

INFORMATION REGARDING THE PROCESSING AND PROTECTION OF PERSONAL DATA

In accordance with (EU) Regulation no. 679/2016, General Regulation relating to the protection of individuals and the processing of personal data (hereinafter, the "Regulation"). We provide you with this additional information that supplements information received during check-in, and invite you to complete the satisfaction questionnaire (hereinafter, referred to as the "Questionnaire"), which was sent to you after you had previously confirmed your consent to do so. Your personal data (including e-mail address) is processed by Gruppo UNA S.p.A., acting as the Data Controller, for the sole purpose of using the Questionnaire to establish customer satisfaction following your stay at one of our facilities. The legal basis of the processing is in line with your previous consent; you can always revoke your consent: and the revocation does not affect the lawfulness of the processing carried out until the time of the revocation. If you decide to proceed, we will contact you at one of the addresses that you have provided, with the sole purpose of allowing you to express your opinion on the resort and services, as well as sharing any issues that you experienced during your stay. The provision of your data is free; failure to provide it does not affect the use of our services. Your personal data, provided during check-in and by filling in the Questionnaire, is processed using a range of procedures, including computerised ones, making use of management and workers within their respective functions and in accordance with instructions received. Your data may be transmitted to external subjects to that carry out select activities on our behalf. In these cases, we have entered into specific agreements with the providers aimed at regulating data processing. We remind you that, for the aforementioned purposes, your data will be stored using appropriate security measures, until the withdrawal of your consent and in any case for a period not exceeding two (2) years. We remind you that the privacy legislation (articles 15 to 22 of the Regulation) gives you a series of rights: access to data, rectification, cancellation or portability of the same, or limitation of processing or opposition to the same. At any time and without charges, you can withdraw your consent or oppose the sending of this type of communication by contacting the "Data Protection Officer" at Gruppo UNA S.p.A., at the address: privacy@gruppouna.it. The Data Protection Officer remains at your disposal, to exercise other rights and clarify how your data is processed.

We remind you that you can always contact the Data Protection Authority to protect your data and your rights.

For any further information on the processing of personal data and on the rights of interested Customers, please visit the website www.gruppouna.it.