



Welcome! Bienvenido! Willkommen!
 Bienvenue!

Greetings,

It is with pleasure that I welcome you to The Buccaneer. The Armstrong family has owned and operated the resort since my grandparents opened the doors in 1947. I hope that you will take time to read The Buccaneer's fascinating history in the pages of our website.

Over the years we have taken great pleasure in the high honors that we have received from the travel industry, as well as a multitude of "World's Best" accolades. Our deepest satisfaction comes from the glowing reports of satisfied guests, many of whom we have been proud to serve for generations. You have our enduring promise that we will strive to meet and exceed the highest standards of taste, elegance and our guests' discerning preferences. When you stay at The Buccaneer, our pledge is best expressed in our mission statement:

"Our mission is for every guest to return to The Buccaneer and become part of The Buccaneer family. We pledge to provide world-class service and to share our heritage, warmth and friendliness, ensuring that every visitor becomes an ambassador for St. Croix."

I look forward to greeting you personally during your stay.

Warm regards,

Elizabeth A. Armstrong
 Owner

COCONUT GRAPEVINE

A Guide for your stay

Welcome Letter - Page 2

Land & Sea Adventures - Page 3

From surf to turf, read about some of the various ways to enjoy and explore The Buccaneer and St. Croix.

Shopping and Transportation - Page 4

Information on shops in The Arcade and navigating on and off property.

Dining - Page 5

Week at a Glance - Page 7

Wondering what is happening, where and when? Refer to the quick reference guide on page 7 to view this week's scheduled activities.

Features of the Week

The Mermaid Restaurant Themed Nights

- Friday Pig Roast
- Saturday Caribbean Buffet
- Monday Grill Night
- Thursday Lobster Night

**See the concierge
 for reservations & details**

Art Thursday

Thursday April 15th
 10:00am—8:00pm
 Christiansted Town

Celebrate Cruzan art while strolling through Christiansted Town. Participating businesses, galleries, and studios offer complimentary refreshments as you take in the creative work of our local artists.

See Concierge for details.



WELCOME LETTER

We are glad you chose our resort for your visit to St. Croix, and all of us look forward to being of service to you. Please allow us to suggest a few sensible precautions to make your stay more comfortable.

- Please use extra caution when interacting with others. The CDC recommends that people maintain a six-foot space between themselves to help minimize the spread of illness. We also ask that you take extra precautions regarding washing & sanitizing your hands and have provided hand sanitizer in all public areas. The CDC promotes regular and effective handwashing as one of the best ways to prevent the spread of any virus.
- A face mask, or facial covering is required when interacting with all staff and at all service interactions on island.
- You will be subject to temperature screening at the main gate when returning home. Temperature reading above 38 C or 100.4 F will be reported, and you will be asked to self-isolate in your room for testing.
- Should you have a cough and flu-like symptoms, please remain in your room, and call the Front Desk at extension 0. If you have a cough and flu like symptoms, we ask that you refrain from visiting the bars, restaurant or public areas and please inform the Front Desk so we can provide guidance.
- Your room will be serviced every third day after checkin. Please plan on being out of your room during servicing. Please place your trash outside of the room for pickup if needed in between servicing and call the Frontdesk on extension 0 for pickup.
- The beach team has ensured that our Mermaid beach and pool chairs are arranged to allow for social distancing while relaxing during the day. Please do not rearrange the chairs. Beach chairs will not be set at the Grotto Beach; however, we are happy to place chairs for you upon request. Kayaks will also be available at the Mermaid Beach. You may choose to remove your mask poolside, or while enjoying the beach. Please note that space at the pool will be limited because of social distancing and there may be days where you will be asked to enjoy the beach instead.
- The entry door to your room will lock automatically behind you. However, you will need to lock the door to your patio manually. When leaving your room, please secure the patio door with the security bolt. When retiring at night, please secure both security bolts.
- Use your in-room safe for small items of value and important personal papers.
- Taxi drivers are always happy to arrange to pick you up after dinner or shopping in town. We encourage our guests to coordinate this with their driver to be sure that a taxi will be available when you are ready to return. Taxi are not available downtown after 9:00 p.m. without prior arrangements. A \$50 surcharge applies for any taxis after 10:30pm.
- In the Virgin Islands, it's the law that seats belts are required for all vehicle occupants. Please don't text and drive, always use a hands free device if you must talk whist driving.
- When visiting beaches outside the resort, do not take valuables with you and lock your car.
- Keep to well lit, main streets and to restaurants while in towns.
- Many of our guest come to enjoy the great outdoors, and our weather is perfect for all kinds of sports. Remember to drink plenty of water whenever you are active. Our tropical sun can affect you very quickly.
- Use sunscreen while outdoors, even when you are away from the beach, and whenever possible wear a hat and long sleeves shirts.
- Don't forget to wear bug repellent! Our "no see-um" bugs may cause an allergic reaction. In some cases, the reaction can be delayed by a day or so. Should red welts appear, calamine lotion or Benadryl could provide relief. These "no see-ums" are believed to be attracted to sweet scents so avoid perfumes and scented lotions.
- Please use common sense Coral reefs are living animals and home to other creatures, like the spiny sea urchin. Please do not touch or walk on coral as you may injure yourself on the sharp edges or by the sea urchin spines as well as damage the fragile reef. In the waters around our island it is possible to see a Lionfish inside a crevice of the reef, or a scorpion fish lying on the sand, both can give a painful sting if touched. Be mindful of where you are so the waves do not push you onto the reef. Please keep trash and plastic bags out of the water as they can damage birds and the endangered sea turtle. Wear reef safe, oxybenzone-free sunscreen to help protect our coral reefs. Sunscreen can be found in our gift shop and in dive shops downtown. Help us keep our coral reefs and waters healthy for future generations.
- The Mermaid Dock is an active working dock. Be alert for boater traffic and exercise caution when swimming or snorkeling in the area.
- If you have any special medical requirements, or if you fall ill during your trip, Please contact our front desk so that we can assist you in contacting medical personnel and provide any other specialized concierge services you or your family may require.
- The Buccaneer will never call asking for your credit card information over the phone while in house. If you receive such a call, we advise that you hang up and call the front desk at 709.

In an event that the hotel phones are out at any time. Please use your cellphone to call me on 340-226-0222.

As with travel anywhere, taking sensible precautions, and being aware of your surroundings, can help keep your trip uneventful, enjoyable, and memorable. If you have a cough and flu like symptoms, we ask that you refrain from visiting the bars, beach, restaurant or public areas and remain in your room. Please inform the Front Desk so we can provide guidance.

We appreciate your assistance in maintaining a safe and healthy environment for all.

Nadia Bougouneau
Director of Front Office

Explore the Land and Sea

Our Concierge will be delighted to provide you with more information or to make your reservation for your preferred activities. The concierge is available daily at extension 703 or stop by their desk in the lobby. Please see the "Week at a Glance" for our times and pricing.

On-Property Adventures

The adventure begins right outside your door at The Buccaneer. We offer eight tennis courts, an 18-hole golf course, two pools, three beaches, Lady Martel Boutique and Gift Shop.

Sea Adventures: Complimentary kayaks and floats are available daily at the Mermaid Beach Shack. Ask our beach agents about lessons. Discover Scuba lessons are available on select days for guests who are not certified and may wish to enjoy an open water dive later in the day.

Land Adventures: Mermaid Beach offers a variety of beach sports including bean bag toss, volleyball, basketball, soccer, ping pong, Frisbee golf and more. Families are invited to join in our weekly crab race. Guests can also take art lessons while enjoying views of the sea, take salsa lessons, or learn to play the steel pan.

Pilates & Poolates Sessions: Unwind with a private/semi-private Pilates session with a certified instructor. Bring a towel, water, and cash for the instructor. See the concierge for availability and to schedule a session.

Please note some activities incur an additional fee.

Off Property Land Adventures

Island Tour: Rent a car and explore our beautiful island. Popular attractions include: Point Udall, Rain Forest and beer drinking pigs, Rainbow Beach, Christiansted and Frederiksted Town.

ATV Tour: Joy ride with Gecko Island Adventures on a fully automatic all-terrain vehicle (ATV). Simple to operate and fun to ride!

Horseback Riding: Take a tour along our north or west coasts. Visit with nature and sight our historic sugar mill plantations. Experience the lush vegetation and life of the island before riding your horse into the calm, cooling ocean.

Hiking: Check out the easternmost point of the U.S., Point Udall or Goat Hill, for a spectacular island view. Climb to Ham's Bluff lighthouse out west or take a dip into the Annaly Bay tide pools along the North shore. See concierge for details.

Off Property Sea Adventures

Buck Island: Half day or full day snorkel trips available daily to explore Buck Island National Monument. Departs from Christiansted Boardwalk. Mermaid dock pick up only if the weather allows.

Sunset Sail: Chase the sunset. Sail into the horizon and watch the sun as it sets into the sea.

Bioluminescent Kayaking: Light up your night and kayak Salt River Bay on a bioluminescent tour.

Scuba Diving: SCUBA provides a complimentary intro course & certified divers can explore many renowned diving spots.

Sailing Charter: Enjoy private sails with your own crew & personal chef aboard a luxury yacht. Relax in waters around St. Croix or embark on a trip to nearby islands.

Please use common sense when enjoying the beautiful Caribbean Sea. Coral reefs are living animals and home to other creatures, like the spiny sea urchin. Please do not touch or walk on coral as you may injure yourself on the sharp edges or by the sea urchins spines. In the waters around our island it is possible to see a lion fish inside a crevice of the reef, or a scorpion fish lying on the sand, both can give a painful sting if touched. Be mindful of where you are so the waves do not push you onto the reef.

If you do not know how to enter and/or exit the water safely, please ask the beach attendant.

Please keep trash and plastic bags out of the water as they can damage birds and the endangered sea turtle. Help us keep our coral reefs and waters healthy for future generations. We urge our guests to wear oxybenzone-free sunscreen to help protect our coral reefs. We ask that you leave shells and sand on the beach. Foot-wash stations are located at both beaches for your convenience.

Shopping & Transportation

The Buccaneer Gift Shop

Shop for souvenirs, Buccaneer logo items, snacks, beverages, travel essentials and more.

HOURS:

**Tuesday – Saturday
9:00am – 5:00pm**

Lady Martel Boutique

Ladies & Gentlemen! Find your fashion with casual to elegant island wear, or complete your unique style with the perfect sandal or accessory.

Hours:

**Tuesday – Saturday
9:00am – 3:00pm**

Beach Massage Services

Available only by appointment.
Choose from a selection of relaxing and restorative services offered at our Mermaid beach.

See concierge for more details

From your room dial: 703

Direct Line: 340-712-2120

Airport Transportation

Please ask our concierge or call Ext. 703 to arrange your airport taxi at least one day prior to departure.

Pre-arranged airport taxis depart on the hour or the half hour. Please be sure to indicate the number of passengers and the amount of luggage you will have. Additional fees apply for early AM departures and luggage applies.

If you are going to the airport before 7:00 am., you **must** reserve your taxi by 8:00 p.m. the night before departure.

Taxi transportation

The V.I. Taxicab Commission, a government agency, establishes rates. Fees are not established by drivers nor by The Buccaneer. For a list of taxi rates visit the Front Desk. **Taxis are available only by advance reservation.** Dial 0 to reserve. To ensure transportation during busy evening hours, we strongly recommend that you book a dinner taxi through our Concierge by 5:00 pm. Expect a \$50.00 surcharge for transportation after 10:30 PM, in addition to the standard charge based on your destination.

Cancel your reservation at least 3 hours before scheduled pick up. Cancellations within three hours will result in full charge of scheduled transfer.

Rental Cars

Hertz offers pick up and drop off of rental vehicles at the hotel at no additional cost to you.

Please contact them directly for reservations.

Phone 340-778-1402 or hertzcounter@gmail.com

Other car services:

Centerline – 340-713-0557

Olympic – 340-718-3000

Avis – 340-713-1347

Budget – 340-778-9636

Skyline – 340-719-5990

Twin City – 340-690-5043

Please note services provided by independent contractors are not affiliated with the hotel and information is provided as a courtesy. See the concierge for assistance or call agencies directly for reservations, deposit, cancellation policies.



DINING

RESERVATIONS ARE REQUIRED FOR DINNER.

As a courtesy to other restaurant patrons, please refrain from entering the restaurant if you are feeling ill or are prone to coughing. Please allow us to prepare your meal to go. We appreciate your understanding.

We highly recommend dinner reservations for off-property restaurants as well to ensure you receive your preferred dining time.

The Concierge is happy to secure dinner reservations for you.

Please keep your mask on when entering the restaurant, ordering with your server, and in all staff interactions. You are also asked to keep your mask on when getting up to use the bathroom and whilst in the bathroom.

In keeping with The Buccaneer tradition, we want you to feel comfortable while dining. During the day, informal resort clothing is appropriate. Cover-ups and footwear are required in the restaurants for breakfast and lunch. In the evening, The Mermaid requires collared shirts for gentlemen and evening resort wear for women.

Room drop off delivery is available during restaurant hours. The Buccaneer is family-friendly and children's menus are available. Box lunches may also be arranged with The Concierge for island excursions or for in-flight meals.

We are pleased to accommodate dietary preferences and food allergies. Gluten-free options are available on all menus. Please inform your server at the beginning of your meal of any preferences or allergies so we can ensure your needs are met. Our restaurants source local and organic ingredients whenever possible.

Smoking is not permitted in our restaurants at any time and we ask that you refrain from laptop and cellphone use in the dining area.

The Terrace Restaurant (Ext. 720)

Breakfast 7:00am- 10:30am

Plated buffet: omelet specials, breakfast meats, pancakes, waffles, French toast, hot and cold cereals, freshly baked breads, muffins and pastries, fresh cut fruit selections, yogurt, juices, coffee and fine teas. Last seating for breakfast is at 10AM. The buffet closes at 10:30AM

The Mermaid Restaurant (Ext. 726)

Lunch 11:30am - 3:30pm

Traditional American Fare and Caribbean/Local Cuisine. Daily specials.

Dinner

5:30pm - 7:30pm

Advance reservations required for dine in. Traditional American Fare and Caribbean/Local Cuisine. Daily specials available.

Beauregard's on The Grotto Beach (Ext. 511/728)

Open Wednesday – Sunday & Holidays

Drinks 12:00noon-6:00pm

Located beachside at the Grotto. Casual Menu. Sit down bar with 360 degree view.

It is a violation of Virgin Islands Law for alcohol and cigarettes or other tobacco products to be sold to any person under the age of (18) I.D. is required when requested.



Tennis at The Buccaneer



The Buccaneer Tennis Club / Ext. 736 or 340 712 2143

Monday to Saturday 8:00am – 11:00am / 3:00pm – 6:00pm / Closed Sunday

Recently named one of the "Top 20 Tennis Resorts" by Tennis Resorts Online.

The Buccaneer offers eight Plexipave courts, two lit for night play.

Daily activities for adults and juniors. Proper tennis shoes and attire required.

**Court fees: \$25 / Racquet Rental \$5.00 / Balls: \$5.00

**1hr Lessons: \$80 / 2 persons: \$90 / 3+ persons: \$100

All tennis services are available by advance reservation only

Friday	Saturday	Sunday	Monday	Tuesday	Wednesday	Thursday
8:00am—9:00am Tennis Clinic \$25		Closed	8:00am—9:00am Tennis Clinic \$25	8:00am—9:00am Tennis Clinic \$25	8:00am—9:00am Tennis Clinic \$25	8:00am—9:00am Tennis Clinic \$25
10am—11am Cardio Tennis \$25			10am—11am Cardio Tennis \$25	10am—11am Cardio Tennis \$25	10am—11am Cardio Tennis \$25	10am—11am Cardio Tennis \$25
				Junior 4—8 yrs 3:00pm—4:00pm \$20		Junior 4—8 yrs 3:00pm—4:00pm \$20
				Junior 8—13 yrs 3:00—4:00pm \$25		Junior 8—13 yrs 3:00—4:00pm \$25
				Junior 14—18 yrs 5:00pm—6:00pm \$30		Junior 14—18 yrs 5:00pm—6:00pm \$30

Fitness Center

Located at the Tennis complex, behind the ProShop.

Access granted by request at the front desk.

One person/family at a time. You are responsible for sanitizing equipment before and after use.

Lock up and return keys to front desk when finished.

Golf at The Buccaneer

Open 7:30am to Sunset / Closed Monday and Thursday / Extension 737 or 738.

The Buccaneer's golf course was designed in 1973 by Bob Joyce. It is a par 70, 18-hole course encompassing 5,668 yards with spectacular views of the Caribbean Sea from 13 of the holes. Challenging, yet very playable, The Buccaneer is an ideal resort course - minutes from your guest room door, rounds of less than four hours, and fun for golfers of all skill levels. After a round of golf, enjoy a refreshing drink at Chips n' Slices at the Shop.

The air conditioned dining room is the perfect place to unwind after a day in the sun.

The Pro Shop also features a golf simulator. Choose from 93 great courses around the world.

Juniors rates for ages 16 and younger. Greens fees do not include cart.



Winter Rates for Hotel Guests	9 holes	18 holes
Winter Greens Fees	\$65	\$90
Junior Greens Fees	\$30	\$45
Cart Rental	\$15	\$25
Taylor Made Club Rentals	\$25	\$35
Junior Club Rentals	\$15	\$25

Lessons & Simulator Pricing	
Half Hour lesson	\$50
Golf Simulator - 15 minutes	\$10
Golf Simulator - 30 minutes	\$20
Golf Simulator - 60 minutes	\$35

Week at a Glance

Activities marked with a "*" require reservations and/or additional charges. Beach activities are weather permitting.

Please see The Concierge for details.

Friday

Saturday

Sunday

Monday

Tuesday

Wednesday

Thursday

Morning Mystic Yoga**
9:00am - 10:00am
\$30 cash per person (includes mat)
Grotto Beach
Advance signup with concierge.

Adventure Hike Tour**
\$50 per person; 2-person minimum.
Advance signup with the concierge.

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\$50 per person; 2-person minimum.
Advance signup with the concierge.

Caribbean Flow Yoga**
9:00am - 10:00am
\$30 cash per person (includes mat)
Grotto Beach
Advance signup with concierge.

Adventure Hike Tour**
\$50 per person; 2-person minimum. Advance signup with the concierge.

Discover Scuba*
9:00am-11:00am
The Arcade Pool (Ages 10 & over)

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9:00am-11:00am
The Arcade Pool (Ages 10 & over)

Art Lessons*
2:00pm - 4:30pm
\$60 per person (Ages 12 & Over)
The Lounge

Salsa Lessons*
2:00pm
\$20 per person & \$35 per couple
The Lounge

Frisbee golf, beach golf toss, bean bag toss, ping pong, soccer, tetherball, and basket ball available at the mermaid beach.

Steelpan Lessons*
3:00pm
\$35 per person & \$60 per couple
The Lounge

Pilates and Poolates sessions are available with advance reservations. See concierge for details and pricing.

Sunset Sail**
\$35 per person
Christiansted Harbor
See concierge to reserve.

Snorkel & Kayak lessons may be arranged with our beach agents if available between 10:00am & 3:00pm, weather permitting.

Sunset Sail**
\$35 per person
Christiansted Harbor
See concierge to reserve.

Children's Yoga**
1:00pm - 2:00pm
\$20 cash per person (includes mat)
Grotto Beach
Advance signup with concierge.

Art Lessons*
2:00pm - 4:30pm
\$60 per person (Ages 12 & Over)
The Lounge

Mermaid Pig Roast Live Music
Beauregards 12pm—6pm

Mermaid Caribbean Buffet Live music
Beauregards 12pm—6pm

Mermaid
Beauregards 12pm—6pm

Mermaid Grill Night
Fire Dancers

Mermaid

Mermaid
Beauregards 12pm—6pm

Mermaid Lobster Night Live Music
Beauregards 12pm—6pm

