



Service Manager (Supervisor Reception)

Do you want to work in Stockholm's probably most inviting and personal boutique hotel?

Are you a person who likes challenges and strives to be unique and not like everyone else?

We are now looking for a new star for our wonderful team at the reception, a service manager for the reception. Your role as Service Manager is extremely important and we see that you are a dedicated person who has a natural aptitude for style and trends and loves flexibility. You can easily see things in a larger perspective and know how to tailor an elegant and unpretentious way to a stay that exceeds all our guests' expectations. Do you want to be a big part of making sure that we create memorable moments for our guests and create Sparrow moments that only we can - then apply today!

The Sparrow Hotel, Stockholm's colourful and chic boutique hotel with warm, relaxed, and personal service. The hotel consists of 88 rooms and suites, in the middle of town two minutes from Stureplan, close to everything and everyone. The heart of the hotel is our French wine bar and bistro created by Mathias Dahlgren. The Sparrow Hotel is run by Grand Group, which also includes Grand Hôtel Stockholm and Lydmar Hotel.

Who are we looking for?

You should have service at your fingertips and have experience of hospitality, preferably in a hotel environment. You have a positive attitude, see opportunities in most things, are committed and want to be part of our effort to get even better every day and create memorable moments for our guests.

You speak and write Swedish and English fluently.

You are flexible and see no obstacles to working day/evening during weekdays and weekends.

You should be comfortable working yourself part of the time and other times at full speed with other colleagues.

You are basically a leader who now wants to develop and take a step in the right direction.

If you have experience with Opera, it is highly deserved.

What do we offer?

A responsible position as Service Manager Reception (Supervisor Reception) at one of Stockholm's most personal and inviting boutique hotels.

You will be responsible for the daily operation of the reception and help the Reception Manager with certain tasks of a more administrative nature.

We wish that you have:

Experience of Opera or equivalent hotel booking system.

Experience from the hotel industry.

Has the habit and experience from reception work.

We take it for granted that you love to provide service and quality and have a personal hostmanship.

If you are also a charming and likeable person with a sense of what our guests want before they even know it themselves: then this is the job for you!

The position is a permanent employment of 100%. The working hours are according to a rolling schedule/shift, and we apply 6 months probationary employment. Access and salary according to agreement, we follow the collective agreement.

Do you want to know more or apply directly to the CEO, Christian Herslow at christian.herslow@thesparrow.se

A warm welcome to us at the Sparrow Hotel where we create Sparrow moments together!

// Christian Herslow and The Sparrow Hotel