

# THE FULLERTON

## *World's Best Chefs*

### GENERAL TERMS AND CONDITIONS

Your confirmation to the reservation arrangements constitutes your acceptance of the Terms and Conditions listed below:-

- All payments for the event are final. We regret that we will not be able to accommodate requests for cancellations, refunds and rescheduling of the dinner once the reservation is made and payment is completed. In the event of an exceptional situation affecting bookings due to government regulations, we will contact you directly to endeavour to reschedule your reservation accordingly or facilitate a transfer of your reservation to a person of your choice.
- Please note that menus and prices are subject to change without prior notice.
- Prices are subject to service charge and prevailing government taxes.
- The event is not held in conjunction with other promotions, offers, privileges and discounts.
- We accept all major credit cards. Dining credits will not be accepted as a form of payment.
- The number of allowable diners per booking per table will be in line with the latest government guidelines.
- Minimum of two persons per reservation is required.
- We seek your understanding that we strictly do not allow guests to bring their own wines and we request all guests to refrain from bringing any beverage from outside the event venue. An extensive à la carte selection of wines by the bottle and a selection of non-alcoholic beverages is also available.
- A menu suitable for vegan, vegetarian and gluten-free diets is available upon request. We regret that due to the limited menu substitutions, we will not be able to guarantee that we can cater to any other special dietary requirements. Please contact The Clifford Pier at [cliffordpiere@fullertonhotels.com](mailto:cliffordpiere@fullertonhotels.com) 5 working days prior to your reservation to communicate your requirements. Kindly note that we will not be able to accommodate requests after this time.
- We seek your understanding that a children's menu will not be available.
- We will be pleased to arrange a special birthday dessert with our compliments, during your visit. Please contact The Clifford Pier at [cliffordpiere@fullertonhotels.com](mailto:cliffordpiere@fullertonhotels.com) 5 working days prior to your reservation. Kindly note that we will not be able to guarantee that we can accommodate requests after this time.

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- Should you require to add more person(s) to your initial reservation, please contact The Clifford Pier at [cliffordpiere@fullertonhotels.com](mailto:cliffordpiere@fullertonhotels.com) 5 working days prior to your reservation. Kindly note that we cannot guarantee that we will be able to accommodate requests after this time. Pre-payment at the point of reservation will be requested to confirm the request.
- We seek your understanding that we do not accept walk-ins and all reservations are only accepted online via the booking link found on this page.
- Dress code is smart casual. We seek your understanding that bermuda shorts and slippers are not allowed.
- In light of the safe management measures, the Guest Chef will make every effort to meet and greet guests within the guidelines and restrictions set forth by the government and local authorities.
- The Fullerton Hotels and Resorts reserve absolute rights to decline booking of any client for public health and safety reason.

### **PRIVACY STATEMENT**

- The Fullerton Hotels and Resorts is committed to respecting your privacy. Personal data that is collected will be used only for the purpose of enhancing your membership and updating you on any special offers and promotions. Please visit <https://www.fullertonhotels.com/privacy-policy> for more information.