



Riviera Diamante Acapulco, September 10th, 2021

OFFICIAL STATEMENT

Grupo Mundo Imperial is pleased to inform that our hotel Princess Mundo Imperial will resume its activities from Saturday September 11th, 2021. After undergoing a thorough review of the facilities performed by the structural engineers: Ing. Alfredo Carlos Arroyo Vega, CED. PROF. 853691, Co-Responsible in Structural Safety of Mexico City C/SE-0184, and Arq. Edmundo Guzmán Reveles, CED. PROF. 0953177, Director Responsible for Construction: 244, who delivered a positive diagnosis that certifies that the entire structure of our buildings is still strong and capable of guaranteeing the safety and security of our guests, clients, and hosts. From this day on, both Princess and Pierre Mundo Imperial will remain open with regular operations, starting on the date mentioned above.

Both hotels will be able to host all guests that already have a confirmed reservation at Palacio Mundo Imperial, respecting the original conditions of their corresponding reservations and maintaining a flexible policy on the potential change of the dates of stay, if required. As a group, we continue to adhere to all our security measures and implementing the required health protocols through our quality and prevention program Imperial Clean, to ensure that all visitors may enjoy their stay in Acapulco.

Furthermore, following the earthquake registered on September 7th, 2021 at 8:47 PM (CST) with a magnitude of 7.1 in the Richter scale, and respecting all the established safety guidelines and protocols, our hotel Palacio Mundo Imperial will continue to undergo a period of exhaustive reviews, as the safety and well-being of our guests, clients and hosts is our primary objective.

Our reservations team will continue available to all clients so that any questions or requests may be attended through our official communication channels:

- 800 090 99 00
- *9900 from a domestic mobile phone number
- 744 225 32 00
- reservaciones@mundoimperial.com
- Through our direct messages in our official social media platforms: @MiHotelPrincess, @MiHotelPierre, @MiHotelPalacio.

In Grupo Mundo Imperial, as leaders of the tourism industry, we want to reassure our commitment with our guests and visitors by offering the highest level of guest service, and the utmost safety and tranquility during these times.

We appreciate your understanding and support.
Sincerely,

Grupo Mundo Imperial