



Harrison Hot Springs Resort is currently recruiting for the position of **Lakeside Café Host**.

About our company:

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Ensures compliance with all corporate policies and procedures to ensure guest satisfaction
- Able to exceed guests' needs by coordinating the service flow appropriate to a high caliber dining experience in a high paced environment
- Must be able to supervise and motivate associates
- Responsible for the overall appearance and cleanliness for both the physical facility and the Associates
- Able to attend to work reliably
- Able to work safely and securely in a manner that protects the integrity and safety of the guest, associates and hotel

SKILLS, KNOWLEDGE, EXPERIENCE AND QUALIFICATIONS:

- Minimum 2 years of high volume, high turnover service experience required, preferably in a fast paced restaurant environment
- 'Serving It Right' Certificate required
- 'Food Safe', Level One required
- Ability to multi-task, prioritize and take direction well
- Previous experience as a team player and leader
- Excellent organizational and analytical skills
- Experience in taking restaurant reservations and excellent telephone skills
- Ability to problem solve any guest or associate issues or concerns

- Ability to turn a challenging situation into an opportunity and positive experience
- Experience with computerized POS system preferred
- Previous experience in suggestive selling and up-selling techniques preferred
- Proven ability to quickly and accurately handle and balance cash, credit and debit card sales
- Being multi-lingual is an asset
- Flexible to a changing schedule

Interested, qualified candidates are invited to submit their resume and cover letter to hshsr@harrisonresort.com or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted.

Check us out online at www.harrisonresort.com.

- **ONLY APPLICANTS LEGALLY ELIGIBLE TO WORK IN CANADA WILL BE CONSIDERED**
- **FOREIGN APPLICANTS MUST INCLUDE A COPY OF THEIR CANADIAN WORK PERMIT FOR THEIR APPLICATION TO BE CONSIDERED.**