



Harrison Hot Springs Resort is currently recruiting for the position of **Miss Margaret's Server**.

About our company:

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Reports for work well rested, at scheduled time, well groomed, neatly dressed in uniform and nametag
- Completes all opening / closing duties
- Maintains full product knowledge of all food & beverage items
- Up sells and promotes any specials
- Places orders directly into POS (Micros)
- Takes cash/credit cards and makes change for the guest
- Keeps the shop clean of dirty dishes, garbage and recyclables
- Participates in extra cleaning as required
- Assists with stocking, ordering and inventory
- Able to work within a team environment as well as independently
- Some stress resulting from daily guest interactions (internal and external), budgetary, and time constraints
- Complete all job related duties as assigned

SKILLS, KNOWLEDGE, EXPERIENCE AND QUALIFICATIONS:

- Minimum 1 year Barista experience an asset
- Food safe certificate level 1 required
- Ability to communicate fluently in English with a variety of guests and associates

- Ability to read and comprehend instructions, short correspondence, and memos
- Ability to up-sell and suggestive sell as required
- Touch screen POS experience would be an asset
- Ability to control cash, debit and credit cards, find mistakes as they occur
- Ability accurately cash out as the end of a shift
- Ability to prioritize tasks
- Ability to find solutions to challenges as they arise
- Excellent communication and organizational and skills
- Excellent multi-tasking skill
- Outstanding interpersonal skills
- Able to safely lift, push, pull, or carry at least 25-30 pounds
- Exceptional customer service skills
- Able to work efficiently under pressure
- Work well independently
- Being multi-lingual is an asset
- A team oriented attitude
- Flexible to a changing schedule

Interested, qualified candidates are invited to submit their resume and cover letter to hshsr@harrisonresort.com or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those candidates meeting the qualifications will be contacted.

Check us out online at www.harrisonresort.com.