



THE PHUKET SANDBOX MODEL - FAQ:

Q: What is the Phuket Sandbox Model?

A: The Phuket Sandbox model is a special travel zone designation for the island Phuket to allow fully vaccinated foreign tourists from Low & Medium Risk countries to visit without the need for quarantine starting from 1 July 2021

Q: Who can travel to Phuket under the Phuket Sandbox Model?

A:

- **Fully Vaccinated** Foreign and Thai nationals travelling from low and medium risk countries. Domestic tourists currently residing in Thailand will also be allowed to visit Phuket if they qualify under the current Vaccine/Testing requirements for entry to the island
- Unvaccinated children under 12 years old
- Unvaccinated children between 12 years old and 18 years old (Rapid Antigen Test on arrival is required)

Q: What are the general requirements for entry to Phuket on the Sandbox Model?

A:

- Vaccine Certificate or Vaccine Passport/Proof of Vaccination (NOTE: Full vaccination at least 14 days prior to your departure for Thailand and not more than 12 months)
- Download and register on the [ThailandPlus](#) alert application on to your mobile phone
- Apply online for Certificate of Entry ([COE](#)) issued by Thai Embassy/Consulate. For more details, please contact your nearest Royal Thai Embassy or Consulate. Certificate of Entry (COE) Registration Guideline for Non-Thai Nationals can also be accessed as a [PDF document](#) for your reference. Certificate of Entry (COE) is a mandatory official document issued to Thai and Non-Thai nationals who are permitted to enter Thailand. It confirms that you meet the entry requirements as set by the Thai government and you are accepted to enter Thailand
- International Travel Insurance with COVID-19 coverage
- RT-PCR test before arrival and during your stay in Phuket i.e. Upon Arrival, Day 6 (if applicable), and Day 12 (if applicable), to be conducted at the hotel/resort



- COVID-19 Insurance is a mandatory requirement for travellers. It acts as another level of security to ensure that you can cover all costs in case you are diagnosed with COVID-19 during your stay in Thailand. It covers you for a minimum of \$100,000 policy and it must cover the duration of your stay in Phuket/Thailand

Q: Is there a minimum Stay Period for Phuket under the Sandbox Model?

A: Visitors to Phuket can choose their desired length of stay (i.e. 3, 5 10 or 12 etc...) as long as they plan to return home directly from Phuket. **IF visitors wish to travel to other parts of Thailand from Phuket, there is a minimum 14 Day stay period for Phuket first**, before being allowed to enter other parts of Thailand. Please note that during this period visitors are subject to mandated COVID-19 tests (Upon Arrival, Day 6 and Day 12)

Q: Are there direct flights to Phuket?

A:

- Numerous airlines have announced they will launch direct flights to Phuket from various regions and travel hubs around the world. There will also be a **special dedicated Transit Terminal at Bangkok's Suvarnabhumi International Airport** to accommodate flights making connecting flights for Phuket
- Currently national carrier THAI airlines will start direct weekly flights from **Zurich, Paris, Copenhagen, Frankfurt and London** to Phuket from July onwards
- Qatar Airways (**Doha**) has announced four weekly flights to Phuket
- Emirates (**Dubai**), also announced it will resume four weekly flights to Phuket
- Please check with your preferred airline for the latest in updated schedules and pricing as the situation remains ever evolving. It is anticipated that more and more direct flights to Phuket will be announced in due time

Q: Will it be mandatory to stay in SHA+ hotels only? Can we stay in a friend's house or our own condo?



A: During your stay in Phuket up to day 14, you are required to stay only in SHA+ approved accommodation. Amatara Wellness Resort is a certified/approved SHAPlus property. Travelers can swap between hotels during their stay if they want to, but all the hotel must be SHA+ accredited as well

Q: Are other people allowed to visit the traveller during the initial 14-night stay?

A: Yes, as long as that individual is fully vaccinated or meets the current travel entry for Phuket. This is applicable to all domestic visitors to Phuket

Q: If one wishes to go outside your SHAPlus property during your stay, can you and do you need a guide?

A: Yes, you can move around Phuket freely. However, while you do not need a guide, you are not permitted to leave the island within your initial 14 Day period. If you want to do other touristic activities, it is advisable to book it through an accredited SHA+ tour operator, our Amatara Front Desk Team will be glad to assist