring: Melissa Hazlett

Our feature ambassador for the month of October is Melissa Hazlett, House-keeping Supervisor at Coast Chilliwack Hotel.

Melissa started with Coast 3 years ago as a room attendant and was quickly promoted to housekeeping supervisor after 1 year of service! Melissa's first job was cleaning houses before she moved onto cleaning in the hospitality industry.

What is the top item on your bucket list?

Skydiving – I went bungee jumping when I was 13, and I don't know if I would be able to do it anymore, but that was always the next step.

What was your dream job when you were a kid?

Marine Biologist – I am fascinated by ocean creatures and I have always been intrigued by sharks

Why did you choose the hospitality industry, and specifically Coast Hotels?

I choose Coast hotel because it is close to home and I notoriously have car trouble, so it was important that I didn't need to drive. As for hospitality, I chose hospitality because house cleaning is very quiet and lonely whereas, in hospitality, you get to interact with guests and other team members.

What is the best part of work-ing at Coast Chilliwack Hotel?

My Team. There is so many different personalities and just amazing people, whether they're from housekeeping or management. I have made a lot of relationships that just make you want to come to work.

Describe your personality in 3 words...

Kind, silly, driven

What are you most proud of in your role or your biggest accomplishment at Coast Hotels?

Being able to successfully run the team while the executive housekeeper is away, and just being able to open up new communication within the team. I like making everyone happy and proving to myself that I have not reached my top. I can always keep going and I have it in me to keep going.



What is your definition of success?

Moving forward within your role and always pushing forward towards the next goal. Coming in every day and having a happy team. Knowing you are not only leading them but guiding them to their own successes. To me, I haven't reached it yet but always pushing forward to it.

What is a piece of advice that resonates with you?

My mom. She was always the hardest working person I know. She's taught me to always reach forward. She always put us first and made sure we had everything we needed. She has taught me not only how to be an amazing mom, but to be a hard worker and as successful as I am. She is always by my side.

***thank you Melissa
for being an amazing
ambassador!***

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