



Harrison Hot Springs Resort is currently recruiting for the position of **Lifeguard/Cashiers** - **(Temporary Staff Accommodation available)**

About our company:

Harrison Hot Springs and the Eastern Fraser Valley is a beautiful place to live, work and play. We would love to have you join our amazing team and share the high quality of life that we have come to enjoy.

At Harrison Hot Springs Resort, our guests discover a location unlike any other destination in the world. We know the care and customer service we offer our guests leads to special experiences for them. We endeavour to exceed guest expectations and deliver outstanding products and hospitality services. Even though we welcome thousands of guests each year, we will focus on individuals and what we can do to make them feel like they are at home.

Overlooking Harrison Lake, the Harrison Hot Springs Resort offers the following amenities: five mineral hot springs pools, the Healing Springs Spa, three restaurants and a coffee bar, extensive banquet and catering options, Resort Golf Course and Resort Marina.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Report for work at scheduled time, well groomed, and neatly dressed in clean and presentable uniform with name tag.
- Open/close the building efficiently. Take keys and float/cash to the resort on evening shift, retrieve keys/float in the morning.
- Ensure float is counted and accurate at the beginning of each shift.
- Order adequate change from linen driver, anticipating daily requirements.
- Order adequate supplies (towels, shower gel, cleaning supplies, etc).
- Keep accurate guest count records as required.
- Admit guests to the pool, efficiently handling cash, credit and debit card transactions.
- Handles any rentals i.e. towels and lockers to guests.
- Check first aid box and oxygen canisters daily and report any replenishments required to Manager or Supervisor.
- Take and record pool H2O tests every two hours.
- Assist guests in and out of water as required, within your ability.
- Ensure that the building and pool area are free of safety hazards.
- Adhere to all company and resort policies and procedures.
- Maintain the rules of the pool with regards to running, diving, smoking, etc.
- Maintain the cleanliness/professional image of the office, pool area, and washrooms/change rooms on a regular basis.
- Ensure all washrooms and change rooms are cleaned as required.

- Pool coverage at the resort required from time to time with various duties including dealing with our guests, enforcing pool rules, towel distribution and some lifeguarding may be applicable.
- Some stress resulting from daily guest interactions (internal and external), budgetary, and time constraints.
- Other job related duties as assigned.

EDUCATION, EXPERIENCE AND SKILLS REQUIRED:

- Bronze Cross Certification or higher.
- Basic Rescuer and current CPR certificate.
- Occupational First Aid would be an asset.
- 1 year experience with cash handling would be an asset.
- An equivalent combination of education and experience would be considered.
- Ability to communicate fluently in English with a variety of guests.
- Ability to deal sensitively with people with disabilities or new swimmers.
- Ability to count and maintain accurate float, and balance daily cash out.
- Ability to control cash and credit, and find mistakes should they occur.
- Ability to apply proactive solutions to situations as they arise.
- Excellent interpersonal skills.
- Excellent organizational skills.
- Able and willing to properly clean/sanitize pool, washrooms, change rooms, etc.
- Being multi lingual is an asset.
- Knowledge of Harrison Hot Springs Resort and the area would be an asset.
- Availability for any and all shifts i.e. early morning, evenings, weekends, etc.
- Flexible to a changing schedule.

Interested, qualified candidates are invited to submit their resume and cover letter to hshsr@harrisonresort.com or facsimile at 604-796-4712.

We thank all candidates in advance for your interest in our resort; however, only those qualified candidates will be contacted.

Check us out online at www.harrisonresort.com.