## SUPPLEMENTARY CUSTOMER PERSONAL DATA PROCESSING POLICY

In order to comply with articles 13 and 14 of Regulation 2016/679/EU (hereinafter, "**the Regulation**"), supplementing the personal data processing policy you were provided with when making your booking at our facilities, we inform you that to process your request for an accessory service to be provided, **Gruppo UNA S.p.A.**, with headquarters in Milan, Via Gioacchino Murat 23, as Data Controller (hereinafter, the "Data Controller"), will process certain personal data that refers to you, regarding your personal details and the service you have requested (hereinafter, "your data"). The legal basis for processing is the need to perform a contract to which you are a party.

Your information will be processed using methods and procedures in accordance with the above aims, and will only be accessible to authorised staff, adopting suitable security measures to guarantee the confidentiality, availability and integrity of the data. Your data will only be disclosed to third parties when strictly necessary for the above aims and only to parties with whom the Data Controller has entered into agreements to regulate data processing.

Your data will be processed for the time strictly necessary to process your request and subsequently stored for administrative/accounting purposes in compliance with the regulatory terms that are established from time to time (generally speaking, for 10 years).

We would like to remind you that you may exercise your rights in accordance with privacy laws (articles 15-22 of the Regulation) by contacting the data protection manager – who is also available to assist you with any explanations about the processing of your data - , sending an email to the address <u>privacy@gruppouna.it</u>. Your right to lodge a complaint with the Italian Data Protection Authority remains unaffected, to protect your personal data and your rights.

For further details please check the policy you were provided with when you made your booking, which can also be viewed at any time in the special section on the website <u>www.gruppouna.it</u>.