

## GUEST PET AGREEMENT



I agree to and understand the terms of the Pet Policy as follows:

Please note that pet stays will be accepted upon previous request, as hotels do have a pet per night limit. We suggest your reservation for your pet to be made when making your reservation.

- ❖ Maximum allowable pets per room is 1 (one) pet and must weigh less than 25 five kilograms.  
*\*Keep in mind that the rule about maximum weight is not applicable to guide dogs as our hotel welcomes guide dogs no matter what their size.*
- ❖ Allowed pets are confined to dogs, cats or caged birds in accordance with the installation's regulations. Other exotic animals are not permitted in the hotel.
- ❖ Consult a veterinarian beforehand, particularly if your pet is new at travelling or if you have any health concerns.
- ❖ An initial refundable pet stay deposit of €50.00 will be charged to my account upon arrival, a onetime petcleaning and disinfection fee of €25.00 will be charged on the first night of my stay.
- ❖ A valid credit card number must remain on file or cash deposit at the Front Desk.
- ❖ I agree to make my room available for housekeeping and/or maintenance needs and will arrange to have my pet out of the room to accommodate this service when possible.
- ❖ Pet left unattended in the guest room when the guest leaves the hotel premises must be secured in a proper pet crate or carrier.
- ❖ Pet must be on a controllable leash at all times when not inside of the guest room.
- ❖ Pet is not permitted in the indoor hotel restaurants and bars, all pools and Spa Centre. Pets are allowed at Hola Beach Club, The Café, Comino Bar terrace and at the outdoor restaurant seating areas where they must remain on a leash.
- ❖ There is no grassy space for pet relief on the property, but there is green area next to the hotel.
- ❖ I am responsible for cleaning up after the pet on the hotel grounds and properly disposing of waste in the outside dumpster or as otherwise designated.
- ❖ Damages caused by my pet to my room, its furnishings, or any other part of the hotel are my sole responsibility. I understand that I will be charged an additional fee based on the specific damage. Guest room is subject to damage inspection at any time and upon check-out.
- ❖ Hotel is not responsible for any incidents or injuries caused by your pet.
- ❖ Pet beds or bowls are not provided and such are to be brought by the pet guardian.
- ❖ Noise/Disruptive Complaints: Should the hotel management receive two (2) complaints, alternative arrangements must be made for the pet. The non-refundable cleaning and disinfection fee will not be refunded once the pet has been in the guest room.

I have read the Pet Policy and fully understand and accept this policy set by the hotel as indicated by my signature below:

Guest Signature:

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Hotel Management Representative

*(inspecting room upon check-out):*

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Guest Name *(please print):*

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Date of Room Inspection:

Date:

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Guest Service Representative

*(reviewing pet policy with guest):*

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