

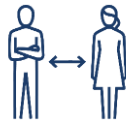
*Stay healthy!*

## Falkensteiner Prevention Concept



### Cleaning concept and hygiene regulations

- "Good hygiene practice" guidelines are strictly followed
- All critical touch points (table, door handle, rug, etc.) are regularly cleaned and disinfected
- Menu and beverage cards are additionally provided as QR-codes
- Sanitary facilities are regularly cleaned and disinfected (see notice board)
- Soap and hand disinfection is available in sufficient quantities
- Hand-washing guides visualise correct hand-washing practices



### Visitor group control & equalisation measures

- All measures in the restaurant are communicated by signs, at check-in and on the way to the place



### Safety and hygiene measures of our employees

- In the services close to the body, it is compulsory to wear a tight-fitting nose guard and to change it regularly.
- wear a tight-fitting nose mask and change it regularly
- Always wash and disinfect their hands or wear disposable gloves
- Test their temperature before going on duty and stay off duty if
- symptoms of illness and stay off duty
- Are regularly tested for Corona or have already been vaccinated against Corona.

### Our guests:

- Use disinfectant dispensers and disposable gloves at central points at the buffet and at the restaurant entrance.



### Training of our employees:

- All employees are trained as "COVID-19 Health & Safety Falkensteiner Academy to become "COVID-19 Health & Safety Hosts" certified
- Contents: COVID-19 basic knowledge, prevention (hand washing, MNS use, etc.), dissemination, Falkensteiner measures (general and department-specific; cleaning, ventilation, physical distancing, etc.), guest communication, procedure if a guest or employee shows symptoms
- All measures are trained and evaluated on the job
- Measures and training content are continuously updated, trained, implemented and monitored.

You can find more information on our website at [www.falkensteiner.com/en/corona](http://www.falkensteiner.com/en/corona) or behind this QR code:



*For a safe stay!*  
FALKENSTEINER.COM

