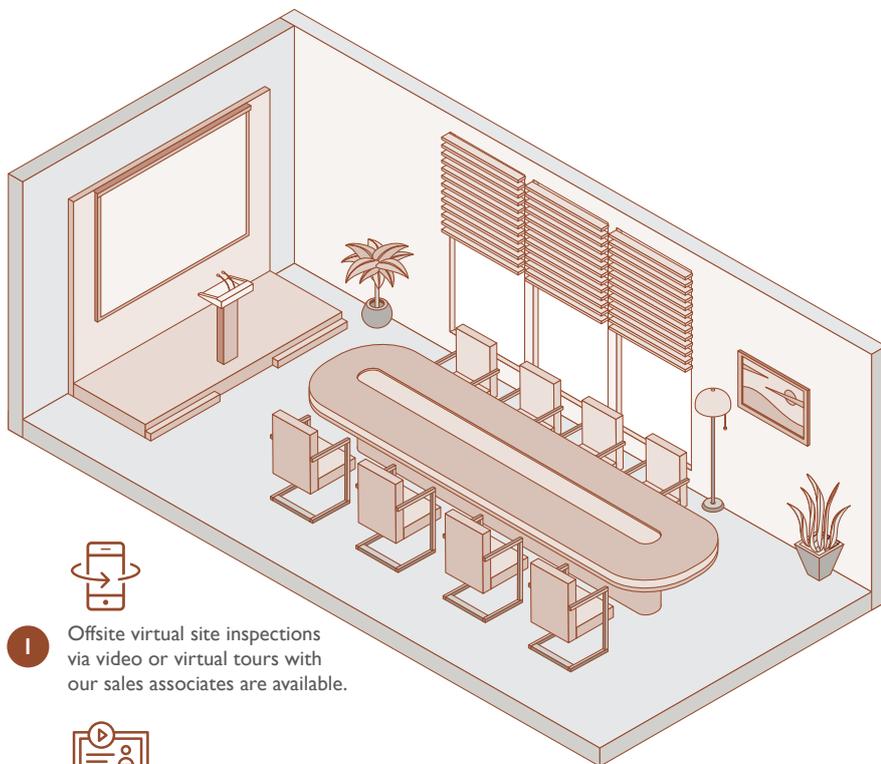


# Our Commitment to Care and Cleanliness in Our Meeting and Event Venues

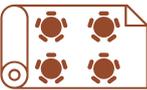
## STAY CLEAN WITH FULLERTON SAFE INSPIRED

At The Fullerton Hotels and Resorts, your safety and well-being are our top priority. We have set up rigorous and enhanced cleanliness practices in line with government guidelines to ensure that you can experience an elevated level of protection at our meeting and event spaces.



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1 Offsite virtual site inspections via video or virtual tours with our sales associates are available.
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2 Meetings, events and weddings can be complemented with virtual live streaming.
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3 Floor and seating plans have been redesigned to ensure appropriate social distancing.
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4 Touch-free hand sanitiser dispensers are available at meeting and event spaces, entrances, public areas and facilities. Touch-free antibacterial hand soap and hand sanitiser dispensers are available in public restrooms.
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5 Tables, chairs, equipment and amenities are sanitised with hospital-grade disinfectant before and after every use.

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6 Individual bottles of water are provided for every guest.
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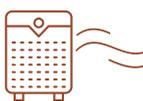
7 All linen, including underlays, are laundered at 70 degrees Celsius after each use, in line with the World Health Organization's recommendation.
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8 Self-service buffets have been replaced by individually plated meals, paired with tableside service.
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9 All condiments are served in disposable sachets or sanitised individual containers.

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10 Safe distancing reminders are placed prominently throughout the hotel, including meeting foyer areas.
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11 Surgical masks are worn by our team members.
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12 Air purifiers are installed within the hotel's common areas and public spaces, and are available on request.
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13 Upon request, guests will be provided with individually wrapped anti-bacterial wet wipes and envelopes to store their face masks during meals.
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14 Pens and notepads are disinfected with UV light.
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15 Meeting and event spaces are disinfected before and after every event with BioCair BC-65 equipment and hospital-grade cleaning agents.
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16 Furniture including upholstery, curtains and chair seats are disinfected before and after every event with electrostatic spray equipment, steamers and hospital-grade disinfectant.



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