

Our Commitment to Care and Cleanliness in Our Dining Outlets

STAY CLEAN
WITH FULLERTON **SAFE**
INSPIRED

At The Fullerton Hotels and Resorts, your safety and well-being are our top priority. We have enhanced our cleanliness practices in line with government standards to ensure that you experience an elevated level of protection at our dining outlets.



- 1 Self-service buffets have been replaced by individually plated meals paired with tableside service to avoid contamination.



- 2 Members of the Fullerton service team wear masks and sanitise their hands every 30 minutes.



- 3 Upon request, guests will be provided with individually wrapped anti-bacterial wet wipes and envelopes to store their face masks during meals.



- 4 Safe distancing reminders are placed prominently in and around dining outlets.



- 5 Floor and seating plans have been redesigned to ensure appropriate physical distancing between tables and chairs.



- 6 Touch-free hand sanitiser dispensers are available in all dining outlets.



- 7 All surfaces are sanitised hourly with hospital-grade disinfectant.



- 8 High-touch surfaces including tables, chairs and other surfaces are sanitised with hospital-grade disinfectant after every use.



- 9 Kitchens are sanitised and disinfected using hospital-grade disinfectant.



- 10 Food preparation stations are sanitised hourly with hospital-grade disinfectant.



- 11 All cutlery sets are thoroughly sanitised and wrapped in individual napkin pockets for guests' use.



- 12 All menus are single-use. Guests can also scan a QR code to access digital menus.



- 13 Touchless payment methods are available to ensure minimal physical contact between guests and team members.



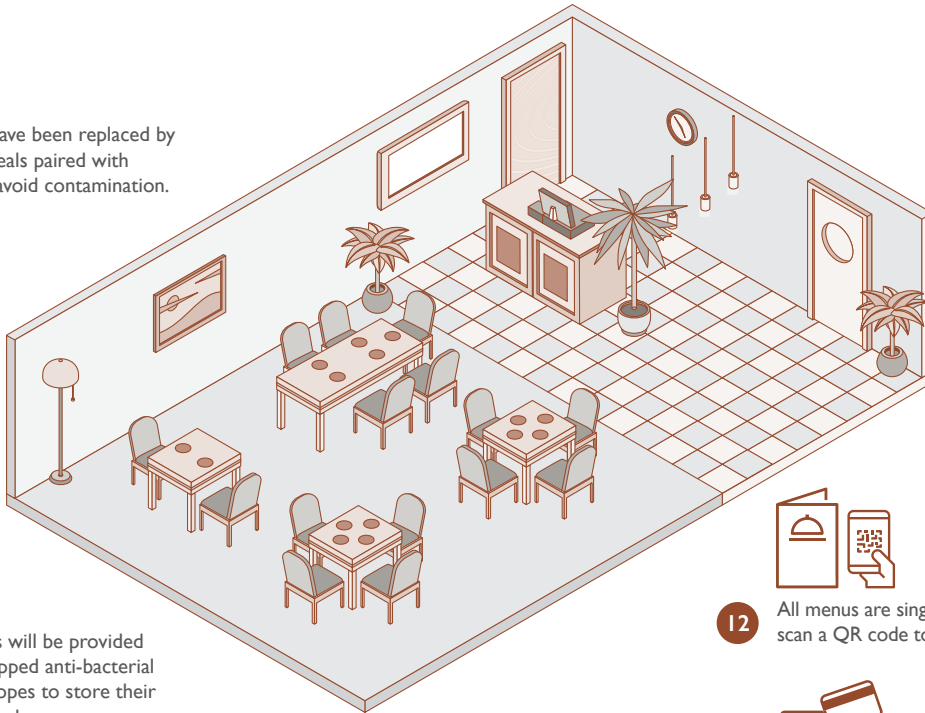
- 14 All condiments are served in disposable sachets or individual saucers for guests' use.



- 15 Takeaway menus are available online, with the option of self-collection or delivery straight to your doorstep.



- 16 Guests can scan in-room QR codes to place in-room dining requests easily through their mobile devices.



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