



POETS COVE COVID-19 UPDATE AND HEALTH GUIDELINES:

Please be assured that we take the health and safety of our guests and employees extremely seriously. As we navigate operating our hotels during the COVID-19 pandemic, we continue to monitor the credible sources of information for our industry, including WorkSafeBC, BC Government & Health Authority and the Hotel Association of Canada and BC.

We ask our guests to be respectful of the well-being of others and follow social distancing guidelines.

How do the new restrictions affect me?

Poets Cove Resort will be following any Public Health Orders regarding COVID-19, as information is constantly changing we strongly encourage you to first, review the latest travel information at <https://www2.gov.bc.ca/gov/content/covid-19/travel/current>

Masks and vaccinations are no longer required by hotels and restaurants.

What facilities are open/closed?

Housekeeping no longer offers cleaning of your unit during your stay but additional supplies can be requested from reception. Syrens Restaurant, Moorings Market, Bedwell Harbour Marina, Pool, Hot tub and Fitness Facility are open, please check www.poetscove.com for operating hours.

Currently due to the effects of the pandemic our spa and steam cave are closed.

Aurora Dining Room has re-opened for Private Functions only.

Are bookings required for the Pool / Do you offer Drop-in Passes?

Bookings are no longer required for access to the pool. We have suspended drop-in/day passes to pool in an effort to keep our guests safe and to allow for social distancing, access has been restricted to registered guests (registered guests includes our hotel, overnight moorage and annual club card members).

Are you able to self-isolate?

Pender Island is a small community and does not have the health facilities to cope with a large outbreak, we ask guests who are required to isolate to do so before arriving at Pender Island as we are unable to provide isolation facilities. We hope that you will understand this as we do what we can to keep our guests, staff and community safe.



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What do I do if I start feeling sick or showing symptoms?

We ask that anyone that is positive or showing any Covid-19 symptoms, has been in contact with someone who is covid-19 or is has been told to self-isolate to cancel or reschedule your stay. Pender Island is a small community and does not have the health facilities to cope with a large outbreak, we hope that you will understand this as we do what we can to keep our guests, staff and community safe.

If you start feeling ill during your stay please call to inform the front desk and do not enter the public areas. The Pender Island Medical Clinic phone number is (250) 629-3233 should you need to see a doctor.

Will I be charged a cancellation fee?

Poets Cove only want our guests to travel if they feel safe to do. Please contact us if you need to cancel or modify your reservation due to COVID-19, it is important to note that a no-show fee may still be charged if you do not arrive and have not informed us of cancelling.