	TPSEA PLC - QUESTIONS FROM SHAREHOLDERS			
	SHAREHOLDER'S NAME	QUESTION	ANSWER	
1.	1. JAMES MACKAY NDWEYI Phone:+254712658732 2. CAROLINE WANJIRU MWANIA Phone:+254726210301 3. GETANDA EVANS ONSANDO Phone:+254722674614	WHEN IS THE DIVIDEND PAYMENT DATE AND AT WHAT RATE WILL THEY BE PAYING PER SHARE?	The Company has not declared any dividend for 2019. This has been deemed necessary so that the Company can conserve cash.	
	Phone:+254722674614 4. ALEX MUHOHO TIBI Phone:+254722629258 5. RUTH APELY OMBELE Phone:+254722878616 6. JACINTA BITETI AHINDUKA Phone:+254722289066 7. JOSEPH WANGACHA MUTUA Phone:+254722956599 8. GRISHOM KWOBA OLINGO Phone:+254727941444 9. NGUMBA DANIEL MWOLOL Phone:+254721577523 10. MULAA CHARLES MUTHAMA Phone:+254710128939 11. THYAKA ANTONY JOHN Phone:+254729164403 12. MARY WANJIRU KIUMA Phone:+254721527459 13. RAPHAEL KILYUNGI MUSYOKA Phone:+254729446133 14. JOHN RICHARD ONGORO OKELLO Phone:+254741623306	AFTER HOW LONG DOES ONE RECEIVES DIVIDEND PAYMENTS?	At any time when dividends are declared by the Company, such dividend is paid within one month after the Annual General Meeting.	

2.	1. FATUMA MAHMOOD MANZI Phone:+254729845245 2. LAWRENCE GACHERU MBAGARA Phone:+254721486703 3. EMMY ADISAH WANJOHI Phone:+254721843001 4. GERALD MUCHIRI GICHUKU Phone:+254722696022 5. JAMES TABI KINYUERU Phone:+254721434369 6. ALICE MUHITHE GATHOGO Phone:+254727098982 7. HELDA ORONGA ANZAYA Phone:+254713926757 8. MARIA GATHONI CHEGE Phone:-254733994844	HOW CAN I RECEIVE DIVIDENDS VIA MPESA?	At any time when the Company declares dividends, it is possible to pay such dividends through M-Pesa. Please fill in the M-Pesa Opt In Form.
3.	1. REGINA WANGUI MURUU Phone:+254721628361	PAYMENT OF DIVIDENDS TO BE IMPROVED.	Dividend payments depends on the financial performance of the Company
4.	 JOYCE WANGU GITAU Phone:+254722437444 WANAMBISI JOYCE WATTA (MISS) Phone:+254721810398 GITAU PATRICK JOE WANYEE Phone:+254722582424 	HOW CAN I CLAIM FOR OUTSTANDING DIVIDENDS?	For any unclaimed dividends, please contact our Registrars (Image Registrars, 5 th Floor, ABSA Towers, Tel: 0709 170 000) for guidance on how to claim the dividends.
5.	1. JOSEPH WANGACHA MUTUA Phone:+254722956599	NAMES OF DIRECTORS.	Please refer to page 22 & 23 of the 2019 Annual Report for Director's profiles.
6.	1. PETER OBURANDO NABUTETE Phone:+254721323444 2. LAWRENCE GACHERU MBAGARA Phone:+254721486703	WHERE CAN WE DOWNLOAD THE FINACIAL REPORTS FROM?	The 2019 Annual Report which contains the Financial Statements can be downloaded from our website www.serenahotels.com

	3. JOSEPH WANGACHA MUTUA Phone:+254722956599 4. MARY WANJIRU KIUMA Phone:+254721527459		
7.	9. MARIA GATHONI CHEGE Phone:-254733994844	HOW CAN I CHANGE MY MODE OF PAYMENT?	Please contact our Registrars (Image Registrars, 5 th Floor, ABSA Towers, Tel: 0709 170 000)
8.	1. JOSEPH WANGACHA MUTUA Phone:+254722956599 2. FRANCIS MATHIA MUCHOKI Phone:+254721419355	WOULD WANT TO KNOW ON THE AGENDA, EXPENDITURE ON FINACIAL REPORTS.	The Agenda is on page 8 of the 2019 Annual Report which can be downloaded from the website www.serenahotels.com
	3. CATHERINE UIRU MBIYU Phone:+254722635486		