

**** Communicable Disease Prevention Plan ****

EFFECTIVE: February 16, 2022
TO: All Employees, Guests & Visitors
RE: **COVID-19 SAFETY PLAN**

Proof of Vaccination (POV) is not required to stay at our resort or use many of our private, guest-access only facilities, like our mineral pools.

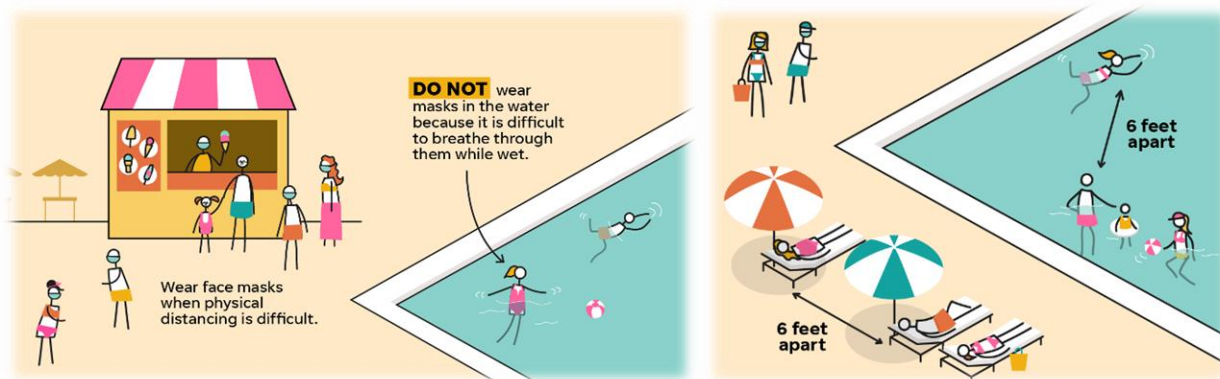
POV is mandatory to dine *inside* any of our sit-down restaurants; take-out service is always an option.

POV is mandatory to attend any/all organized group meetings, regardless of size.

**MASK WEARING IS MANDATORY IN ALL INDOOR PUBLIC AREAS
INCLUDING GUESTROOM CORRIDORS / HALLWAYS**

Mask wearing is also mandatory in any *indoor pool buildings* and change rooms UNLESS physically swimming in a pool.

Masks may be removed when seated at a table eating or drinking.

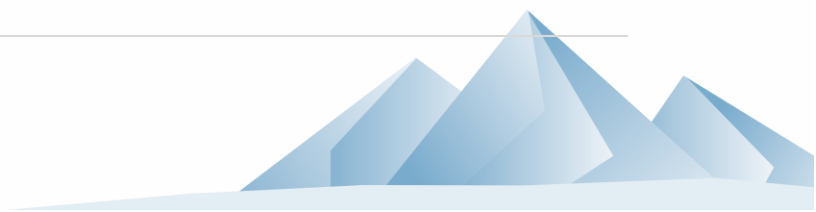


COMMITMENT FROM OUR GUESTS & VISITORS

We are rightfully obligated to ensure your safety and security, but the safety of all of us working at the Resort counts equally. It is impossible for us to be responsible for every guest and visitor's *internal health*. Every guest and visitor has a duty of care and human responsibility to ensure their own personal health and the health of those travelling with them.

- If you or any members of your household are sick, you should definitely not stay in our resort or visit any of our business enterprises (i.e. Golf Course, Spa, Restaurants, Public Pool, etc.). Please stay home, get well soon and plan for a future visit – we will still be here.
- If you stay in our Resort or visit any of our business enterprises and you become unwell, you must seek medical advice / evaluation immediately by calling **Health Link BC** at **8-1-1** or visiting their website at <https://www.healthlinkbc.ca/about-8-1-1>
- While the Resort does have trained first-aid attendants on duty for minor events, we are not physicians or nurses. Medical Clinics are only a 10min drive away and we are of course fully accessible for all incidents that require 9-1-1 related emergency services.
- We all share in the responsibility for “social distancing” or “physical distancing”; here in British Columbia the recommended distance is Two (2) Metres or roughly Six (6) Feet.
- Children must be supervised at all times; please keep precious little people close-by.
- For the safety of our awesome employees, we request that guests discard all waste / garbage into waste bins / receptacles in the room, in the public areas and outside around the resort.
- We will be strongly suggesting groups and individuals maintain safe distances, however, we are not going to physically force people apart. Every one of us must keep our distance for the health and safety of others and ourselves.
- Any guests or visitors, who refuse to follow Public Health Orders, the resort's Operating Safety Plan or any reasonable health and safety instructions from employees, may be asked to immediately vacate the pools and/or the premises. Please do the right thing...

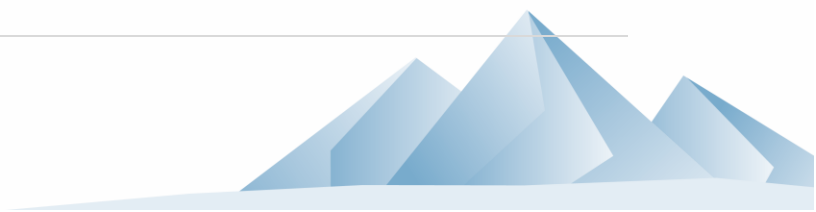
BE KIND, BE CALM and BE SAFE



OUR COMMITMENT TO GUESTS & VISITORS

In addition to our already strict standards of cleanliness and sanitation, the following is a snapshot of some of the enhanced procedures and processes we have implemented:

- **All employees will wear an approved mask in all indoor public areas, indoor common employee areas (i.e. most workspaces, corridors, elevators, break rooms, etc.) and at all times while working in guestrooms.**
- Use of a germicidal disposable cloths supplied by our accredited chemical supplier. We are constantly disinfecting hand-contact areas such as door handles, light switches, elevator buttons, telephones, TV remotes, drawer and closet handles, clothes hangers and every key card turned in from departed guests.
- Hand sanitizer (gels or foams) will be made available in many areas of the Resort for use by employees and guests. Sporadic procurement challenges do remain; we cannot guarantee availability of such sanitizer products so it is advisable to bring a personal supply, should you so desire.
- Reinstated the use of plastic bags as a liner for guestroom waste receptacles to confine all used tissues, wipes and other debris for the health, safety and wellness of our employees and guests.
- We are not fulfilling requests for beverage purchases using personal containers (i.e. coffee & tea); only resort-supplied disposable containers will be issued.
- Restaurant tables will only be set once guests are seated.
- Transparent plastic shields (aka “sneeze guards”) are installed at all pay-counters - reception desk, restaurants, spa, gift shops, public pool and golf pro shop.
- All employees have access to personal protective equipment (i.e. disposable gloves, masks, etc.) and many positions are in fact mandated to wear them at all times – room attendants, laundry attendants, food servers, kitchen / food preparation and public-area cleaning staff to name a few.
- Temporarily removed from guestrooms: water glasses, note pads/pens, tissue box cover, bottled water, in-room dining menu, in-room directory, corkscrew, throw pillows and other non-essential hand-contact items.
- Credit & Debit card machines will be disinfected after every use.



GUEST & VISITOR INFORMATION

Our Famous Hot Springs Pools

Outdoor Pools...

- LAP: Operating at normal capacity - **OPEN**
- FAMILY: Operating at normal capacity - **OPEN**
- ADULT: Operating at normal capacity - **OPEN**

Indoor Pools...

- CRESCENT: Operating at normal capacity - **OPEN**
- SITTING: Operating at normal capacity - **OPEN**
- VILLAGE: Operating at normal capacity - **TEMPORARILY CLOSED**

We do operate a "Pool Patrol" and always monitor bathing loads; however, it is incumbent upon all of us and every individual pool user to maintain a safe distance from one another and to always be respectful of others in maintaining distance. **Belligerent behaviour will not be tolerated.**

POOL RULES:



Guest Accommodations

Of our 351 guestrooms, cottages and suites:

- **East Tower:** (94-unit high-rise with lake, village and mountain views) **OPEN**
- **Cottages:** (11-stand-alone units with private parking) **OPEN**
- **West Tower:** (96-unit high-rise with pool and lake views) **OPEN**
- **West Wing:** (45-unit low-rise with garden and lake views) **OPEN**
- **Heritage Building:** (98-units first opened in 1926) **OPEN**
- **Riverside Complex:** (7-unit “retro” motel complex) **TEMPORARILY CLOSED**

NOTE: due to the heritage status of our resort, few Accessible Rooms are currently available.

To reduce the amount of contact and time employees are in guestrooms, and to ensure each vacant guestroom is thoroughly cleaned, sanitized and disinfected, **daily housekeeping service will NOT be available**. Should guests require additional supplies, they will be made available to you either by delivery or (if delivery is unavailable) collection at the reception desk.

Healing Springs Spa – OPEN

Our signature spa offering professional massage therapy and aesthetic services. **Masks are mandatory for both guests and employees during the provision of services.** For the days / hours of operation, availability of services or to make an appointment, please visit: <https://www.harrisonresort.janeapp.com> or use your smartphone camera to read this QR Code:



Fitness Room - OPEN

Golf Course – OPEN YEAR-ROUND (weather dependent)

Harrison Resort's historic golf course (since 1925) is open for play. In the off-season, we do operate an "honour system" whereby you pay for a parking pass at the course lot and clearly display one (1) pass per golfer face-up on the dashboard of your vehicle.

Retail Store - OPEN

- **Sticks & Stones** (snacks, souvenirs, toiletries, swimsuits, goggles and sundries) is open 7-days.

Food & Beverage Service

Proof of Vaccination (POV) is mandatory to dine *inside* any of our sit-down restaurants; take-out service is always an option. Masks can only be removed when seated at a table eating or drinking.

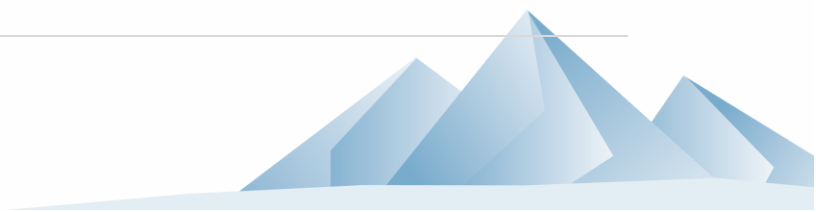
Our amazing team of culinary and serving professionals look forward to being of service to you. Hours of outlet operations are not currently static, and some opening / closing times may vary on a day-to-day basis. Updated information will be posted within the resort for our guests and visitors.

- **Lakeside Café** (our casual family restaurant with outdoor terrace). Open daily for breakfast and dinner.
- **Islands Bar** (our casual lounge and outdoor patio) open daily.
- **Miss Margaret's Café** (our Grab 'n Go coffee shop serving Starbucks™ coffees) open daily. We are not re-filling personal containers at this time.
- **In-Room Dining** service remains suspended until further notice.
- **The Copper Room** (our upscale dining room featuring live music since the 1950's) remains closed until further notice.

Groups & Events

**** POV is mandatory to attend any/all organized group meeting, regardless of size ****

Our expert sales and catering specialists stand ready to answer your questions and inquiries.



Tourism Partners

Located right here at our marina, we collaborate with some of BC's very best tour operators and recreational activity providers. Marina tourism services typically operate May - September. To ensure accurate information regarding their operations and their operating hours, please visit their websites directly:

BC Sport Fishing Group	https://www.bcsportfishinggroup.com/
Shoreline Tours	https://shorelinetours.ca/
Harrison Water Sports	https://harrisonwatersports.com/
Killer's Cove Boat Rentals	https://www.killerscoveboatrentals.ca/

Long before the global Covid-19 pandemic, the *Harrison Hot Springs Resort* strictly adhered to all our statutory obligations and health orders from the Province and our Municipality. In fact, we are visited frequently by health, safety, fire and other governmental and ministerial inspectors.

We continue to closely monitor the direction and recommendations provided to us from only accredited professional sources such as *Fraser Health Authority*, *BC Ministry of Health*, *Health Canada*, the *BC Hotel Association* and the *Hotel Association of Canada*.

We recommend that our guests and visitors do so as well – some web links are provided below:

<https://www.fraserhealth.ca>

<https://www.canada.ca/en/health-canada.html>

<https://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/health>

We wish you all the very best as we all collectively navigate through these challenging times.

We are very grateful for your patronage and your cooperation for the safety and wellness of everyone visiting and working at the beautiful Harrison Hot Springs Resort. **Thank you!**

Awesome
People
Work Here

RESORT'S DEPARTMENTAL OPERATIONS SAFETY PLAN

ALL EMPLOYEES

- If you are sick – **YOU MUST STAY HOME.**
- The use of PPE may be optional or mandatory (see Department-specific plans below).
- **Masks are mandatory for all employees in all indoor public areas, indoor common areas, in all guestrooms and (most) indoor work areas.**
- Use of own personal mask permitted (workplace appropriate designs).
- Strictly adhere to your specific departmental operations plans.
- Non-employee visitors prohibited from entering any “back-of-house” areas.
- Keep work areas pristinely clean and disinfected.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.
- Cough or sneeze into a tissue or your arm sleeve.
- Avoid touching your face.
- Report to your supervisor or the GM any employees or guests who appear severely sick.
- Bring your own lunch and endeavor to maintain physical distancing in designated break rooms.
- **Strictly adhere to all aspects of this Safety Plan.**

ALL SUPPLIERS, TRADES & CONTRACTORS

- Only accredited Suppliers, Trades & Contractors permitted within the Resort.
- **Masks MANDATORY when working anywhere inside the Resort.**
- No soliciting - only those with legitimate appointments are permitted.

BELL / VALET SERVICE

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guard.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect bell carts after every use.
- Wear new disposable latex gloves with every new request for valet parking.
- Dispose of used latex gloves after each valet.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

ENGINEERING & TRADES

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Protective eyewear optional *except* where required by law.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- All usual safety precautions apply.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

FOOD & BEVERAGE – Banquets

Safety

- **PROOF OF VACCINATION IS MANDATORY UNDER CURRENT PHO**
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Masks must be worn when away from the table.
- Disinfect phones, POS, table legs, light switches, door handles (inside and outside), crash bars, push pads, etc. after every function.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster on outside door of every occupied function room.

FOOD & BEVERAGE – In-Room Dining

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water

Operations

- Disinfect debit machines after every use.
- Disinfect keyboard, phone / headsets and chair armrests at beginning and end of shift or when you leave / return from breaks.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

FOOD & BEVERAGE – Islands Bar

Safety

- **PROOF OF VACCINATION IS MANDATORY UNDER CURRENT PHO**
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water

Operations

- Masks must be worn when away from the table.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.
- If issuing laminated menus, disinfect after each use.
- Pour all liquids directly into glasses...do not touch the glass or mug.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster

FOOD & BEVERAGE - Kitchens

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water

Operations

- Increase space between kitchen employees wherever possible
- Ensure ware washing temperatures / chemical dilutions are strictly maintained

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

FOOD & BEVERAGE – Lakeside Café

Safety

- **PROOF OF VACCINATION IS MANDATORY UNDER CURRENT PHO**
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guard for host stand.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water

Operations

- Masks must be worn when away from the table.
- Hand sanitizer stations at each end of communal buffets.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.
- If issuing laminated menus, disinfect after each use.
- Pour all liquids directly into glasses...do not touch the glass or mug.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”
- Fraser Health *Physical Distancing* poster

FOOD & BEVERAGE – Miss Margaret’s

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guards.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.
- To encourage ongoing physical distancing, tables / chairs will remain unavailable.

Operations

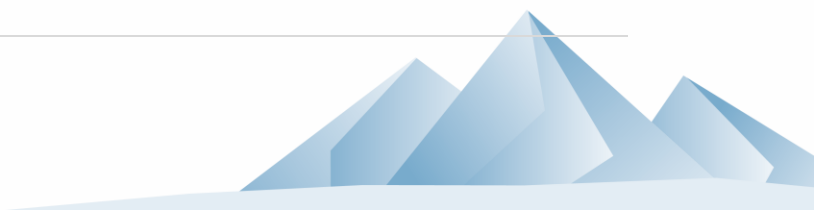
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.
- Sanitizer and masks available for employees and for guests.
- Do not fill reusable cups / thermoses until further notice.
- Disinfect counters frequently.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster



FOOD & BEVERAGE – The Copper Room

Safety

- **PROOF OF VACCINATION IS MANDATORY UNDER CURRENT PHO**
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guard for host stand
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water

Operations

- Masks must be worn when away from the table, and while dancing.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster

GOLF COURSE - Grounds

Safety

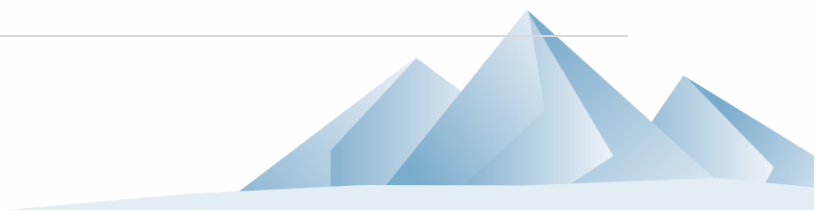
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water

Operations

- All usual safety precautions apply.
- Wipe down parking pay station with disinfectant wipe min. four (4) times per shift when pro shop is closed.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”



GOLF COURSE - Pro Shop

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Disposable gloves optional *except* when cleaning restrooms.
- Plexiglas sneeze guard.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect keyboard, phone / headsets and chair armrests at beginning and end of shift or when you leave / return from breaks.
- Floor markings to i) to keep guests away from counter and ii) 2m apart in areas where customer lines may form.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.
- Sanitizer and masks available for employees and for guests.
- Disinfect pull carts and power carts after every use.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster.

HEALING SPRINGS SPA

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guards at reception.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

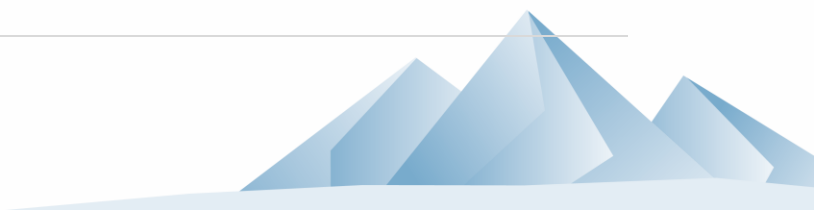
- Heightened cleaning of treatment equipment, utensils, bottles, counters, containers, etc.
- Disinfect keyboard, phone / headsets and chair arms at beginning and end of shift.
- Debit machines accessible to guests with minimal employee interaction
- Disinfect debit machines after every use.
- Disinfect counters and POS machine frequently.
- Sanitizer and masks available for guests.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster.



HOUSEKEEPING – House Attendant

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Change mop water and used rags frequently.
- Use disinfectant wipes on all door handles (inside & outside), crash bars, elevator push pads, elevator railings, etc.
- Skim Pools to maintain pristine water clarity.
- Disinfect all pool change rooms, washrooms.
- Disinfect all public washrooms.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

HOUSEKEEPING – Laundry Attendants

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Use disinfectant wipes on all equipment, switches, buttons, door handles (inside & outside).

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

HOUSEKEEPING – Linen Attendants

Safety

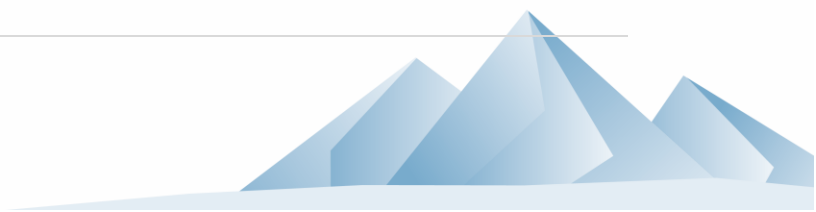
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Use disinfectant wipes on all equipment, switches, buttons, door handles (inside & outside).

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”



HOUSEKEEPING – Room Attendants

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect outer door and lock-set before entering room
- Remove all waste / debris and bag it and secure it
- Thoroughly clean the room, restock supplies and ensure crisp, fresh appearance
- Disinfect TV remote, light switches, pens, telephones and other high-contact surfaces
- Disinfect outer door and lock-set upon leaving room

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

HUMAN RESOURCES

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- All usual safety precautions apply.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

INFORMATION TECHNOLOGY

Safety

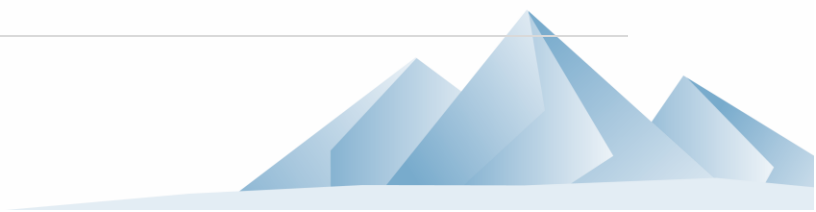
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect keyboard, phone / headsets and chair arms at beginning and end of shift or when you leave / return from breaks.
- Disinfect any IT equipment or equipment worked on or where guests may have access to (i.e. in-room TV's telephones, modems, etc.)

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”



MOD's / POOL PATROL / FIRST-AID ATTENDANTS

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Disposable gloves optional *except* when required to render first-aid
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect office keyboard, phone and chair armrests at beginning and end of shift.
- Disinfect all First-Aid equipment / supplies after every use.
- Ensure all departments are following safety and sanitation guidelines.

Workplace Signage

- WorkSafe BC poster "*Cover coughs...*"
- WorkSafe BC poster "*Wash hands...*"

PUBLIC POOL

Safety

- **PROOF OF VACCINATION IS MANDATORY UNDER CURRENT PHO**
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Disposable gloves optional *except* when cleaning restrooms / change rooms
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

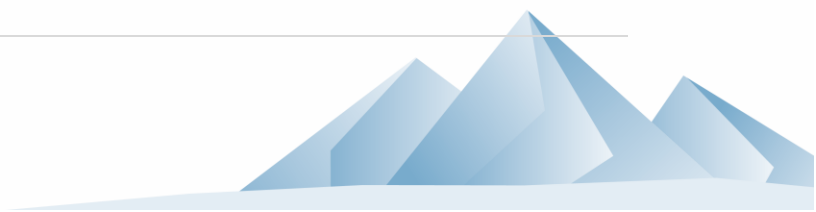
- Disinfect keyboard, phone / headsets and chair armrests at beginning and end of shift or when you leave / return from breaks.
- Floor markings to i) to keep guests away from counter and ii) 2m apart in areas where customer lines may form.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.
- Disinfect pens and First-Aid equipment / supplies after every use.
- Sanitizer and masks available for employees and guests.
- No public access to restrooms.

Workplace Signage

- WorkSafe BC poster "*Cover coughs...*"
- WorkSafe BC poster "*Wash hands...*"

Public-Facing Signage

- Fraser Health "*Physical Distancing*" poster.
- "*No Public Access to Restrooms*" poster.



RECEPTION DESK

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guards.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect pens, keyboard, phone / headsets and chair armrests at beginning and end of shift.
- Floor markings to i) to keep guests away from counter and ii) 2m apart in areas where customer lines may form.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines and immediate area after every use.
- Sanitizer and masks available for guests and visitors.

Workplace Signage

- WorkSafe BC poster "Cover coughs..."
- WorkSafe BC poster "Wash hands..."

RESERVATIONS

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect keyboard, phone / headsets and chair armrests at beginning and end of shift or when you leave / return from breaks.

Workplace Signage

- WorkSafe BC poster "Cover coughs..."
- WorkSafe BC poster "Wash hands..."

RESORT VEHICLES

Safety

- Mask MANDATORY if there are more than just the driver inside the vehicle.
- Wash hands frequently with soap and water

Operations

- Disinfect door handles (in/out), steering wheel and shift lever BEFORE and AFTER every use
- Disinfect any other buttons / switches used after you are done with the vehicle

Workplace Signage

- WorkSafe BC poster "Cover coughs..."
- WorkSafe BC poster "Wash hands..."

RETAIL STORES – Sticks & Stones

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Plexiglas sneeze guards.
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect keyboard, phone / headsets and chair arms at beginning and end of shift or when you leave / return from breaks.
- Floor markings to i) to keep guests away from counter and ii) 2m apart in areas where customer lines may form.
- Debit machines accessible to guests with minimal employee interaction.
- Disinfect debit machines after every use.
- Disinfect counters and POS machine frequently.
- Sanitizer and masks available for guests.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”

Public-Facing Signage

- Fraser Health *Physical Distancing* poster

SALES / CATERING / ADMINISTRATION

Safety

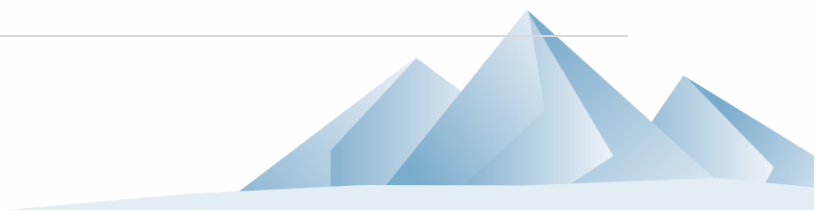
- **PROOF OF VACCINATION FOR ALL EVENTS, REGARDLESS OF SIZE**
- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect keyboard, phone / headsets and chair armrests at beginning and end of shift or when you leave / return from breaks.
- Sales & Catering entrance door to lobby to remain secured; greet appointments outside the administrative offices area.

Workplace Signage

- WorkSafe BC poster “Cover coughs...”
- WorkSafe BC poster “Wash hands...”



SHIPPING / RECIEVING

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect keyboard, phone and chair arms at beginning and end of shift.
- Disinfect hand contact areas of trolley's, carts, Pallet Jack's, etc. after every use.

Workplace Signage

- WorkSafe BC poster "*Cover coughs...*"
- WorkSafe BC poster "*Wash hands...*"

SWITCHBOARD

Safety

- Mask MANDATORY in all indoor public areas and indoor common work areas
- Endeavour to maintain physical distancing (2m).
- Wash hands frequently with soap and water.

Operations

- Disinfect pens, keyboard, phone / headsets and chair armrests at beginning and end of shift or when you leave / return from breaks.

Workplace Signage

- WorkSafe BC poster "*Cover coughs...*"
- WorkSafe BC poster "*Wash hands...*"

(Public Area Notices)

www.HarrisonResort.com

- Post most current Communicable Disease Prevention Plan & Resort Operating Plan

All Exterior Entry Doors

- Fraser Health *"Do not visit if you are sick..."*
- Fraser Health *Physical Distancing* poster
- Mask Wearing is MANDATED by Public Health Order

All Elevators (outside)

- Outside every landing *"2 People or One Family..."*
- Mask Wearing is MANDATED by Public Health Order

All Elevators (inside)

- Mask Wearing is MANDATED by Public Health Order

Pool Decks

- Floor Discs *"Social Distancing in Effect - Please Stay 6 Feet Apart"*

Indoor Pools

- Mask Wearing is MANDATED by Public Health Order unless swimming
- Fraser Health *Physical Distancing* poster

Public Restrooms & Change Rooms

- Fraser Health *Physical Distancing* poster
- BC Ministry of Health *Hand Hygiene* poster
- Mask Wearing is MANDATED by Public Health Order

Lobby Area

- BC Ministry of Health *Hand Hygiene* poster
- Floor discs *"Social Distancing in Effect - Please Stay 6 Feet Apart"*
- Mask Wearing is MANDATED by Public Health Order

Upper Lobby Area

- Floor discs *"Social Distancing in Effect - Please Stay 6 Feet Apart"*
- Mask Wearing is MANDATED by Public Health Order

Main Entrance

- Floor or Door discs clearly indicating the doors by which to ENTER and EXIT (keep right)
- Mask Wearing is MANDATED by Public Health Order

Communal Food Buffets

- Wash / Sanitize Hands Before & After

Lakeside Café, Islands Bar, Copper Room, Public Pool

- 11 x 17 COVID-19 IN BC *Proof of Vaccination Required*
- 11 x 17 INTERNAL POSTER *Effective September 13th*