

ENJOY OUR CUISINE SAFELY

- Use of face mask and gloves by all our co-workers.
- Use of QR codes for reading our menus.
- Anti-bacterial gel dispensers in all our food and beverage outlets.
- Constant deep cleaning of all utensils.
- Furniture distancing in each eating and drinking station.



OUR CO-WORKERS

- Constant training on protocols.
- Daily body temperature check.
- Social distancing (6 ft).
- Constant hand washing.
- Anti-bacterial gel dispensers.



OUR GUESTS

- Body temperature check upon arrival.
- Equipment and contact areas sanitation.
- Access to Hygiene, Cleaning and Disinfection protocols.

SAFE SERVICE AND EXPERIENCES

- EPA recommended products.
- Constant communication regarding hygiene measures on signage in different hotel areas.
- All hard surfaces and objects sanitized in hotel areas, such as restaurants, bars, Kids Club, etc.
- Constant training on our protocols in each area and continuous monitoring of government and international recommendations.
- Social distancing (6 ft.).



HYGIENE, CLEANING AND DISINFECTION PROTOCOLS



YOUR WELLBEING IS OUR PRIORITY

- All our co-workers are trained to follow up on any guest suspected to have or confirmed with COVID-19.
- Doctor available.
- Coordination with local hospitals and clinics.
- Guide for following up on prevention protocols.



HEALTHY ENVIRONMENT

- We have intensified cleaning in public areas.
- Daily sanitation of pools, lounges and tables.
- Sanitation of all contact points and air filters in rooms.