

## **The Grove Hotel Receives 2021 AAA Inspector's Best Of Housekeeping Award**

*Top 25% of AAA Diamond hotels recognized with award for outstanding cleanliness and condition*

BOISE, ID – June 1, 2021 – AAA Four Diamond designated The Grove Hotel has been recognized with the 2021 AAA Inspector's Best Of Housekeeping award, granted to hotels throughout the United States, Canada, Mexico and the Caribbean that earn the highest possible cleanliness and condition scores.

A hotel's housekeeping and maintenance attributes are among the most important components analyzed during the on-site evaluation conducted by AAA's professionally trained inspectors. While every hotel must meet rigorous standards of cleanliness and condition to qualify for the AAA Diamond Program, hotels awarded the Inspector's [Best Of Housekeeping designation](#) significantly surpass expectations, as measured during a comprehensive, on-site inspection. All areas must reflect this very high standard as AAA inspectors review for evidence of dirt, dust, pests, equipment performance and more.

"We are honored to be recognized by AAA for our commitment to housekeeping and maintenance," said Steve Steading, General Manager. "At The Grove Hotel, we are committed to exceeding guest expectations and providing superior travel experiences. This award acknowledges the hard work and dedication of our entire staff."

The Grove Hotel is part of a select group of hotels in North America. Properties must demonstrate housekeeping excellence for two consecutive inspections and be free of AAA member complaints to meet the criteria for this award, which puts them in the top 25% of all 27,000 AAA Diamond designated hotels.

"AAA has found that cleanliness and physical condition are consistently among the most important components travelers consider when looking for a hotel – and we know that will be more important than ever as travelers get back to exploring the world in a post-COVID environment," said Scott Hamerlee, director of the AAA Diamond Program. "In addition to passing AAA's rigorous on-site inspection, The Grove Hotel has demonstrated a tremendous commitment to keeping its property in top condition for our members and their guests."

### **About The Grove Hotel**

Boasting as Boise's only Full Service AAA Four Diamond Hotel, The Grove Hotel offers upscale comfort and luxury in the heart of downtown Boise. Connected to the 5,400-seat Idaho Central Arena and adjacent to the Boise Centre, you're a quick stroll away from an abundance of shops, museums, restaurants, theatres and the many things to do in Boise. Dine at Trillium Restaurant, grab a drink from the bar, relax at the pool, and burn calories at The Grove Fitness Club & Spa, all under one roof.

### **About the AAA Diamond Program**

For more than 80 years, AAA's professional inspectors have conducted in-person property evaluations. AAA is the only entity using comprehensive, on-site professional hotel and restaurant evaluations guided by member priorities. AAA's inventory includes some 58,000 Diamond hotels and restaurants across the United States, Canada, Mexico and the Caribbean. Travelers can find AAA Diamond hotels and restaurants and inspector insight in AAA's trip planning products: [AAA Mobile app](#), [AAA Travel Guides](#), [TripTik Travel Planner](#) and the [AAA TourBook guides](#) available to members at AAA offices. For more information, visit [AAA.com/Diamonds](http://AAA.com/Diamonds).

**About AAA**

AAA provides more than 60 million members with automotive, travel, insurance and financial services through its federation of 34 motor clubs and more than 1,000 branch offices across North America. Since 1902, the not-for-profit, fully tax-paying AAA has been a leader and advocate for safe mobility. Drivers can request roadside assistance, identify nearby gas prices, locate discounts, book a hotel or map a route via the [AAA Mobile app](#). To join, visit [AAA.com](#).

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